

JETS 2.0 LABOR CATEGORY DESCRIPTIONS

1.0 PERSONNEL REQUIREMENTS

1.1 PERSONNEL MINIMUM REQUIREMENTS

The contractor will provide qualified personnel as required for performance under each task order issued to the contractor.

- The attached Labor Category (LCAT) descriptions represent the maximum potential qualifications that will be required for each position under individual task orders. Contract Modifications may be issued periodically after award to add new Labor Categories that are deemed appropriate for performance of the SOW tasks or to adjust the maximum qualifications for existing positions. Ceiling labor rates will be negotiated/re-negotiated for new/revised Labor Categories with each awardee prior to execution of their Modification. A Labor Category will not be added to a contractor's respective IDIQ contract until the labor rate has been determined fair and reasonable. The Contracting Officer will utilize price analysis techniques described in FAR 15.404-1(b)(2) to determine the proposed rates fair and reasonable.
- Individual task orders using any of these Labor Categories will identify the minimum requirements for each position under that task order, which will not exceed the attached descriptions. All Key Personnel/Non-Key Personnel on this contract are required, when specified within a Task Order performance work statement to meet DOD Directive 8140.01 *Cyberspace Workforce Management*, DoD Instruction 8140.02 *Identification, Tracking, and Reporting of Cyberspace workforce Requirements*, and DOD Manual 8140.03 *Cyberspace Workforce Qualification and Management Program* qualification requirements based on the job duties throughout the entire period of performance. The ceiling rates proposed for each LCAT should be inclusive of the potential work roles and the highest possible proficiency level as defined in the DOD Directive 8140.02.
 - The DoD Cyber Workforce Framework (DCWF) Tool is available online at: <https://public.cyber.mil/wid/dcwf/>
 - Contractors may be required to possess a security clearance as specified in the task order at the designated level (Tier 5/IT-I, Tier 3/IT-II, Tier 1/IT-III) at time of the Task Order proposal submission.

1.2 KEY PERSONNEL REQUIREMENTS

Certain skilled, experienced, professional and/or technical personnel are essential for successful accomplishment of the work to be performed under task orders against this contract. These are defined as "Key Personnel" and are those persons whose resumes were submitted as part of the Non-Price and Price Proposals evaluation. The contractor is required to adhere to the requirements set forth in DLAD Procurement Notes C05.

Procurement Note C05: Certain skilled, experienced, professional and/or technical personnel are essential for successful accomplishment of the work to be performed under this contract. These are defined as "key personnel" and are those persons whose resumes are submitted as part of the technical/business proposal for evaluation. The contractor shall use key personnel as identified in its proposal during the performance of this contract and will request contracting officer approval prior to any changes. Requests for approval of any changes shall be in writing with a detailed explanation of the circumstances necessitating the change. The request must contain a complete resume for the new key

personnel and any other pertinent information, such as degrees, certifications, and work history. New key personnel must have qualifications that are equal to or higher than those being replaced. The contracting officer will evaluate the request and notify the contractor whether the requested change is acceptable to the Government.

- a. If one or more of the key personnel, for any reason, becomes or is expected to become unavailable for work under this contract for a continuous period exceeding 30 workdays, or is expected to devote substantially less effort to the work than indicated in the proposal or initially anticipated, the contractor shall, subject to the concurrence of the Contracting Officer or an authorized representative, promptly replace personnel with personnel that meet the minimum requirements of the key position and have at least equal ability and qualifications as the original proposed individual.
- b. All requests for approval of key personnel substitutions must be in writing and provide a detailed explanation of the circumstances necessitating the proposed substitutions. The request must contain a resume for the proposed substitute, and any other information requested by the Contracting Officer. The Contracting Officer shall promptly notify the contractor of approval or disapproval in writing.
- c. If the Contracting Officer determines that suitable and timely replacement of Key Personnel who have been reassigned, terminated or have otherwise become unavailable for the contract work is not reasonably forthcoming or not meeting task order requirements as to impair successful completion of the contract, the Contracting Officer may terminate the contract for default or for the convenience of the Government, as appropriate, or make an equitable adjustment to the contract to compensate the Government for any resultant delay, loss or damage.
- d. All Labor Categories are subject to being Key Personnel and will be defined at the Task Order level in which case the contractor will be required to submit resumes for that labor category and adhere to all applicable Key Personnel clauses for that specific task order.
- e. Resumes and required certifications must be submitted for all Key Personnel and all personnel proposed as Key Personnel substitutions (i.e. alternative labor categories.)

1.3 NON-KEY PERSONNEL POSITIONS

Personnel positions will be identified as Non-Key Personnel at the Task Order level. Submission of resumes for Non-Key Personnel positions are not required.

In situations that may arise for specific purposes (ex: IT access, government site access):

- The Government reserves the right to review non-Key resumes prior to onboarding.
- The Government reserves the right to reject non-Key personnel that do not meet the minimum requirements listed.
- If the necessary access credentials are not met, the Government reserves the right to bar personnel from accessing government systems, property information, and locations.

1.4 SCOPE

JETS Contractors shall provide the full range of IT services, technical and management expertise that support applications, software, hardware, infrastructure, systems, and research and development across the DLA IT Enterprise. Support will be provided for information technology solutions, technical support, maintenance, and sustainment; operations support; application development, maintenance, and technical support; and lifecycle management. This acquisition also supports administrative program management support for IT program offices and the DLA Information Operations (J6) Office. Additionally, this contract will support the DLA Information Technology R&D program which executes programs and projects for all of DLA participating in programs in the Defense Industrial Base Manufacturing and Small Business Innovation Research. To ensure support for the entire DLA R&D Program, a broad range of scientific, technical, and engineering disciplines are needed to support the established programs. While JETS will primarily support DLA IT services requirements, the resultant contracts will also allow for de-centralized ordering by other DoD agencies.

2.0 LABOR CATEGORY DESCRIPTIONS

The categories and descriptions below provide the minimum requirements for each category. The Government reserves the right to add additional labor categories during the performance period, when deemed appropriate. If the Government determines additional labor categories are needed, each respective JETS IDIQ holder will be required to provide a ceiling labor rate for each category for each remaining year of the IDIQ. The labor category will not be added to each respective contractor's IDIQ until the labor rate has been determined fair and reasonable. The Contracting Officer will utilize price analysis techniques described in FAR 15.404-1(b)(2) to determine the proposed rates fair and reasonable.

ACCOUNT MANAGER

Assists with account provisioning, management, and compliance monitoring. Creates new job roles and performs account maintenance for internal and external users. Performs system testing to include creation and management of test accounts within assigned applications as necessary. Performs system access profile development and maintenance for external users within applications.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ACTIVE DIRECTORY (AD)/GROUP POLICY ADMINISTRATOR:

Manages, plans, and implements AD in an Enterprise Network. Modifies AD Schema. Manages AD sites and Services. Manages AD Physical architecture and AD Logical architecture. Designs, plans, and implements AD Sites and Subnets. Monitors and troubleshoots AD replication. Prepares a Domain Controller Strategy. Manages AD Domains and Trust. Designs, plans, implements, and manages Organizational Units (OUs). Monitors and performs backup and restore of AD. Creates AD disaster recover documentation. Designs, plans, implements, and manages group policies for an enterprise environment. Plans and performs Group Policy optimization, security, etc. Performs Group Policy backup and recovery. Manages administrative templates for Group Policies. Creates a strategy for configuring the user environment and the computer environment with Group Policy. Maintains security compliances at the domain controller server and domain level using all applicable DOD security check

list and taskings. Manages, plans, and implements AD Cloud services such as Microsoft M365 (ADFS, AD Connect, and Azure AD) and Amazon Active Directory Connector.

Minimum Requirements:

- Seven (7) years of progressive experience in Microsoft Windows Server 2008 r2 or newer administration, Microsoft Active Directory 2016 or newer administration, Microsoft M365 Azure AD, and/or Microsoft Exchange 2010 or newer administration experience. Experience should include at least five projects in one or more of these technical areas. At least one project must have occurred within the past three (3) years.
- Two (2) years of Microsoft PowerShell for AD experience
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

ADDITIVE MANUFACTURING (AM) Subject Matter Expert (SME):

Provides high-level expertise for work described in the task. Provides advanced knowledge and analysis of highly specialized AM applications and operational environments. Provides functional direction with system analysis, design, configuration, development, testing and training of AM enterprise applications.

Minimum Requirements:

- Master's degree in Engineering
- Five (5) years with additive manufacturing experience or other relevant experience
- Familiar with a variety of the additive manufacturing concepts, practices, and procedures.
- Provides specialized experience in the requirements analysis, deployment, and sustainment of Additive Manufacturing requirements for various supply chain systems.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ADDITIVE MANUFACTURING (AM) TECHNICAL SPECIALIST:

Provides technical support in the evaluation of Additive Manufacturing (AM) data, applications, and hosting environments. Provides technical direction with design, configuration, and development of AM enterprise applications and supply chain solutions. Coordinates requirements and schedules with users. Designs, develops, engineers, and implements solutions for AM requirements. Evaluates applications in support of specific requirements and interface with other equipment and systems. Determines potential and current risks, proposes workable recommendations for their elimination and makes recommendations for systems improvements.

Minimum Requirements:

- Bachelor's degree in Engineering or related field
- Three (3) years of additive manufacturing experience or other relevant experience
- General experience includes all aspects of additive manufacturing.
- Demonstrates an ability to work independently or under only general direction.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ADMINISTRATIVE SUPPORT AND GRAPHICS SPECIALIST

Basic Level: Directly supports Program Manager or Project Manager by maintaining personnel and other files; prepares correspondence and memos, and schedules. Assists in the preparation of presentation graphics and supports the development of contract deliverables and reports by developing and updating graphic presentations to improve the quality and enhance the usability of these documents.

Minimum Requirements:

- Three (3) years of relevant experience.
- Must have experience with the following programs: SharePoint, Microsoft Word, Excel, and Power Point

Senior Level: Compiles, types and edits periodic reports, letters, memos, proposals, manuals and cost estimates from copy or rough draft; integrates text and graphics to format cohesive presentations; uses word processing application programs to produce reports, briefings and graphical enhancements; prepares spread sheets, PowerPoint presentations, reviews material prepared for supervisor's approval for typographical accuracy, grammar, spelling, punctuation, composition and format; prepares special reports, summaries or replies to inquiries, using relevant data from other reports, documents. Responsible for integrating the graphics generated with automated tools and the deliverable documents. Other administrative duties include events coordination for highly visible seminars, conferences, and program meetings.

Minimum Requirements:

- Five (5) years relevant experience
- Must have experience with the following programs: SharePoint, Microsoft Word, Excel, and Power Point
- Expert experience in logistics and contact with the public coordinating highly visible seminars, conferences, and program meetings.
 - Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

AGILE COACH

Enables delivery teams to adopt Agile methodology and perform development activities. Establishes processes for managing a portfolio of work in an Agile way. Drives strategic change across the organization for adoption of Agile techniques. Embeds an Agile culture using techniques from a wide range of Agile and Lean methodologies and frameworks. Enables stakeholders to find accurate and current project or program status, without disruption to delivery. Applies the best tools and techniques to team roles, behaviors, structure and culture, Agile ceremonies and practices, knowledge transfer and sharing, program management, cross-team coordination, and overall governance of digital service delivery. Ensures key metrics and requirements that support the team and delivery are well defined and maintained. Equips staff with the ability to coach others.

Minimum Requirements:

- Five (5) years of relevant experience
- Undergraduate degree required.
- Experience demonstrating relevant tools and techniques such as coaching, advising, workshops, and mentoring.
- Experience at the Organization level, executive coaching on the fundamental considerations of digital service delivery design.

- Scrum Alliance Certified Enterprise Coach or equivalent.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

AGILE PROJECT MANAGER

Delivers multiple Agile projects and removes blockers using the appropriate Agile project management methodology. Defines the roadmap with the product owner for any given product and translates this into user stories. Prioritizes the user stories within the product backlog. Manages a multi-disciplinary team and tests to ensure quality levels are achieved.

Minimum Requirements:

- Two (2) years relevant experience
- Experience delivering multiple Agile projects and removing blockers using the appropriate Agile project management methodology.
- Experience defining the roadmap with the Product Owner for any given product and translating this into user stories.
- Experience prioritizing the user stories within product backlog.
- Experience managing a multi-disciplinary team.
- Experience with testing to ensure quality levels.
- Undergraduate degree required.
- Certified PMP, Scrum Master or equivalent.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ANALYTICS ADMINISTRATOR

Junior Level: Responsible for the administration of advanced analytics tools for the agency. Generates, configures, and optimizes the performance of the analytics tools (e.g., SAS, SAP HANA, R). Operates and supports multiple Analytics products (e.g., SAS GRID, Studio, Enterprise Miner, Enterprise Guide, Model Manager, Office Add-in, Password Manager). Supports optimizing analytics tools for simple to medium complexity supply chain environments. Works with the configuration management to determine change control and impact analysis. Supports planning of disaster recovery and execution activities.

Minimum Requirements:

- Four (4) years of relevant experience
- Undergraduate Degree required.
- Experience supporting the administration of analytical applications.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Responsible for the administration of advanced analytics tools for the agency. Experienced leading teams of system administrators for analytical applications. Generates, configures, and optimizes the performance of the analytics tools (e.g., SAS, SAP HANA, R). Operates and supports multiple Analytics products (e.g., SAS GRID, Studio, Enterprise Miner, Enterprise Guide, Model Manager, Office Add-in, Password Manager). Documents benchmarks and procedures needed to optimize performance. Provides input on any design decisions for interfacing or integrating. Works with the configuration management to determine change control and impact analysis. Leads and plans disaster recovery and execution activities.

Minimum Requirements:

- Eight (8) years of relevant experience
- Undergraduate Degree required.
- Experience optimizing analytics tools for complex supply chain environments.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ANALYTICS SPECIALIST

Junior Level: Provides the extraction, processing, and preparation of data in support of analysis objectives. Applies critical problem-solving skills and quantitative methods for examining data sets to derive correlations and causal factors. Builds models that support key performance indicators (KPIs) and metrics. Develops descriptive and diagnostic models that provide both business intelligence (BI) and explore patterns or deviations from expected performance. Effectively communicates analytic methods, processes, and outcomes.

Minimum Requirements:

- Undergraduate Degree in Computer Science, Statistics, Engineering, Economics, Business, Applied Math, or related field.
- Two (2) years of relevant professional experience with Supply Chain and/or Operations analytics in delivering analytics solutions, reports, or dashboards.
- Experience programming or developing statistical analyses with SAS, R, SPSS, or SQL, Microsoft Office.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Mid-Level: Independently designs and develops analytic solutions that investigate both quantitative and qualitative aspects of strategic and tactical service activities. Provides outputs or results in self-service formats - e.g., dashboards, visuals, graphical displays. Translates customer needs and/or use cases into analytic solutions with minimal oversight. Analyzes large, complex data sets specific to supply chain and operations and formulate insights for vaguely defined problems. Identifies, sources, and analyzes data sets from disparate systems. Utilizes statistical models and algorithms to produce a range of insights that influence systemic, process, or business-related courses of action. Recognizes deviations from expected process or systems performance, apply appropriate analytical techniques, and effectively communicates methods and outputs for specific supply chain functions: e.g., Planning, Fulfillment, Procurement, Finance

Minimum Requirements:

- Undergraduate Degree in Computer Science, Statistics, Engineering, Economics, Business, Applied Math, or related field.
- Four (4) years of relevant professional and practical experience with Supply Chain and/or Operations analytics.
- Basic professional certification with analytics tools (e.g., SAS, R).
- Experience with delivery lifecycle using AGILE methodology, SQL, Relational and/or Non-Relational Database Design.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Leads and/or supervises initiatives utilizing advanced analytics to provide actionable insights for addressing strategic and tactical mission objectives across a multitude of supply chain disciplines. Develops predictive and prescriptive analytics using advanced statistical techniques that yield proactive insights for planning, budgetary, IT, financial, and general supply chain improvements. Works with stakeholders across multiple domains to align analytics objectives and formulate a solution for collecting and processing data, providing analytic outputs, measuring impacts, and ultimately delivering analytics in customer-centric formats. Leads large-scale, analytics projects that result in integrated solution development/ deployment, leveraging existing IT infrastructure, data, and analytical tools. Identifies potential emergent data sources and analytics opportunities that provide better service to customers or mission readiness. Leads and develops analytical frameworks and/or dashboards that support organic customer enablement and transition complex statistical analyses in a simplified visual or graphical manner.

Minimum Requirements:

- Master's degree and four (4) years of relevant experience or Eight (8) years of relevant professional and practical experience with Supply Chain and/or Operations analytics
- Advanced professional certification with SAS or R.
- Experience leading and supervising in a relevant field.
- Certification for AGILE delivery methods.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

APPLICATION ADMINISTRATOR:

Junior: Serves as the technical support role for one or more applications. This position will work closely with server administrators and database administrators, but maintain a level of separation, to facilitate segregation of duties. Responsible for the installation, configuration, and maintenance of all software products utilized by the application. This includes, but is not limited to, the installation/upgrade of software versions, installation of software patches, support for data center migrations, identifying application specific firewall/network requirements, setup/administration of interfaces & APIs, technical support for break/fix incidents, and support of application requirements being driven by organizational transformation initiatives. Responsibilities will cover both pre-production & production environments, and directly support the application's code release process. Researches resolution of cyber security vulnerabilities discovered because of routine scanning.

Minimum Requirements:

- Three (3) years of relevant experience
- BS, BA, or four (4) additional years of related experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior: Serves as the primary technical support role for one or more applications. Works closely with server administrators and database administrators, but maintains a level of separation, to facilitate segregation of duties. Installs, configures, and maintains of all software products utilized by the application. This includes, but is not limited to, the installation/upgrade of software versions, installation of software patches, support for data center migrations, identifying application specific firewall/network requirements, setup/administration of interfaces & APIs, technical support for break/fix incidents, and support of application requirements being driven by organizational transformation initiatives. Responsible for both pre-production & production environments, and directly supports the application's code release process. Leads in implementing any applicable application-based Security Technical

Implementation Guides (STIGs) and Security Requirements Guides (SRGs), to include providing any required STIG/SRG output in support of the program. Researches and implements resolution of cybersecurity vulnerabilities discovered because of routine scanning.

Minimum Requirements:

- Seven (7) years of relevant experience
- BS, BA, or four (4) additional years of related experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

APPLICATION DATABASE ADMINISTRATOR:

Provides all activities related to the administration of database schemas and their objects. Projects long-range requirements for database schema administration and design in conjunction with Infrastructure DBAs in the information systems function. Designs, creates, and maintains databases schemas in a client/server environment. Conducts quality control and auditing of database schemas in a client/server environment to ensure accurate and appropriate use of data and permissions. Advises users on access to various client/server databases. Designs, implements, and maintains complex database schema objects with respect to user requirements, access methods, access time, device allocation, validation checks, organization, protection and security, documentation, and statistical methods. Applies knowledge and experience with database technologies, development methodologies, and front-end programming languages (e.g., SQL). Performs database programming and supports systems design.

Minimum Requirements:

- Five (5) years progressive experience of database query languages such as Oracle, PL SQL, SQL Server, and MS Access.
- At least three years hands-on experience and expertise in Database Schema management.
- Experience also shall include capability to work on various operating systems and additional programming languages.
- Has experience in at least two projects in a large organization responsible for administering, operating, maintaining, and securing a large-scale computer database.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Clearance: Secret

APPLICATION DEVELOPER - SENIOR

Develops software based on requirements developed by Business Analysts to meet the needed business solution at enterprise, large-scale level. All work is within the application development framework used by the organization. Collaborates with a Business Analyst to meet the requirement of fulfilling the client's goals to implements the business solution. Proficiently executes the work using the tools and techniques implemented for the project. Works directly with Systems Architect to develop and implement new third-party applications, tools, and programming libraries to meet the business development goals of the client. Utilizes web-based software such as Java, HTML, .NET, AngularJS, JavaScript, SOAP, REST API, mobile development, and Web Based API in the building of software applications.

Minimum Requirements:

- Five (5) years of total work experience developing.

- Experience with application programming interfaces (APIs) to support Low-Code/No-Code Development Platform models.
- Experience using low-code/no-code business process modeling notation (BPMN) tools.
- Experience developing application/process automation software based on BPMN models, experience using software tools such as Appian, Salesforce, Nintex, etc. with Microsoft SQL Server databases and Microsoft .NET development environment.
- Experience in agile and hybrid low-code application development.
- Relevant certification from a nationally recognized technical authority.
- BS in Computer Science, Information Systems, Engineering, Business, or related discipline.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

APPLICATIONS ENGINEER - SENIOR

Analyzes and studies complex system requirements. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer-Aided Software Engineering (CASE) tools. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements, reducing operating time and improving current techniques. Supervises software configuration management.

Minimum Requirements:

- BA/BS in a technical discipline with at least ten (10) years of experience.

APPLICATIONS PROGRAMMER

Basic Level: Provides experience and knowledge of sustainment life cycle management activities for programs and project operations. Participates in the design of software tools and subsystems to support reuse and domain analysis. Assists with the management, development, testing, and maintenance of computer programs to ensure that the application meets the needs of the users of the system. Assists systems analysts and/or designers in researching and documenting computer user requirements. Analyzes objectives and problems identified by analysts and/or designers. Translates the solutions provided by systems designers into detailed program specifications. Assists with preparation of documentation for other programmers, users of the system and other support services workers. Assists with program design activities including definition of data and error message arrangements. Assists with the modification and documentation of program code to correct errors or to enhance an application's capabilities. Assists with the testing of applications; and assists with the preparation of reports on the status, operation and maintenance of system software applications for use by the customer.

Minimum Requirements:

- BA/BS in a technical discipline with Eight (8) years of experience.
- Experience and knowledge of sustainment lifecycle management activities for programs and project operations.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Serves as Sustainment Lead or Sustainment Subject Matter Expert (SME). Provides expert-level knowledge of sustainment life cycle management activities for programs and project operations. Analyzes functional business applications and design specifications for functional areas such as finance, accounting, personnel, manpower, logistics, and contracts. Develops block diagrams and logic flowcharts. Translates detailed design into computer software. Designs, codes, tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time and improve efficiency. Provides technical direction to programmers, as required, to ensure that program deadlines are met. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results.

Minimum Requirements:

- Bachelor's Degree in Information Technology related field with ten (10) years of relevant experience.
- Expert experience and knowledge of sustainment lifecycle management activities for programs and project operations.
- Experience with application programming interfaces (APIs) to support Low-Code/No-Code Development Platform models.
- Experience using low-code/no-code business process modeling notation (BPMN) tools.
- Experience developing application/process automation software based on BPMN models.
- Experience in agile and hybrid low-code application development.
- Experience as an application programmer on large-scale DBMS, knowledge of computer equipment, and ability to develop complex software to satisfy design objectives.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

AUDIO VISUAL ENGINEER

Installs, pulls, terminates, and tests all audio visual (AV) type cables, connectors, and interfaces. Installs projection screens, plasma TVs and different types of speakers. Installs AV systems on client sites. Reads blueprints and wire AV racks. Manages AV projects with various models and makes of equipment.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Has a thorough understanding and working knowledge of testing, analyses and corrective action on systems, networks, hardware, and software.
- Know and understand all wire and connector types on all AV related cable.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

AUDIO VISUAL PROGRAMMER

Designs and programs control interface touch panels for audio visual systems. Works with Design Engineer and Contracting Officer's Technical Representative to ensure a user-friendly operating environment for controlling audio/visual equipment. Provide training to users to ensure proper use and care. Provides daily support for AV equipment.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

BIG DATA ENGINEER

Junior Level: Responsible for the engineering of big data solutions and multi-tiered data environments. Works independently, utilizes big data solutions to provide actionable insights for addressing strategic and tactical mission objectives. Designs data models using Enterprise Data modeling tools (ERWin, Visio). Analyzes and develops data set processes for data ingestion, modeling, mining.

Minimum Requirements:

- Two (2) years of relevant experience
- Undergraduate Degree required.
- Experience engineering big data solutions and multi-tiered data environments.
- Experience with large scale big data deployments in Government and large commercial environments.
- Experience with Hadoop-based technologies (Cloudera, Hortonworks, MapReduce, Hive, HDFS). Experience with NoSQL technologies (e.g., MongoDB, Cassandra)
- Experience designing data models using Enterprise Data modeling tools (ERWin, Visio).
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Responsible for the engineering of big data solutions and multi-tiered data environments. Leads initiatives utilizing big data solutions to provide actionable insights for addressing strategic and tactical mission objectives. Designs data models using Enterprise Data modeling tools (ERWin, Visio). Builds high-performance algorithms, prototypes, and data models using required programming languages (e.g., Python, C/C++, Java, Perl, Scala). Analyzes and develops data set processes for data ingestion, modeling, mining.

Minimum Requirements:

- Five (5) years of relevant experience
- Undergraduate Degree required.
- Experience engineering large scale big data deployments in Government and large commercial environments.
- Experience with Hadoop-based technologies (Cloudera, Hortonworks, MapReduce, Hive, HDFS).
- Experience with NoSQL technologies (e.g., MongoDB, Cassandra)
- Experience designing data models using Enterprise Data modeling tools (ERWin, Visio).
- Experience integrating Big Data solutions with SAP technologies.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

BIOLOGIST

Provides expertise and recommendations related to the characteristics and life processes of microorganisms, the interrelationships among microorganisms, their relationships to other living forms,

and their reactions to the environment in which they are found, e.g., protozoa, bacteria, algae, and fungi. Reviews studies of the distribution of microorganisms in natural and manmade environments, e.g., food processing establishments, their reaction to physical and chemical factors in the environment, and their role as pathogenic and use of microorganisms in industrial and other practical applications.

Minimum Requirements:

- Bachelor's or higher Degree in Biology or equivalent from accredited college or university.
- Three (3) years of relevant experience
- Specialized experience in the fields of operational rations and garrison feeding, along with knowledge of DOD/Government research program planning and execution are preferred.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

BUSINESS CASE ANALYST

Identifies costs for existing IT systems (maintenance, operations, etc.). Identifies life cycle costs for proposed IT systems (development, operations, maintenance). Identifies cost savings/cost avoidance associated with retirement of old system or improved performance of new system. Provides briefings on analyses conducted.

Minimum Requirements:

- BA/BS with at least 8 years of experience.

BUSINESS CASE ANALYST - SENIOR

Develops formulas for calculating existing and future costs, researches current financial indices, develops details of actual cost of IT system using standard quantitative analyses. Develops and documents assumptions. Prepares investment analysis reports.

Minimum Requirements:

- BA/BS in a business, financial or management discipline with at least 8 years of experience.

BUSINESS COLLABORATION APPLICATION ADMINISTRATOR:

Responsible for planning, designing, troubleshooting, and providing day-to-day support for the business collaboration application (e.g., SharePoint). Sets up, configures, and maintains the business collaboration application environment. Responsible for collecting, analyzing, and creating reports from the business collaboration applications.

Minimum Requirements:

- Four (4) years relevant experience in designing, developing, and administering business collaboration software such as Microsoft SharePoint
- Must have a minimum of six-(6) years of general IT experience.
- Must have a minimum of six-(6) years of experience with deployment of DoD IT systems.
- Specialized experience with reading documentation and providing detail analysis of software business and technical capabilities.

- DoD Cybersecurity experience with policies and best practices in accordance with RMF
- Must have a minimum of three-(3) years of experience in designing, developing, and administrating Microsoft SQL Server
- Must have a minimum of three-(3) years of relevant experience in designing, developing and deployment of Dashboards (Management Information Systems)
- Must hold Microsoft Certified Technology Specialist (MCTS) Certification Microsoft Office SharePoint Server or equivalent certificate must have SDLC experience.
- Must be proficient in: MS Office Suite, MS Project, MS Visio, HTML, VB Script, XML, Microsoft ASP. Net, JAVA/Primavera
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

BUSINESS DATA ANALYST I:

Provides support in collecting and organizing information required for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents. Provides support in performing financial and administrative tasks. Under general supervision, is responsible for preparing and/or maintaining systems, programming, and operations documentation, procedures, and methods. Maintains a current internal documentation library. Provides or coordinates special documentation services as required.

Minimum Requirements:

- Experience in working with: DOD Lifecycle management, DOD 5000.1, 5000.2, DODI 5000.02, and Guidebook.
- Two (2) years of experience in similar taskings.
- Specialized experience in assembling technical documents and providing detailed analysis of various business system functions.
- Must have experience with the following programs: MS Suite, Word, Excel, Access, Project Management, Power Point
- Must possess IT-III Non-Sensitive security clearance or Tier 1 (T1) at time of proposal submission.

BUSINESS DATA ANALYST II:

Provides support in collecting and organizing information required for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents. Provides support in performing financial and administrative tasks. Under general supervision, is responsible for preparing and/or maintaining systems, programming, and operations documentation, procedures and methods. Maintains a current internal documentation library. Provides or coordinates special documentation services as required.

Minimum Requirements:

- Five (5) years of relevant experience
- Must have experience with the following programs: MS Suite, Word, Excel, Access, Project Management, Power Point
- Must possess IT-III Non-Sensitive security clearance or Tier 1 (T1) at time of proposal submission.

BUSINESS DATA ANALYST III:

Expert in Enterprise Architectures.

Minimum Requirements:

- Must have expert experience in working with the DOD Business Enterprise Architecture (BEA).
- Seven (7) years of relevant experience
- Must have experience with the following programs: MS Suite, Word, Excel, Access, Project management, Power Point
- Relevant experience with the current DLA Enterprise Architecture solution (as of Dec 2021, the solution is MEGA HOPEX).
- Must possess IT-III Non-Sensitive security clearance or Tier 1 (T1) at time of proposal submission.

BUSINESS PROCESS RE-ENGINEERING SPECIALIST

Basic Level: Assists with identification, assessment, and recording of near, medium, and long-term business needs and technology solutions. Prepares and track project plans for project inception to completion. Assists with facilitation of the implementation of new functionality, training, and troubleshooting. Participates in effective problem solving. Participates in frequent business presentations. Communicates verbally and in writing with business and technical personnel at all levels.

Minimum Requirements:

- Four (4) years relevant experience
- Undergraduate Degree Required
- One (1) year experience working with business process re-engineering.
- Experience with EDI/XML electronic data exchange (e.g. Computer Science, Engineering, or Information Systems/Technology) and a specific logistics function (e.g., finance, supply, contract administration, transportation and operations research) and first-hand knowledge of the following: DoD/Component policies, business procedures, business rules, data standards and transaction standards (both DLMS and legacy formats) in support of Military Standard Requisitioning and Issue Procedures (MILSTRIP), Military Standard Transaction Reporting and Accountability Procedures (MILSTRAP), Military Standard Billing System (MILSBILLS), Supply Discrepancy Reporting (SDR) and Web SDR, DoD Activity Address Directory (DoDAAD)/ Military Assistance Program Address Directory (MAPAD), Logistics Metrics Analysis Reporting System (LMARS), Physical Inventory, federal cataloging data standards, materiel technical data standards, and transaction standards in support of seamless integration with the supply/logistics domain.
- Good verbal and written communication skills.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Provides facilitation, training, methodology development and evaluation, process reengineering across all phases, identifying best practices, change management, business management techniques, organizational development, activity and data modeling, or information system development methods and practices, and supervision of business process reengineering. Applies process improvement and reengineering methodologies and principles to conduct process modernization projects. Duties include activity and data modeling, developing modern business methods, identifying

best practices, and creating and assessing performance measurements. Creates process change by integrating new processes with existing ones and communicating these changes to impacted Business Systems teams. Recommends and facilitates quality improvement efforts. Communicates verbally and in writing with business and technical personnel at all levels.

Minimum Requirements:

- BA/BS required with ten (10) years of relevant experience.
- Four (4) years of experience in business process re-engineering with demonstrated, increasing responsibilities within this field.
- Strong verbal and written communication skills including the ability to negotiate outcomes and create frequent business presentations.
- Experience with EDI/XML electronic data exchange experience (e.g. Computer Science, Engineering, or Information Systems/Technology) and a specific logistics function (e.g., finance, supply, contract administration, transportation and operations research) and first-hand knowledge of the following: DoD/Component policies, business procedures, business rules, data standards and transaction standards (both DLMS and legacy formats) in support of Military Standard Requisitioning and Issue Procedures (MILSTRIP), Military Standard Transaction Reporting and Accountability Procedures (MILSTRAP), Military Standard Billing System (MILSBILLS), Supply Discrepancy Reporting (SDR) and Web SDR, DoD Activity Address Directory (DoDAAD)/ Military Assistance Program Address Directory (MAPAD), Logistics Metrics Analysis Reporting System (LMARS), Physical Inventory, federal cataloging data standards, materiel technical data standards, and transaction standards in support of seamless integration with the supply/logistics domain.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

BUSINESS PROCESS SUBJECT MATTER SPECIALIST

Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation, and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

BUSINESS SYSTEMS ANALYST:

Expert in particular business processes, responsible for formulating systems scope and objectives relative to the organization's business plan and industry requirements. Acts as a member of a project team responsible for providing technical guidance concerning the business implications of the application of various systems.

Minimum Requirements:

- Must hold a Project Management certification (i.e., Project Management Professional (PMP) certification or other equivalent/recognized Project Management certification)
- Must have experience in working with: DOD Lifecycle management, DOD 5000.1, 5000.2 and Guidebook, PPBE, DPATS system engineering tool, Defense Acquisition Management Information Retrieval (DAMIR) System reporting format for DAES, OSD report, SAP products for Enterprise Resource Planning.
- Four (4) years relevant experience
- Must have experience with the following programs: MS Suite, Word, Excel, Access, Project Management, and PowerPoint
- Relevant certification from a nationally recognized authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

BUSINESS SYSTEMS ANALYST - LEAD:

Top level technical contributor with expertise in Information Technology cradle to grave processes related to applications and infrastructure. Responsible for documenting existing operations and practices; analyzing those operations and practices against documented best practices and developing a plan of actions and milestones to evolve to the best practices. Acts as a member of a team responsible for providing technical guidance concerning the business implications of the application of various systems.

Minimum Requirements:

- Bachelor of Arts or Bachelor of Science
- Must hold a Project Management Professional (PMP) certification or equivalent.
- Five (5) years of relevant experience.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

BUSINESS SYSTEMS SPECIALIST I:

Provides wide range of analytical support in areas such as statistical analysis and other Program Support Services duties.

Minimum Requirements:

- Must hold a Certificate in Configuration Management (CCM)
- Three (3) years relevant experience
- Must have experience with the following programs: MS Suite, Word, Excel, Access, Project Management, Power Point, VB Script, HTML, XML.
- Must possess IT-III Non-Sensitive security clearance or Tier 1 (T1) at time of proposal submission.

BUSINESS SYSTEMS SPECIALIST II:

Provides professional expertise in areas such as Investment/Portfolio Management or other specialty that may be necessary for successful completion of a specific task.

Minimum Requirements:

- Must hold a Project Management certification (i.e., Project Management Professional (PMP) certification or other equivalent/recognized Project Management certification) +
- Three (3) years relevant experience
- Must have experience in working with: DOD Investment Review Board processes, Enterprise Transition Plan (ETP) process, Familiarity with DOD IT systems/initiatives and the Sales & Operations Planning (S&OP) processes.
- Must have experience with the following programs: MS Suite, Word, Excel, Access, Project Management, Power Point, ProSight
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

CHEMIST

Provides expertise in analysis and interpretation of the composition, molecular structure, and properties of substances, the transformations which they undergo, and the amounts of matter and energy included in these transformations.

Minimum Requirements:

- Bachelor's or higher Degree in Chemistry or equivalent from accredited college or university.
- Three (3) years relevant experience
- Specialized experience in the fields of battery chemistry or petroleum processing along with knowledge of DOD/Government research program planning and execution.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

CITRIX/VIRTUAL DESKTOP INFRASTRUCTURE (VDI) ADMINISTRATOR:

Manages network performance and maintains security related to VDI. Executes test procedures to assess systems performance, identify and troubleshoot difficult or unusual problems, and analyze results for the implementation of system upgrades. Provides technical leadership or assumes supervisory role in the Citrix area and assists others as required. Monitors server resource allocation/utilization and performs capacity planning. Maintains expertise with, and advises management on, current technologies. Prepares technical performance and utilization reports as required for executive management. Performs Desktop Virtualization. Maintains knowledge and experience with Citrix, VMWare, and HP Blade technology. Has a thorough understanding of virtual desktop technology, VMWare, COTS, GOTS, and Active Directories (AD).

Minimum Requirements:

- Four (4) years' experience in a large organization responsible for administering, operating, maintaining, and securing a large-scale computer network.
- Must be familiar with and able to stand up a Virtual Desktop Infrastructure.
- Experience in a technical leadership or supervisory role in the Citrix area
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

CLOUD COMPUTING SPECIALIST (CCS)-SUBJECT MATTER EXPERT (SME)

Subject matter expert with regards to Certification and Accreditation (C&A) and a broad coverage of the application of the National Institute of Standards and Technology (NIST) Risk Management Framework (RMF) standards and guidance as outlined in the NIST Special Publication(s) (SP) 800-53 and 800-37 (Current versions). Maintains current certification as a Certified Cloud Security Professional. Works independently with substantial cloud computing security knowledge. Identifies, manages, and resolves cloud computing security risk and implements “best practices” as applied within a cloud environment (across all the different deployment and service models, and derivatives).

Minimum Requirements:

- Five (5) years of relevant C&A experience
- Risk Management Framework (RMF) and NIST C&A experience
- DOD Cybersecurity experience
- Experience in assessing Cybersecurity Controls and conducting C&A reviews for large, complex Information systems.
- Experience with modern and dynamic computing (e.g., hybrid computing, edge computing, cloud native microservices) and networking protocols or standard Internet of Things (IoT) protocols.
- Experience and well versed in FedRAMP assessment methodology of security and privacy controls deployed in cloud information systems to include six (6) domain areas which include: Architectural Concepts & Design Requirements, Cloud Data Security, Cloud Platform & Infrastructure Security, Cloud Application Security, Operations, Legal & Compliance.
- Certification as a Certified Cloud Security Professional
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Clearance: Secret

COGNITIVE SCIENTIST

Junior Level: Focuses on the application of cognitive science to enable artificial intelligence with enterprise business applications. Supports pilots and approaches for learning representations from textual data to enhance information discovery and improve human decision making. Contributes to team research and development efforts in the areas of training design, competency modeling, and cognitive metrics.

Minimum Requirements:

- Two (2) years relevant experience
- Undergraduate Degree Required in Computer Science, Statistics, Mathematics or Engineering.
- Experience with one or more programming languages including but not limited to: Java, C/C++, or Python.
- Experience with one or more of the following: Natural Language Processing, text understanding, classification, pattern recognition, recommendation systems, targeting systems, ranking systems or similar.
- Experience with the identification of cognitive training requirements, the design of cognitive skills training programs, the development of metrics for cognitive performance, and the development of competency models.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Focuses on the application of cognitive science to enable artificial intelligence with enterprise business applications. Designs approaches for learning representations from textual data to enhance information discovery and improve human decision making. Leads research and development efforts in the areas of training design, competency modeling, and cognitive metrics. Applies research to the identification of cognitive training requirements, the design of cognitive skills training programs, the development of metrics for cognitive performance, and the development of competency models.

Minimum Requirements:

- Five (5) years relevant experience
- Advanced Degree required: Master's Degree in Computer Science, Artificial Intelligence, Machine Learning, Statistics, Mathematics or Engineering
- Experience with artificial intelligence, machine learning, Natural Language Processing, knowledge discovery and data mining, unstructured data analytics.
- Experience with one or more programming languages including but not limited to: Java, C/C++ or Python.
- Experience with one or more of the following: Natural Language Processing, text understanding, classification, pattern recognition, recommendation systems, targeting systems, ranking systems or similar.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

COLLABORATION ENGINEER - SENIOR

Provides technical leadership with strong knowledge and expertise in large-scale distributed systems and remote development, debugging, deployment, operations, and management of such systems. Identifies the system requirements, contributes to the software systems architecture, synthesizes a baseline design, evaluates candidate technologies, oversees prototyping efforts, and contributes to cost and schedule planning supporting the development. Provides expert explanations, techniques or approaches to colleagues, management, and customers in developing and integrating collaboration tools within an organization. Additional activities include research, analysis, engineering, testing, documentation, implementation, integration, and operation of the collaborative solutions environment.

Minimum Requirements:

- Bachelor of Arts/Bachelor of Science in a technical discipline with at least ten (10) years of experience.
- Expert experience in the collaboration systems engineering field and the use of considerable initiative and creativity.
- Experience identifying the system requirements, contributing to the software systems architecture, synthesizing a baseline design, evaluating candidate technologies, overseeing prototyping efforts, and contributing to cost and schedule planning supporting the development.

COMMUNICATIONS NETWORK MANAGER

Supervises operations and maintenance activities for voice and data communications networks. Evaluates communication hardware and software, troubleshoots LAN/Metropolitan Area Network (MAN)/WAN and other network-related problems, and provides technical expertise for performance and configuration of networks. Performs and supervises general voice and data network administration, provides technical leadership in the integration and testing of complex large-scale networks. Schedules network conversions and cutovers. Oversees network control center. Supervises maintenance of network

systems, including PBXs, ACDs, routers, bridges, multiplexers, LAN hubs, and ATM switches. Coordinates with all responsible users and sites.

Minimum Requirements:

- Two (2) years relevant experience
- Associate, BS, or BA degree in computer science, engineering or related experience is required.
- Must have two (2) years of experience in IT.
- Experience expressing complex technical concepts effectively, both verbally and in writing
- Excellent analytical and organizational skills
- Experience working independently with limited supervision.
- Works well with people from different disciplines with varying degrees of technical experience.
- Experience in the supervision of operations and maintenance activities for voice and data communications networks.
- Experience with protocol analysis and knowledge of LAN and WAN data communications protocols, including, but not limited to, TCP/IP, ATM, frame relay, X.400, X.500.
- Experience with bridges, routers, gateways, Fiber Distributed Data Interface (FDDI), and UNIX operating systems.
- Experience as a Certified Novell Engineer (CNE) or Enterprise Certified Netware Engineer (ECNE).
- General experience includes all aspects of communications network planning, installation, and support.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

COMMUNICATIONS SPECIALIST

Demonstrates an ability to work independently or under only general direction. Plans installations, transitions, and cutovers of network components and capabilities. Coordinates requirements and schedules with users and suppliers. Installs, tests, and operates voice and data network communications equipment, including hardware and software for network systems (e.g., switches, modems, controllers, terminals, and multiplexers). Uses communications hardware test and monitoring equipment and analyzes the results.

Minimum Requirements:

- Five (5) years of relevant experience including all aspects of communication networks.
- Experience in the installation and maintenance of voice or data network communications hardware or software.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

COMPLIANCE PROJECT MANAGER

Serves as the project manager for a large, complex project (or a group of projects affecting the same common / standard / migration system) and works with the Government Contracting Officer (KO), the Project Leads, Government management personnel and customer agency representatives. Responsible for the overall management of the specific project(s) and ensuring that the technical solutions and

schedules in the contract are implemented in a timely manner. Performs enterprise-wide horizontal integration planning and interfaces to other functional systems. Monitors project performance for risk management, configuration management IT service continuity management, Federal Financial Management Improvement Act compliance management, and release and deployment management, etc. Provides industry best practices for executing projects based on the Information Technology Infrastructure Library (ITIL) model. Provides technical writing and strong command of the English language to ensure all reports and deliverables are delivered with timeliness and quality to the government.

Minimum Requirements:

- Seven (7) years of experience.
- Bachelor of Science, Bachelor of Arts degree required or four (4) additional years of related experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Must have Project Management certification (i.e., Project Mgt Professional (PMP) Certification, or other recognized certification, (ITIL, CGFM etc.)
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

COMPLIANCE SUBJECT MATTER EXPERT (SME) – INTERMEDIATE

Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive level project teams providing technical direction, interpretation, and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Works on unusually complex technical problems and provides solutions, which are highly innovative and ingenious. Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technical solutions to budget, accounting, audit and security compliance issues and guides their development into a final product. Provides specific functional area skills (e.g., finance, accounting, logistics, audit, configuration management and operations research) services.

Minimum Requirements:

- Four (4) years' experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

COMPLIANCE SUBJECT MATTER EXPERT (SME) – LEAD

Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive level project teams providing technical direction, interpretation, and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Works on unusually complex technical problems and provides solutions, which are highly innovative and ingenious. Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results.

Minimum Requirements:

- Seven (7) years of experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

COMPUTER OPERATOR

Basic Level: Assists in performing technical operation and testing of various types of fully integrated computer-based systems in a supervised setting. Operates a wide variety of system components to include hardware, software, and mass storage technology. Under supervision, operates communications-computer systems. Installs, implements, maintains, and tunes operating systems, disk and tape management systems, and computer operations automation software.

Minimum Requirements:

- One (1) year of relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Leads or directs a team of specialists in the implementation and operation of various types of fully integrated computer-based systems. Tests and operates all phases of the system cycle. Operates all system components as requested which includes hardware, software, and mass storage devices. Operates communications-computer systems, and installs, implements, maintains, and tunes operating systems, disk and tape management systems, and computer operations automation software.

Minimum Requirements:

- Five (5) years of relevant experience
- Relevant certification from a nationally recognized technical authority.
- Experience leading or directing a team of specialists in the implementation and operation of various types of fully integrated computer-based systems.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

COMPUTER SECURITY SYSTEMS SPECIALIST

Basic Level: Determines computer security requirements for high-level applications, evaluates approved security product capabilities, and develops solutions to multilevel security (MLS) problems. Analyzes and defines security requirements for MLS issues. Designs, develops, engineers, and implements solutions to MLS requirements. Gathers and organizes technical information about an organization's mission goals and needs, existing security products, and ongoing programs in the MLS arena. Performs risk analysis, which includes risk assessment.

Minimum Requirements:

- One (1) year of relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Determines computer security requirements for high-level applications, evaluates approved security product capabilities, and develops solutions to multilevel security (MLS) problems. Analyzes and defines security requirements for MLS issues. Designs, develops, engineers, and implements solutions to MLS requirements. Gathers and organizes technical information about an organization's mission goals and needs, existing security products, and ongoing programs in the MLS arena. Performs risk analysis, which includes risk assessment. Provides daily supervision of, and direction to, contractor staff.

Minimum Requirements:

- Five (5) years of relevant experience
- Experience providing supervision and direction to staff.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

COMPUTER SOFTWARE/INTEGRATION ANALYST

Implements computer systems in a phased approach of requirements analysis and conceptual design, site survey, system design review, critical design review, installation, integration, and testing. Performs requirements analysis for a wide range of users in areas of office automation. Presents system designs for user approval at formal reviews. Performs configuration management, integrating software, interpreting software test results, and recommends solutions for unsatisfactory test results. Provides solutions to identified software problem reports.

Minimum Requirements:

- Five (5) years of relevant experience
- Relevant certification from a nationally recognized technical authority.
- Experience in life-cycle support, including maintenance, administration, and management.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

COMPUTER SYSTEMS ANALYST

Intermediate: In partnership with Lead Computer Systems Analyst, analyzes and develops computer software possessing a wide range of capabilities, including numerous engineering, business, and records management functions. Analyzes user interfaces, maintains hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze downtimes, analyzes proposed system modifications, upgrades, and new COTS. Provides support in the design, development, testing, implementation, and documentation of new software and enhancements of existing applications from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications. Prepares milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives.

Minimum Requirements:

- BA/BS in a technical discipline with at least ten (10) years of experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.

- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Lead: Develops plans for automated information systems from project inception to conclusion. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Formulates/defines specifications for complex operating software programming applications or modifies / maintains complex existing applications using engineering releases and utilities from the manufacturer. Designs, codes, tests, debugs, and documents programs. Provides overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Supports all phases of software systems programming applications. Evaluates new and existing software products to ensure problem solution and user satisfaction. Makes recommendations, if needed, for approval of major systems installations. Develops, in conjunction with functional users, system alternative solutions. Provides technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, and for progress in accordance with schedules. Provides daily supervision and direction to support staff.

Minimum Requirements:

- BA/BS in a technical discipline with at least ten (10) years of experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

COMPUTER SYSTEMS SPECIALIST

Basic Level: Evaluates state-of-the-art computer hardware and software and its applications to support specific requirements and how to interface with other equipment and systems. Troubleshoots bottlenecks and proposes recommendations for their elimination. Recommends system improvements that will result in optimization of development and/or maintenance efforts.

Minimum Requirements:

- One (1) year of relevant experience
- Relevant certification from a nationally recognized technical authority.
- Evaluates state-of-the-art computer hardware and software and its applications to support specific requirements and how to interface with other equipment and systems.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Leads or supervises a team of specialists in developing, managing, maintaining, and evaluating current state-of-the-art computer hardware, software, and software development tools. Determines processes and costs for converting computer systems from one language or machine to another by utilizing compilers, simulators, emulators, and/or language translators. Recommends better utilization of operating systems capabilities to improve system efficiency through conversion or migration. Evaluates applications in support of specific requirements and interface with other equipment and systems. Determines potential and current bottlenecks; proposes workable recommendations for their elimination and makes recommendations for systems improvements that will result in optimal hardware and software usage.

Minimum Requirements:

- Five (5) years of relevant experience
- Experience leading or supervising a team of specialists in developing, managing, maintaining, and evaluating current state-of-the-art computer hardware, software, and software development tools.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

CONFIGURATION MANAGEMENT ANALYST

Demonstrated experience and ability to create and sustain Change and Configuration Management policies and processes for an Information Technology (IT) organization. Responsible for identifying and accomplishing critical tasks, performing analysis of functional and technically complex Change and Configuration Management issues and development of solutions. Manages meetings, tracks suspense dates for action items, and prepares and delivers executive presentations. Provides support for analysis and evaluation of Change and Configuration Management strategies, policies and processes and develops plans, metrics reports, templates, and checklists for Configuration Management compliance and continuous process improvement. Responsible for creating Change and Configuration Management training materials and conducting Change and Configuration Management training. Guides a team of configuration management specialists in recommendations and alternatives for best practices concerning new technologies that affect Change and Configuration Management processes and policy.

Minimum Requirements:

- Five (5) years of relevant experience
- Must hold a Certificate in Configuration Management (CMII Certification or equivalent, PMP would also meet this requirement)
- Must possess an IT Infrastructure Library (ITIL) version 3 (V3) certification and specific knowledge and experience with the ITIL framework.
- Must have knowledge and experience working with:
 - Department of Defense (DoD) Directive 5000.01, The Defense Acquisition System, Enclosure 1.1.29, November 20, 2007
 - Interim DoD Instruction 5000.02, Operation of the Defense Acquisition System, Enclosure 12, November 25, 2013, Chairman of the Joint Chiefs of Staff Instruction 6212.01E, Interoperability and Supportability of Information Technology and National Security, Enclosure B-1, December 15, 2008
 - DODI 8510.01 Risk Management Framework for DOD Information Technology (RMF), March 12, 2014
 - Federal Information System Controls Audit Manual (FISCAM), February 2, 2009
 - National Institute of Standards and Technology (NIST) Special Publication 800-53, Security and Privacy Controls for Federal Information Systems and Organizations, April 30, 2013
- Technical skill in assessing IT services and support for best practices.
- Proficiency in basic analytical software such as Microsoft Excel and Access, and proficiency with the Microsoft Professional Office Suite, to include Word, Excel, PowerPoint, SharePoint, Project, and Visio
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

CONFIGURATION MANAGEMENT (CM) SPECIALIST

Basic Level: Establishes and/or maintains a system to record modifications to hardware, software, or documentation. Maintains allocated, functional, and physical baseline control and ability to perform audit support. Assists with the review of engineering change requests to assess impact upon configuration baseline and logistics support elements. Maintains configuration control records and technical documents. Works closely with quality assurance and management representatives to ensure accurate and well-documented product baseline.

Minimum Requirements:

- Experience establishing and/or maintaining a system to record modification to hardware, software, or documentation.
- Experience maintaining allocated, functional, and physical baseline control.
- Five (5) years of experience in a relevant field (e.g., Computer Science, Engineering, or Information Systems/Technology).
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Leads or supervises a team of configuration management specialists. Serves as the Configuration Management CM Lead or CM Subject Matter Expert (SME). Provides configuration baseline control throughout the lifecycle of highly complex information systems as well as component software and hardware elements. Facilitates and advises the DLA Configuration Control Steering Group (CCSG) and Configuration Control Working Groups (CCWG). Maintains allocated, functional, and physical baseline control and performs audit support. Reviews all engineering change requests to assess impact upon configuration baseline and logistics support elements. Maintains configuration control records and technical documents. Works closely with quality assurance and management representatives to ensure accurate and well-documented product baseline. Prepares directives for change authorization and implementation.

Minimum Requirements:

- Ten (10) years relevant experience
- Experience leading or supervising a team of configuration management specialists.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Must be an expert with first-hand knowledge of the development and maintenance of DLMS or (ASC) X12 Implementation Conventions using EDIFecs SpecBuilder software.

CONTROL VALIDATION SECURITY SPECIALIST – INTERMEDIATE

Under general supervision, performs IT audits on complex information systems, applications, and enclaves to ensure that appropriate controls exist, are correctly implemented, and that procedures comply with Federal and DOD standards. Conducts accurate evaluation of the level of security required. Performs procedures necessary to ensure the safety of information systems assets and to protect systems from intentional or inadvertent access or destruction. Works on most phases of information systems auditing. Provides technical support in the areas of vulnerability assessment, risk assessment, network security, and security implementation. Provides technical evaluations of customer

systems and assists with making security improvements. Conducts cybersecurity control validation exercises on classified and unclassified networks, applications, and systems to validate the effectiveness of current security measures. Understands the concept of weighing business needs against security concerns and analyzes applied mitigations to evaluate whether they meet security requirements.

Minimum Requirements:

- Two (2) years of experience working with DOD1 8500.2 or NIST SP 800-53 and understands the principles of the risk management framework.
- Strong analytical and problem-solving skills for resolving security issues.
- Proficiency in basic analytical software such as Microsoft Excel and Access, proficiency with the Microsoft Office suite, to include Word, PowerPoint
- Strong skills implementing and configuring networks and networks components.
- Understanding of Enterprise Mission Assurance Support Service (eMASS)
- Understands the concept of weighing business needs against security concerns.
- Experience analyzing applied mitigations to evaluate whether they meet security requirements.
- Knowledge of RMF
- Clearance Required: SECRET
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

CONTROL VALIDATION SECURITY SPECIALIST – SENIOR

Independently performs IT audits on complex information systems, applications, and enclaves to ensure that appropriate controls exist, are correctly implemented, and that procedures are compliant with Federal and DOD standards. Conducts accurate evaluation of the level of security required. Performs all procedures necessary to ensure the safety of information systems assets and to protect systems from intentional or inadvertent access or destruction. Works at the highest level of all phases of information systems auditing. Provides technical support in the areas of vulnerability assessment, risk assessment, network security, and security implementation. Provides technical evaluations of customer systems and assists with making security improvements. Conducts cybersecurity control validation exercises on classified and unclassified networks, applications, and systems to validate the effectiveness of current security measures. Weighs business needs against security concerns and analyzes applied mitigations to evaluate whether they meet security requirements.

Minimum Requirements:

- Three (3) years of experience working with DOD1 8500.2 or NIST SP 800-53 and understand the principles of the Risk Management Framework (RMF).
- Two (2) years of experience with eMASS
- Strong analytical and problem-solving skills for resolving security issues.
- Proficiency in basic analytical software such as Microsoft Excel and Access, proficiency with the Microsoft Office suite, to include Word, PowerPoint
- Strong skills implementing and configuring networks and networks components.
- Experience weighing business needs against security concerns.

- Experience analyzing applied mitigations to evaluate whether they meet security requirements.
- Clearance Required: SECRET
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

CORPORATE ENTERPRISE NETWORK (WAN): NETWORK ENGINEER – SENIOR:

Works under general supervision, developing the requirements of a product from inception to conclusion. Develops required specifications for simple to moderately complex problems. The government owned network and underground cable consist of a corporate, campus-wide CISCO LAN plant with Gigabit switching and routing to internal servers and external networks. Coordinates with the Vendor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Five (5) years of progressive Information Technology (IT) experience including at least two projects in technical areas included in the related task area specified in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Expert experience with a COTS 10 Gigabit Ethernet LAN and associated software and hardware equipment.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

COST ANALYST

Performs Functional Economic Analysis (FEA) to evaluate the costs of alternative ways to accomplish functional objectives. The FEA states investment costs, benefits, and risks as a net change to the functional baseline cost, the cost of doing business now and in the future. Ensures that cross-functional, security and other integration issues are addressed.

Minimum Requirements:

- BA/BS in a technical or financial discipline with at least 8 years of experience.

CUSTOMER RELATIONS MANAGER (CRM) - SENIOR

Provides all aspects of managing customer relationships to include customer satisfaction, escalation management, customer communications, performance objectives and metrics and customer requirements management.

Minimum Requirements:

- Five (5) years of relevant CRM experience
- Ten (10) years of practical industry, government and/or consulting experience in customer relations
- IT project management experience using various Microsoft tools.
- Knowledge and experience in managing information technology services and strategies.
- Proficiency in basic analytical software such as Microsoft Excel and Access, proficiency with the Microsoft Office suite, to include Word, PowerPoint, and SharePoint.

- Proficiency in organizational change management standards

CYBERSECURITY ASSESSMENT AND AUTHORIZATION SUBJECT MATTER EXPERT (SME)

Serves as a cybersecurity Subject Matter Expert (SME) with regards to Assessment and Authorization (A&A) of information systems and all associated cybersecurity policies and procedures. Performs a DOD cybersecurity process while either authorizing an information system or serving as a SME for an information system undergoing authorization. Possess an understanding of how the security controls identified in the NIST 800-53 apply to the process of assessing and authorizing a large organization's IT infrastructure such as DLA's, in which there is a compilation of large and small enclaves, AIS applications and outsourced IT processes. Determines the applicable severity value for an identified vulnerability (e.g., non-compliant security control), and determines the possible ramifications on the system's current or future authorization. Briefs senior management on the progress or results of an information system undergoing the Risk Management Framework (RMF) process.

Minimum Requirements:

- Five (5) years of relevant Risk Management Framework (RMF) and NIST A&A experience
- DOD cybersecurity experience
- Experience in assessing security controls and conducting authorization reviews for large, complex organizations.
- Experienced in the general tenets supporting the overall DOD implementation of its authorization process, to include supporting cybersecurity policy, procedures, and processes.
- Knowledgeable in the cybersecurity of emerging technology areas such as Cloud and Industrial Control Systems (ICSs), warehouse execution systems and Operational Technology (OT) infrastructures.
- DOD Secret Clearance and must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- CERT Personnel: Any team member assigned duties at DLA CERT shall possess a DOD TOP SECRET Clearance and must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Any team member assigned duties as DLA CERT Analyst will maintain CSSP-Analyst certification.

CYBERSECURITY AUDITOR - INTERMEDIATE

Under general supervision, performs complex security analysis of classified and unclassified applications, systems, and enclaves for compliance with security requirements. Performs Command Cyber Readiness Inspections and cybersecurity vulnerability evaluations. Uses a variety of security techniques, technologies, and tools to evaluate security posture in highly complex computer systems and networks. Performs vulnerability and risk analysis and participate in a variety of computer security penetration studies. Analyzes and defines security requirements for computer and networking systems, to include mainframes, workstations, and personal computers. Works with senior auditor to recommend solutions to meet security requirements. Gathers and organizes technical information about an organization's mission goals and needs and assists in making recommendations to improve existing

security posture. Provides enterprise-wide technical analysis and direction for problem definition, analysis and remediation for systems and enclaves. Provides workable recommendations and advice to client management on system improvements, optimization, and maintenance in the following areas: Information Systems Architecture, Automation, Telecommunications, Networking, Communication Protocols, Application Software, Electronic Email, VOIP and VTC. Competent to work on most phases of information systems auditing.

Minimum Requirements:

- Proven proficiency performing vulnerability assessment/ penetration testing on networks, databases, computer applications and IT frameworks.
- Five (5) years of relevant IT experience
- Three (3) years of cybersecurity experience
- Strong analytical and problem-solving skills for resolving security issues.
- Strong skills implementing and configuring networks and networks components.
- DISA FSO training in at least one of the following areas:
 - Retina scan analysis
 - Operating Systems (Windows, Unix)
 - Boundary defense (network policy, router, firewall)
 - Internal defense (L2 switch, L3 switch)
 - DNS (policy, BIND/Windows)
 - HBSS (remote console, AV, ABM, PA, HIPS, ePO)
 - Traditional security (Common, Basic, NCV, SCV)
 - Wireless communications (BES, handhelds)
- Tenable Certified NESSUS Auditor Additionally, any team member assigned duties as DLA CERT Analyst will maintain -CSSP Auditor certification.
- Knowledge and understanding of DOD security regulations, DISA Security Technical Implementation Guides
- Understanding of SCAP
- Understanding of:
 - VULNERATOR
 - USCYBERCOM CTO Compliance Program
 - Wireless vulnerability assessment
 - Web Services (IIS, Apache, Proxy)
 - Database (SQL Server, Oracle)
 - Email Services (Exchange)
 - Vulnerability Scans (NESSUS, SCCM)
 - Knowledge of Phishing exercises
 - USB Detect
 - Physical Security
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment. Additionally, any team member assigned to the DLA CERT shall possess a DOD TOP SECRET Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5).

- One of the following certifications: Licensed Penetration Tester (LPT), Certified Expert Penetration Tester (CEPT), Certified Ethical Hacker (CEH), Global Information Assurance Certification Penetration Tester (GPEN), Familiarity with AUTOCHECKLIST Tool
- Knowledge of VOIP, VTC
- Successful DISO FSO CCRI OJT

CYBERSECURITY AUDITOR – SENIOR

Independently performs complex security analysis of classified and unclassified applications, systems, and enclaves for compliance with security requirements. Performs Command Cyber Readiness Inspections and cybersecurity vulnerability evaluations. Uses a variety of security techniques, technologies, and tools to evaluate security posture in highly complex computer systems and networks. Performs vulnerability and risk analysis and participates in a variety of computer security penetration studies. Analyzes and defines security requirements for computer and networking systems, to include mainframes, workstations, and personal computers. Recommends solutions to meet security requirements. Gathers and organizes technical information about an organization's mission goals and needs and makes recommendations to improve existing security posture. Provides enterprise-wide technical analysis and direction for problem definition, analysis and remediation for complex systems and enclaves. Provides workable recommendations and advice to client executive management on system improvements, optimization, and maintenance in the following areas: Information Systems Architecture, Automation, Telecommunications, Networking, Communication Protocols, Application Software, Electronic Email, VOIP and VTC. Competent to work at the highest level of all phases of information systems auditing.

Minimum Requirements:

- Proven proficiency performing CCRI/ vulnerability assessment/ penetration testing on networks, databases, computer applications and IT frameworks.
- Seven (7) years of IT experience
- Five (5) years of cybersecurity experience
- Strong analytical and problem-solving skills for resolving security issues.
- Strong skills implementing and configuring networks and networks components.
- Command Cyber Readiness Inspection certification in at least one of the following areas:
 - Nesus Scan Analysis
 - Operating Systems (Windows, Unix)
 - Boundary Defense) Network Policy, Router, Firewall)
 - Internal Defense (L2 Switch, L3 Switch)
 - DNS (Policy, BIND/Windows)
 - HBSS (remote console, AV, ABM, PA HIPS, ePO)
 - Traditional Security (Common, Basic, NCV, SCV)
 - Wireless Communications (BES, Handhelds)
- Tenable Certified NESSUS Auditory Additionally, any team member assigned duties as DLA CERT Analyst will maintain –CSSP Auditor certification.
- Knowledge and understanding of DOD security regulations, DISA Security Technical Implementation Guides
- Understanding of SCAP

- Knowledge of and proficiency with:
 - VULNERATOR
 - USCYBERCOM CTO Compliance Program
 - Wireless vulnerability assessment
 - Web Services (IIS, Apache, Proxy)
 - Database (SQL Server, Oracle)
 - Email Services (Exchange)
 - Vulnerability Scans (NESSUS, SCCM)
 - Knowledge of Phishing exercises
 - USB Detect
 - Physical Security
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment. Additionally, any team member assigned duties at the DLA CERT or as HBSS evaluator shall possess a DOD TOP SECRET Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5).
- Required to be a DISA Risk Management Executive, Cyber Standards Branch Certified Command Cyber Readiness Inspection (CCRI) Team Lead and have a certification in penetration testing, such as:
 - Licensed Penetration Tester (LPT)
 - Certified Expert Penetration Tester (CEPT)
 - Certified Ethical Hacker (CEH)
 - Global Information Assurance Certification Penetration Tester (GPEN)
- Familiarity with AUTOCHECKLIST Tool

CYBERSECURITY CLOUD ANALYST

Ensures the architecture and design of cloud-hosted IT systems are secure and meet DOD requirements. Reviews Cloud security policy and provides recommendations for improvement to enhance the security posture within the cloud as well as the ability to meet protection, detection, monitoring and response requirements for systems and data. Works closely with Cyber Intelligence analysts and Incident Response analysts to ensure expert analysis and reporting of cloud-based cybersecurity threats and attacks. Provides support to content developers and cybersecurity engineers in identifying gaps in protection and detection of cloud-based systems. Collects and maintains awareness of current cybersecurity threats to cloud environments and provides actionable reporting and briefings.

Minimum Requirements:

- Three (3) years of cybersecurity experience
- Three (3) years of experience in IT administration or cybersecurity within a cloud environment
- Understanding of the NIST cybersecurity framework
- Working knowledge of the MITRE ATT&CK framework
- Understanding of basic network concepts
- Experienced with various cloud deployments (PAAS, IAAS, SAAS)
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

CYBERSECURITY CLOUD SUBJECT MATTER EXPERT (SME)

Ensures the architecture and design of cloud-hosted IT systems are secure and meet DOD requirements. Reviews Cloud security policy and provides recommendations for improvement to enhance the security posture within the cloud as well as the ability to meet protection, detection, monitoring and response requirements for systems and data. Applies knowledge of current advances in cloud security engineering and cloud security threats to provide support for the deployment of programs and applications. Provides input to programs throughout the process of deployment to ensure systems meet DOD compliance requirements. Provides guidance to assessment staff in the performance of Cybersecurity Vulnerability Assessments as related to cloud hosting environments.

Minimum Requirements:

- Two (2) years of experience achieving ATOs in a cloud environment (OCI, AWS, Azure, etc.)
- Five (5) years of achieving ATOs for compartment DoD IT systems.
- Cloud certification (OCI, AWS, Azure, etc.)
- Extensive knowledge of FedRAMP assessment methodology
- Experience working with OCI.
- Experience working with enterprise DoD IT.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

CYBERSECURITY COMPLIANCE REPORTING ANALYST

Reviews, consolidates, and develops compliance reports in accordance with requirements. Coordinates effectively with the various organizations within the program. Prepares reports and properly utilizes the report data effectively. Recommends establishment of new or modified reporting methods and procedures to improve report content and completeness of information.

Minimum Requirements:

- Five (5) years of relevant IT experience
- Expert experience in data management and software engineering
- DOD Secret Clearance
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

CYBERSECURITY ENGINEER

Performs a variety of routine project tasks applied to specialized Cybersecurity problems. Tasks involve integration of electronic processes or methodologies to resolve total system problems, or technology problems as they relate to cybersecurity requirements. Analyzes information security requirements. Applies analytical and systematic approaches in the resolution of problems of workflow, organization, and planning. Provides security engineering support for planning, design, development, testing, demonstration, integration of information systems.

Minimum Requirements:

- Seven (7) years of relevant IT experience
- Experience implementing modern security solutions (e.g., Blockchain or related cryptographic research)

- DOD Secret Clearance. Additionally, any team member assigned duties as a CERT Analyst shall possess a DOD TOP SECRET Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5).
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

CYBERSECURITY IDENTITY AND ACCESS MANAGEMENT ANALYST:

Performs various Identity and Access Management services to ensure the confidentiality, availability, integrity and non-repudiation of sensitive and classified information and information systems. Serves as a Cybersecurity Analyst under supervision with regards to Identity and Access Management and all associated Cybersecurity policies and procedures. Experience with the general tenets supporting the overall DOD implementation of its identity, credential, and access management service in accordance with DOD policy, procedures, and processes. Possesses an understanding of how DOD Instruction 8520.03, Identity Authentication for Information, is used for access management by validating entities are granted or denied access to resources such as computer systems or data.

Minimum Requirements:

- Minimum Three (3) years of relevant IT experience
- Relevant certification from a nationally recognized technical authority.
- Experience with the general tenets supporting the overall DOD implementation of its identity, credential, and access management service in accordance with DOD policy, procedures, and processes.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Clearance: Secret

CYBERSECURITY IDENTITY AND ACCESS MANAGEMENT SUPERVISOR:

Provides oversight of various Identity and Access Management services to ensure the confidentiality, availability, integrity and non-repudiation of sensitive and classified information and information systems. Serves as a Cybersecurity SME with regards to Identity and Access Management and all associated Cybersecurity policies and procedures. Provides supervision and guidance to analyst. Expert in the general tenets supporting the overall DOD implementation of its identity, credential, and access management service in accordance with DOD policy, procedures, and processes. Expert in how DOD Instruction 8520.03, Identity Authentication for Information, is used for access management by validating entities that are granted or denied access to resources such as computer systems or data.

Minimum Requirements:

- Minimum Seven (7) years of relevant IT experience
- Relevant certification from a nationally recognized technical authority.
- Expert in the general tenets supporting the overall DOD implementation of its identity, credential, and access management service in accordance with DOD policy, procedures, and processes.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Clearance: Secret

CYBERSECURITY INCIDENT RESPONSE & THREAT DETECTION ANALYST

Participates in 24x7x365 monitoring of SIEM and other cybersecurity monitoring tools to detect and respond to cybersecurity threats within the Enterprise Network Environment. Performs actions to protect, monitor, detect, analyze, and respond to unauthorized activity. Employs Cybersecurity capabilities and deliberate actions to respond to specific alerts or emerging threats. Reviews logged events for trends that are indicative of attack or compromise within the environment. Actively monitors logs and traffic for Advanced Persistent Threats (APT) and "low and slow" attacks within the environment. Maintains awareness of possible threats with the use of intelligence resources which include Open Source Intelligence (OSINT). Provides technical analysis and sustainment support for the enterprise for Cybersecurity tools and applications and assists with the application of Defense-In-Depth signatures and perimeter defense controls to diminish network threats.

Minimum Requirements:

- Five (5) years relevant experience
- Two (2) years performing root cause analysis of cybersecurity events and incidents.
- Working knowledge of at least two types of security tools: Firewall, IDS/IPS, Host based antivirus, Data loss prevention, Vulnerability Management, Forensics, Malware Analysis, Device Hardening, Understanding of Defense-in-Depth, Ability to build scripts and tools to enhance threat detection and incident response capabilities (Preferably in SPL, Python, PowerShell)
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

CYBERSECURITY POLICY ANALYST

Reviews, consolidates, and develops with government approval cybersecurity policy in accordance with requirements. Provides technical support and assistance to programs and assesses IT policies, standards, guidelines, or procedures to ensure a balance of security and operational requirements. Briefs senior management on cybersecurity policy changes, updates, and progress.

Minimum Requirements:

- Seven (7) years of relevant cybersecurity policy experience
- Experienced in the general tenets supporting the overall DOD implementation of its cybersecurity policies, procedures, and process.
- DOD Secret Clearance. Additionally, any team member assigned duties at CERT shall possess a DOD TOP SECRET Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5).
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3).
- Any team member of CERT will maintain CSSP Analyst certification.

CYBERSECURITY PROJECT ENGINEER:

Serve as the process manager that directs the execution of day-to-day tasks. Responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Defines project scope and objectives, develops detailed work plans, schedules, project estimates, resource plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables. Manages the integration of project tasks and tracks and reviews vendor deliverables. Provides technical and analytical guidance to project team. Recommends and takes action to direct the analysis and solutions of problems.

Minimum Requirements:

- Seven (7) years of relevant IT experience
- Eight (8) years DOD Cybersecurity experience
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Top Secret

CYBERSECURITY SUBJECT MATTER EXPERT (SME) - LEAD

Provides expert support, research and analysis of exceptionally complex problems, and processes relating to them. Serves as technical expert to the Cybersecurity Assessment Program providing technical direction, interpretation, and alternatives to complex problems. Thinks independently and demonstrates exceptional written and oral communications skills. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles, concepts, and methodologies. Works on unusually complex technical problems and provides highly innovative and ingenious solutions. Recommends cybersecurity software tools and assists in the development of software tool requirements and selection criteria to include the development of product specific STIGs from applicable DISA SRGs. Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product.

Minimum Requirements:

- Proven proficiency performing CCRI/ vulnerability assessment/ penetration testing on networks, databases, computer applications and IT frameworks.
- Seven (7) years IT experience
- Five (5) years Cybersecurity experience
- Strong analytical and problem-solving skills for resolving security issues.
- Strong skills implementing and configuring networks and networks components.
- Command Cyber Readiness Inspection certification in at least one of the following areas: Retina scan analysis, Operating Systems (Windows, Unix), Boundary defense (network policy, router, firewall), Internal defense (L2 switch, L3 switch), DNS (policy, BIND/Windows), HBSS (remote console, AV, ABM, PA, HIPS, ePO), Traditional security (Common, Basic, NCV, SCV), Wireless communications (BES, handhelds)
- Knowledge and understanding of DOD security regulations, DISA STIGs
- Strong knowledge of SCAP
- Strong knowledge of RMF
- Expert experience in cybersecurity and evaluations
- Excellent knowledge of and proficiency with: VULNERATOR, USCYBERCOM CTO Compliance Program, Wireless vulnerability assessment, Web Services (IIS, Apache, Proxy), Database (SQL Server, Oracle), Email Services (Exchange), Vulnerability Scans (NESSUS, SCCM), Knowledge of Phishing exercises, USB Detect, Physical Security
- Relevant certification from a nationally recognized technical authority.
- DISA FSO certified CCRI Team Lead and certification in penetration testing, such as: Licensed Penetration Tester (LPT), Certified Expert Penetration Tester (CEPT), Certified

Ethical Hacker (CEH), Global Information Assurance Certification Penetration Tester (GPEN)

- Tenable Certified NESSUS Auditor
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment.

CYBERSECURITY TASK ORDER PROJECT MANAGER

Serves as the project manager for a large, complex task order (or a group of task orders affecting the same migration system) and shall assist the Program Manager in working with the Government Contracting Officer (KO), the task order-level COR, Government management personnel, and customer agency representatives. Under the guidance of the Program Manager, responsible for the overall management of the specific task order(s) and ensuring that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise-wide horizontal integration planning and interfaces to other functional systems.

Minimum Requirements:

- Demonstrated leadership experience in projects of similar size and complexity.
- Six years (6) general IT experience
- Six years (6) cybersecurity experience
- Must possess a Risk Management Professional credential.
- Must possess a PMP or equivalent.
- Strong knowledge of RMF
- Must possess a DOD Secret Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment. Additionally, any team member assigned duties as CERT Analyst shall possess a DOD TOP SECRET Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5).

CYBERSECURITY TECHNICAL WRITER

Under general supervision, edits and rewrites documents for grammatical, syntactical, and usage errors, spelling, punctuation, and adherence to standards. Proofreads documentation and graphics for accuracy and adherence to original content; provides quality control checking for documents received from photocopying and word processing; assembles Master copies, including graphics, appendices, table of contents, and title pages; assists in scheduling printing, and copying. Assists in document tracking and logging, and consults with technical staff to determine format, contents, and the organization of technical reports and proposals. Assists in collecting and organizing information required for preparation of user's manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents.

Minimum Requirements:

- Five (5) years of relevant Technical Writing experience
- DOD Secret Clearance
- Must be eligible for IT-II Non-Critical Sensitive security clearance or Tier 3 (T3)

CYBERSECURITY TECHNOLOGY MANAGEMENT ANALYST

Serves as a cybersecurity Subject Matter Expert (SME) with regards to cybersecurity Architecture policies and procedures. Provides cybersecurity Management support to the Program Executive Officer

(PEO) Program Management Offices (PMO) for emerging information systems through the acquisition lifecycle and where applicable into sustainment. Provides technical support and guidance to facilitate the identification and integration of security controls at the onset of the acquisition lifecycle for emerging IT capabilities. Serves as a principal liaison for Enterprise-level boundary defense initiatives to ensure consistent and sufficient identification and implementation of applicable security controls in concert with the cybersecurity and IT architecture. Provides oversight for the design and implementation of Enterprise-level cybersecurity solutions providing standards for access control capabilities across the Enterprise.

Minimum Requirements:

- Five (5) years of relevant experience
- Ten (10) years of practical industry, government and/or consulting experience in information technology management.
- Ten (10) years of relevant Assessment and Authorization (A&A) experience
- IT project management experience using various Microsoft tools.
- Knowledge and experience in managing information technology services and strategies.
- Proficiency in basic analytical software such as Microsoft Excel and Access, proficiency with the Microsoft Office suite, to include Word, PowerPoint, and SharePoint.
- Experience implementing modern security solutions (e.g., Blockchain or related cryptographic research)
- National Institute of Standards and Technology (NIST) A&A experience
- DOD RMF experience
- Malware Analysis
- Must possess IT-III Non-Sensitive security clearance or Tier 1 (T1) at time of proposal submission.

CYBERSECURITY THREAT HUNTER

Proactively searches for cyber threats that exist undetected within the network. Initiates investigations to identify unusual behavior indicative of malicious activity with the assumption that a threat actor already resides within the network. Analyzes raw log and network data as well as working with Threat Detection and Incident Response analysts to generate hunting leads. Cross-reference trends and activity within the enterprise environment with current threat intelligence regarding external trends. Identifies mitigations for key vulnerabilities identified during threat as well as taking the lead on analysis if an APT or other compromise is identified while performing hunting. Develops threat hunting strategies to increase capabilities for finding new threats. Builds hunting tools and automation capabilities to identify sophisticated adversaries. Performs incident response for critical security incidents.

Minimum Requirements:

- Five (5) years of technical experience in one of the following areas: Threat Intelligence, Cybersecurity Incident Response, Penetration Testing, Reverse Engineering, Digital Forensics
- Three (3) years of experience analyzing attacker techniques at all levels of attack.
- Knowledge of security challenges in multiple Operating Systems (OS)
- Ability to work with large data sets.
- Experience using tools and scripting languages such as Splunk, Python & PowerShell.
- Ability to turn Threat Intelligence into actionable information.
- Knowledge of MITRE ATT&CK framework
- Capable of using data to build a narrative to support documentation of hunting operations.

- Must possess a current DOD Top Secret Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

CYBERSPACE EXERCISE PLANNER

Assists in the coordination of Cyberspace Exercise Planner activities, both integrating and facilitating DoD and DLA Cyber exercise requirements. Understands the Cyber Terrain and performs in-depth mission analysis for specified, implied, and essential tasks which Cyber supports. Supports exercise events in accordance with the Joint Operational Planning Process (JOPP) from the J6 and cyberspace perspective. Develops and coordinates exercise training objectives, building the Master Scenario Events List (MSEL), and entering MSELs into applicable databases for Chairman Joint Chiefs of Staff (CJCS), COCOM, DLA and other stakeholder exercises. Assists in designing, planning, coordinating, and integrating cyber effects into exercises to achieve the command's training objectives. Assists in observing and evaluating personnel readiness against the exercises training objectives. Provides assessments and lessons learned input post exercise and assists in addressing any follow-on action items. Provides communications, cyberspace and exercise planning support using the Government provided automated software tools, when applicable, and IAW the suspense assigned by the Government or through the Government staffing process.

Minimum Requirements:

- Five (5) years relevant experience in Information Technology/CyberSpace
- Ten (10) years relevant DoD Logisticians experience
- Experience with and understanding of DLA's Cyber Terrain
- Must have an active DOD Top Secret Clearance at time of proposal submission and be eligible for IT-I Critical Sensitive security clearance or Tier 5 (T5) upon assignment.

CYBERSPACE READINESS AND JOINT TRAINING SPECIALIST

Assists with Cyberspace readiness and joint training. Supports all phases of the Joint Training System to include analyzing mission requirements; developing training, objectives, and plans; executing, observing, evaluating training events and conducting ongoing readiness/assessments. Evaluates the readiness reports to determine if they adequately provide sufficient information and helps compile the data into meaningful readiness indicators. Enables and solicits understanding of integrated Cyber and critical mission requirements during times of mission constraints. Proposes Cyberspace courses of action to mitigate risk, preferably, to pre-position the enterprise with acceptable risk mitigation and readiness before any exercise. Assists in making recommendations to leadership and staff concerning updates/changes and in assessment criteria. Assists in preparing for joint training meetings and completing any after actions. Provides lessons learned and after-action reports, tracking integrated actions until closure and escalating to support integrated business risk governance. Provides support using the Government provided automated software tools, when applicable, and IAW the suspense assigned by the Government or through the Government staffing process.

Minimum Requirements:

- Five (5) years relevant experience in IT/CS
- Ten (10) years relevant DoD Logisticians experience
- Must have an active DOD Top Secret Clearance at time of proposal submission and be eligible for IT-I Critical Sensitive security clearance or Tier 5 (T5) upon assignment.

DATA ARCHITECT

Designs and builds relational databases. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Works in a data warehouse environment, which includes data design,

database architecture, metadata, and repository creation. Translates business needs into long-term architecture solutions. Defines, designs, and builds dimensional databases. Develops data warehousing blueprints, evaluates hardware and software platforms, and integrates systems. Evaluates reusability of current data for additional analyses. Reviews object and data models and the metadata repository to structure the data for better management and quicker access.

Minimum Requirements:

- Five (5) years relevant experience
- Experience working with modeling tools (e.g., one or more of the following: ER/Win, Power Designer, ERStudio or other similar tools)
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

DATA SCIENTIST

Provides expert support to run analysis and analytical experiments in a methodical manner, using both structured and unstructured data. Evaluates alternate models via theoretical approaches. Identifies and exploits data assets, creating new patterns/business value. Creates analyses and models to improve customer and operational Key Process Indicators (KPIs), enhances measurable value for the Agency and its customers. Builds predictive models, developing advanced algorithms that extract and classify information from large datasets. Analyzes data, developing robust statistical and predictive algorithms/models that drive the product outputs. Identifies meaningful patterns and trends, exposing new business opportunities, and translate results into understandable and actionable outputs that answer real business questions.

Minimum Requirements:

- Five (5) years of relevant and practical experience with SAS, data processing, and data analytics
- Master's Degree in Computer Science, Statistics, Applied Math, or related field.
- Extensive background in data mining and statistical analysis
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DATA SECURITY ANALYST

Maintains systems to protect data from unauthorized users. Identifies, reports, and resolves security violations.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DATA STANDARDIZATION SPECIALIST

Provides technical support in the evaluation of data elements, codes, and business rules and data standards. Evaluate proposed data elements/codes and their attributes. Ensures that proposed data definitions are clear, concise, technically correct, and accurately represented in the business processes. Collects business and data requirements, data analysis and develops data strategy and associated policies and procedures. Implements capabilities to meet business information needs.

Minimum Requirements:

- Ten (10) years of experience in a relevant field, specifically with extensive experience in the review and coordination of new or modified policies, vocabularies and data elements used throughout DoD.
- Experience in one or more of the following standards and technologies desired: Accredited Standards Committee (ASC) X12, Business Enterprise Architecture, data dictionaries, data warehousing, enterprise application integration, metadata registry, Master Data Management (MDM), relational databases, Semantics, data retention, Structured Query Language (SQL), Procedural SQL, XML, including schema definitions (XSD) and transformations.
- Extensive experience in representing DoD interests in the Accredited Standards Committee (ASC) X12 data standards management process.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DATA VISUALIZATION SPECIALIST

Junior Level: Provides preparation of data in support of visual analysis objectives. Applies critical problem-solving skills and data analysis techniques to provide underlying data models in support of visualization efforts. Builds models within data visualization framework that support key performance indicators (KPIs) and metrics. Independently designs and develops data visualizations to provide actionable insights for addressing strategic and tactical mission objectives. Develops visualizations to manipulate low complexity datasets in simple, intuitive, interactive formats. Develops data visualizations against ERP transactional and analytical data models. Creates simple queries, stored procedures to deliver dynamic data visualizations.

Minimum Requirements:

- Two (2) years of relevant experience
- Undergraduate degree required.
- Experience across both COTS and custom developed user interfaces for data visualization
- Experience with custom developed visualizations using D3, HTML, JavaScript, etc.
- Experience with COTS enterprise data visualization tools (e.g., Qlik, SAP Lumira)
- Experience developing data visualizations against ERP transactional and analytical data models.
- Vendor Certifications with one or more technologies (e.g., Qlik Sense, Qlik View, SAP Lumira).
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Mid-Level: Develops visualizations to manipulate medium complexity datasets in simple, intuitive, interactive formats. Independently designs and develops data visualizations to provide actionable insights for addressing strategic and tactical mission objectives. Works iteratively with the business community to gather requirements and develop enterprise level visualizations using agile methods. Develops data visualizations against ERP transactional and analytical data models. Creates medium complexity queries, stored procedures to deliver dynamic data visualizations.

Minimum Requirements:

- Four (4) years of relevant experience
- Undergraduate degree required.
- Experience across both COTS and custom developed user interfaces for data visualization
- Experience with custom-developed visualizations using D3, HTML, JavaScript, etc.
- Experience with COTS enterprise data visualization tools (e.g., Qlik, SAP Lumira)
- Experience developing data visualizations against ERP transactional and analytical data models.
- Vendor Certifications with one or more technologies (e.g., Qlik Sense, Qlik View, SAP Lumira).
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Leads initiatives utilizing data visualization tools to provide actionable insights for addressing strategic and tactical mission objectives. Develops visualizations to manipulate complex datasets in simple, intuitive, interactive formats. Communicates information clearly and efficiently, enabling data-driven decisions and analysis. Works iteratively with the business community to gather requirements and develop enterprise level visualizations using agile methods. Develops data visualizations against ERP transactional and analytical data models. Creates complex queries, stored procedures to deliver dynamic data visualizations.

Minimum Requirements:

- Eight (8) years relevant experience
- Undergraduate Degree required.
- Experience with complex custom developed visualizations using D3, HTML, JavaScript, etc.
- Experience with COTS enterprise data visualization tools (e.g., Qlik, SAP Lumira)
- Experience developing data visualizations against ERP transactional and analytical data model.
- Vendor Certifications with one or more technologies (e.g., Qlik Sense, Qlik View, SAP Lumira).
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DATA WAREHOUSING ADMINISTRATOR

Coordinates the data administration technical function for both data warehouse development and maintenance. Facilitates change control, problem management, and communication among data architects, programmers, analysts, and engineers. Establishes and enforces processes to ensure a consistent, well managed, and well-integrated data warehouse infrastructure. Provides product support and maintenance of the data warehouse. Performs data warehouse design and construction. Prepares/implements data verification and testing methods for the data warehouse.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DATA WAREHOUSING ANALYST

Designs, implements, and supports data warehousing. Implements business rules via stored procedures, middleware, or other technologies. Defines user interfaces and functional specifications.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DATABASE ADMINISTRATOR (DBA):

Junior: Supports all activities related to the administration of computerized databases. Designs, creates, and maintains databases in a client/server environment. Supports quality control and auditing of databases in a client/server environment to ensure accurate and appropriate use of data. Supports the designs, implementation, and maintenance of complex databases with respect to JCL, access methods, access time, device allocation, validation checks, organization, protection and security, documentation, and statistical methods. Applies knowledge and experience with database technologies, development methodologies, and front-end /back-end programming languages (e.g., SQL). Performs database programming and supports systems design. Includes maintenance of database dictionaries, overall monitoring of standards and procedures, file design and storage, and integration of systems through database design.

Minimum Requirements:

- Two (2) years of progressive experience of database query languages such as Oracle, PL SQL, SQL Server, and MS Access.
- Two (2) years of hands-on experience and expertise in Relational Database Management Systems.
- Experience also shall include capability to work on various operating systems and additional programming languages. Has experience in at least two projects.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Clearance: Secret

Senior: Provides all activities related to the administration of computerized databases. Projects long-range requirements for database administration and design in conjunction with other managers in the information systems function. Designs, creates, and maintains databases in a client/server environment. Conducts quality control and auditing of databases in a client/server environment to ensure accurate and appropriate use of data. Advises users on access to various client/server databases. Designs, implements, and maintains complex databases with respect to JCL, access methods, access time, device allocation, validation checks, organization, protection and security, documentation, and statistical methods. Applies knowledge and experience with database technologies, development methodologies, and front-end /back-end programming languages (e.g., SQL). Performs database programming and supports systems design. Includes maintenance of database dictionaries, overall monitoring of standards and procedures, file design and storage, and integration of systems through database design.

Minimum Requirements:

- Five (5) years of progressive experience of database query languages such as Oracle, PL SQL, SQL Server, and MS Access.
- Three (3) years of hands-on experience and expertise in Relational Database Management Systems. Experience also shall include capability to work on various operating systems and additional programming languages.
- Has experience in at least two projects in a large organization responsible for administering, operating, maintaining, and securing a large-scale computer database.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

DATABASE MANAGEMENT SPECIALIST

Provides highly technical expertise and support in the use of Database Management Systems (DBMS). Evaluates and recommends available DBMS products to support validated user requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Develops, implements, and maintains database backup and recovery procedures for the processing environments and ensures that data integrity, security, and recoverability are built into the DBMS applications.

Minimum Requirements:

- Five (5) years of relevant experience
- Relevant certification from a nationally recognized technical authority.
- Experience in DBMS system analysis and programming.
- Experience using current DBMS technologies and application design using various database management systems.
- Experience with DBMS internals.
- Must be capable of providing highly technical expertise and support in the use of DBMS.
- Must be able to evaluate and recommend available DBMS products to support validated user requirements.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DATABASE MANAGEMENT SPECIALIST - SENIOR

Manages the development of database projects. Plans and budgets staff and data base resources. Reallocates resources to maximize benefits. Prepares and delivers presentations on database management systems (DBMS) concepts. Provides daily supervision and direction to support staff.

Minimum Requirements:

- BA/BS in a technical discipline with at least 10 years of experience.

DATABASE MANAGER

Develops and maintains database systems. Manages database systems, system design and analysis, operating systems software, and internal and data manipulation languages. Manages the development of database projects. Plans and budgets staff and data resources. Supports application developers in planning preparation, load analysis, and backup and recovery of data. Reallocates resources to maximize benefits. Prepares and delivers presentations on Database Management System (DBMS) concepts. Provides daily supervision and direction to support staff. Monitors performance and evaluates areas to improve efficiency.

Minimum Requirements:

- Five (5) years of relevant experience
- Relevant certification from a nationally recognized technical authority.
- Experience in the development and maintenance of database systems.
- Experience with management of database systems, system design and analysis, operating systems software, and internal and data manipulation languages.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DEVOPS ENGINEER

Junior Level: Implements architecture for continuous integration and deployment, and monitoring. Executes Scrum Agile methodology and implements DevOps methodologies at the project level. Serves as the administrator of complex technology implementations in a product-centric environment. Debugs cluster-based computing architecture. Uses scripting or basic programming skills to solve problems. Installs and administers monitoring tools and configuration management tools (e.g., TFS, Puppet, Chef, Ansible, Salt, LVM).

Minimum Requirements:

- One (1) year of relevant experience
- Undergraduate degree required.
- Experience with Scrum Agile methodology and implementing DevOps methodologies at project levels.
- Experience with deployments with on premise or cloud environments
- Experience deploying and configuring DevOps services using infrastructure.
- Experience with containerization technologies (e.g., LXC, Docker, Rocket, OpenShift)
- CSP Certifications (e.g., AWS DevOps Engineer, Azure SA, Oracle Cloud Infrastructure).
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Drives strategy, oversees architecture of continuous integration and deployment, and monitors across technologies. Defines Scrum Agile methodology for large scale clients. Serves as the engineer of complex technology implementations in a product-centric environment. Uses scripting or basic programming skills to solve problems.

Minimum Requirements:

- Five (5) years of relevant experience
- Undergraduate degree required.
- Experience defining Scrum Agile methodologies for large scale clients.
- Experience in leading DevOps methodologies, implementing Test Driven Development (TDD) Methodologies, and driving automated software development lifecycle toolchain.
- Experience with deployments in both on premise and cloud environments
- Experience as the engineer of complex technology implementations in a product-centric environment
- Experience with DevOps services using infrastructure as a service provider (e.g., Amazon Web Services, Microsoft Azure, Google Compute Engine, RackSpace / OpenStack)
- Experience with configuration management tools (e.g., TFS, Puppet, Chef, Ansible, Salt, LVM)

- Experience with containerization technologies (e.g., LXC, Docker, Rocket, OpenShift)
- CSP Certifications (e.g., AWS DevOps Engineer, Azure SA, Oracle Cloud Infrastructure).
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DevSecOps ENGINEER

Facilitates the development of new software solutions and transition of existing solutions from monolithic structures to micro-service structure operating within hardened containers. Works with application development teams to refactor or create solutions that leverage the DevSecOps CI/CD pipeline and tools. Instructs/guides teams through their solution development. Deploys and sustain microservices factory utilizing COTS and open-source solutions.

Minimum Requirements:

- Five (5) years of relevant experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

DISASTER RECOVERY SPECIALIST

Assists in the coordination and establishment of disaster recovery programs and business resumption planning across mainframe and client server platforms. Coordinates and monitors simulation testing across all platforms. Designs and administers programs to include policies, standards, guidelines, training programs, and a viable quality assurance process for disaster recovery. Facilitates the preparation of an organization-wide business resumption plan.

Minimum Requirements:

- Five (5) years relevant experience
- Must have an active DOD Secret Clearance at time of proposal submission.

DOCUMENTATION SPECIALIST

Gathers, analyzes, and composes technical information. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and nontechnical personnel. For applications built to run in a Windows environment, uses the standard help compiler to prepare all on-line documentation. Demonstrated experience and ability to work independently or under only general direction.

Minimum Requirements:

- Five (5) years relevant experience
- Experience in technical writing and documentation pertaining to all aspects of IT.
- Experience in preparing technical documentation, including conducting research on applicable standards.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

E-BUSINESS MANAGER

Sets direction and guides action plans and priorities of electronic commerce, marketing, and communications. Develops and facilitates organizational models and structure changes needed to meet

the evolving electronic business strategies. Establishes and implements enterprise-wide business systems.

Minimum Requirements:

- Five (5) years of relevant experience
- Possess experience with ANSI X12, XML, JSON, web services, APIs, blockchain, and other means of exchanging information in a highly complex information architecture.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

EDI/XML SUBJECT MATTER EXPERT (SME) – INTERMEDIATE

With minimal direction, provides support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation, and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Applies extensive technical expertise and has full knowledge of other related disciplines. Guides the successful completion of major programs and may function in a project leadership role. Develops technical solutions to complex problems that require the regular use of ingenuity and creativity. Work is performed without appreciable direction. Exercises considerable latitude in determining technical objectives of assignment.

Minimum Requirements:

- Ten (10) years of experience in a relevant field, specifically EDI/XML electronic data exchange experience (e.g., Computer Science, Engineering, or Information Systems/Technology), and a specific logistics function (e.g., finance, supply, contract administration, transportation, operations research).
- Expert experience in a particular area of Information Technology (e.g., Information Systems Architecture, Telecommunications Systems Design, Architecture, Implementation, Information Systems Integration, Software Development Methodologies, Security Engineering, Communications and Network Systems Management), or a specific functional area (e.g., finance, logistics, procurement, transportation, and operations research).
- Require first-hand knowledge of the following:
 - DoD/Component policies, business procedures, business rules, data standards and transaction standards (both DLMS and legacy formats) in support of Military Standard Requisitioning and Issue Procedures (MILSTRIP), Military Standard Transaction Reporting and Accountability Procedures (MILSTRAP), Military Standard Billing System (MILSBILLS), Supply Discrepancy Reporting (SDR) and Web SDR, DoD Activity Address Directory (DoDAAD)/Military Assistance Program Address Directory (MAPAD), Logistics Metrics Analysis Reporting System (LMARS), Physical Inventory and transaction standards in support of seamless integration with the supply/logistics domain
 - DLA Distribution Depot operations, procedures, and supporting automated information systems (e.g., Distribution Standard System)
 - DLA Materiel Management operations, procedures, and supporting automated information systems (e.g., Enterprise Business System)
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

EDI/XML SUBJECT MATTER EXPERT (SME) - SENIOR

Oversees all aspects of the contractor's support of all tasks within the PWS, including planning, organizing, staffing, directing, integrating, and controlling activities necessary for all tasks to meet schedule, and performance requirements. Manages all day-to-day operations including administrative functions, assessing risks, identifying assumptions, and resolving interpersonal conflicts. Responsible for the duties, tasks, and activities required to make the program/project successful. Actively participates in the management decision-making process.

Minimum Requirements:

- Ten (10) years of experience in IT/logistics project or program management, specifically EDI/XML experience; supervisory experience.
- Must have experience in DoD logistics functions (e.g., finance, supply, contract administration, transportation, project management).
- Must have experience using MS Project.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ELECTRICAL/ELECTRONICS ENGINEER

Provides technical knowledge and analysis of electronic components, products, or systems. Analyzes customer needs and determines the requirements, capacity, and cost for developing electronics capabilities, including maintenance and testing procedures for electronic components and equipment. Evaluates components /systems and recommend strategies for long term sustainability. Assesses plans and recommend modifications for electronic properties used in parts and systems to improve technical performance and reliability.

Minimum Requirements:

- Bachelor's or higher Degree in Mechanical Engineering or equivalent from accredited college or university.
- Three (3) years relevant experience
- Experience with the federal R&D related to electronic devices used in a variety of areas, such as aviation, computing, transportation, and manufacturing.
- Experience with DOD/Government research program planning and execution.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ELECTRONIC DATA INTERCHANGE (EDI) SPECIALIST

Analyzes, designs, and develops specifications for enhancements and extensions with EDI application interfaces and maps. Coordinates EDI testing and trading partner implementation initiatives. Provides support for EDI database analysis, design, and operations. Establishes and maintains communications within organization and with partners. Conducts and manages product evaluations. Provides product installation, configuration, and training. Performs systems maintenance to update records, specifications, and operating procedures of partner systems. Maintains EDI account transaction activities.

Minimum Requirements:

- Five (5) years relevant experience
- Possess experience with ANSI X12, XML, JSON, web services, APIs, blockchain, and

- other means of exchanging information in a highly complex information architecture.
- Relevant certification from a nationally recognized technical authority
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

EMAIL EXCHANGE ADMINISTRATOR:

Designs, manages, plans, and implements Exchange or M365 Exchange Online in an Enterprise Network. Designs, plan, implements, and manage SMTP relays in an enterprise environment. Maintains security compliance at the Exchange server and enterprise level using all applicable DOD security check list and taskings. Creates Exchange disaster recover documentation. Administers Active Directory.

Minimum Requirements:

- Five (5) years of progressive experience in Microsoft Exchange 2010 or newer administration experience. With at least one (1) year of experience occurring within the past two (2) years.
- Five (5) years of Active Directory administration. With at least one (1) year of experience occurring within the past two (2) years.
- Two (2) years of Microsoft PowerShell for exchange experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

ENGINEERING SUBJECT MATTER SPECIALIST

Provides technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, and implementation advice on exceptionally complex problems that necessitate high-level knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, modeling, simulation, testing, integration, documentation, and presentation phases.

Minimum Requirements:

- Five (5) years relevant experience
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

ENTERPRISE ARCHITECT:

Provides high-level architectural expertise to managers and technical staff. Develops architectural products and deliverables for the enterprise and operational business lines. Advises on selection of technological purchases with regards to processing, data storage, data access, and applications development. Sets functional and technical standards for the effective management of IT and Operations. Advises of feasibility of potential future projects to management.

Minimum Requirements :

- Ten (10) years relevant experience
- Relevant experience with the current DLA Enterprise Architecture solution (as of Dec.

2021, the solution is MEGA HOPEX).

- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ENTERPRISE RESOURCE PLANNING (ERP) ANALYST

Assists with the development and maintenance of the Enterprise Resource Planning (ERP) program. Customizes and configures workflow to allow the integration of client/server applications. Tests ERP layout to ensure the system is meeting corporate needs.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ENTERPRISE RESOURCE PLANNING (ERP) BUSINESS/ARCHITECTURAL SPECIALIST

Adapts functional business requirements and processes to technical solutions based upon comprehensive enterprise application solution sets. Enterprise resource planning and management processes include, but are not limited to, knowledge management, investment analysis, data warehousing, e-commerce, return on investment analysis, human resource analysis, material management and logistics, supply chain management, procurement, ordering, manufacturing, decision support, and information dissemination.

Minimum Requirements:

- Five (5) years relevant experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

EXECUTIVE INFORMATION TECHNOLOGY CONSULTANT

Manages and implements large, complex information technology systems. Advises senior executives on effective utilization of information technology systems and reengineering to meet business objectives. Identifies user requirements and describes services available or refer inquiries to other staff within installation. Provides technical support of a limited scope to users and assists them in defining and solving computing problems within well-defined areas of responsibility. Assists in preparing documentation of supported products for other staff members and users. Assists in preparing user training materials and conducts training sessions as assigned. Performs programming tasks of limited scope to assist users.

Minimum Requirements:

- MA/MS in a technical discipline with at least fifteen (15) years of experience.
- Experience advising senior executives on effective utilization of information technology systems and reengineering to meet business objectives.

EXECUTIVE OPERATIONS RESEARCH ANALYST

Analyzes actual and predictable, interacting, operational activities of a military, governmental, or business system to obtain a quantitative, rational basis for decision-making through the application of logic and scientific or economic disciplines and techniques. Devises modeling and measuring techniques; utilizes mathematics, statistical methods, engineering methods, operational mathematics

techniques (linear programming, game theory, probability theory, symbolic language, etc.) and other principles and laws of scientific and economic disciplines. Exhibits an exceptional degree of ingenuity, creativity, and resourcefulness. Applies and/or develops highly advanced technologies, scientific principles, theories, and concepts. Develops information that extends knowledge in each field. Information may form the basis of newly developed concepts, theories, and products. Often acts independently to uncover and resolve issues associated with the development and implementation of operational programs. Plans R&D programs and recommends technological application programs to accomplish long range objectives. Work is checked only to the effectiveness of results obtained, typically requiring a long-term perspective. Designs research study plans and develops highly advanced new applications resulting in new product/business opportunities for the company and in support of clients. May also serve in management capacity supporting one or more task orders at a specified location. Directs/supervises other analysts/game support personnel.

Minimum Requirements:

- BA/BS in a technical discipline with at least Ten (10) years of experience.
- Expert experience within the analytical field.
- Virtually self-supervisory
- Experience simultaneously planning, scheduling, and coordinating all analytical process phases or possesses the ability to take an exercise/game event from inception through completion, or work any selection of subcomponents of the exercise/gaming activity.

FIREWALL ADMINISTRATOR:

Monitors and analyzes Firewall system logs. Works under general supervision, developing the requirements of a product from inception to conclusion. Develops required specifications for simple to moderately complex problems. Coordinates with the Vendor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters. Formulates security policy and manages security configuration.

Minimum Requirements:

- Five (5) years relevant experience to include the following:
 - Working knowledge of Firewalls.
 - Working knowledge and understanding of industry standard network environments to include firewall and security hardware/software.
 - Working knowledge of Cybersecurity Best Practices.
 - In depth knowledge of LAN and WAN operations.
 - Knowledge of industry standard Incident Ticket Tracking systems for inputting incident tickets and creating work orders.
 - Comprehensive knowledge of DOD and DLA security regulations, guidelines, and policies, to include, but not limited to, IA standards.
 - Working knowledge of the installation, configuration, and day-to-day sustainment of network equipment, to include but not limited to firewalls and other network appliances.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

FIREWALL ADMINISTRATOR - TEAM LEAD:

Provides overall supervision for contractor employees to include, but not limited to, planning, and managing the project professionally, ensuring that work is scheduled properly to obtain maximum use of resources; ensuring that accurate and timely reports are provided. Has the authority to resolve problems, allocate resources, manage personnel, and monitor operation performance while taking direction from the government to ensure complete satisfaction. Works under general supervision, developing the requirements of a product from inception to conclusion. Develops required specifications for simple to moderately complex problems. Coordinates with the Vendor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Five (5) years of relevant experience to include:
- Working knowledge of Firewall. Working knowledge and understanding of industry standard network environments to include firewall and security hardware/software. Working knowledge of Cybersecurity Best Practices.
- In depth knowledge of LAN and WAN operations.
- Knowledge of industry standard Incident Ticket Tracking systems for inputting incident tickets and creating work orders.
- Comprehensive knowledge of DOD and DLA security regulations, guidelines, and policies, to include, but not limited to, IA standards.
- Working knowledge of the installation, configuration, and day-to-day sustainment of network equipment, to include but not limited to firewalls and other network appliances.
- Relevant certification from a national recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

FOOD SCIENTIST

Provides technical knowledge and analysis of the application of science and technology to food product research, development, improvement, evaluation, production, processing, testing, preservation, and packaging.

Minimum Requirements:

- Bachelor's or higher Degree in Food Science or equivalent from accredited college or university.
- Three (3) years relevant experience
- Knowledge of the biological, physical, and engineering sciences that make possible safe and wholesome food products; of food industry facilities, methods, processes, equipment capabilities and limitations; and of relevant laws, regulations, and DOD programs.
- Specialized experience in the fields of operational rations and garrison feeding, along with knowledge of DOD/Government research program planning and execution are preferred.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

FUNCTIONAL ANALYST

Analyzes user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task.

Minimum Requirements:

- BA/BS with at least five (5) years of experience.

FUNCTIONAL ANALYST - SENIOR:

Analyzes user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Provides daily supervision and direction to support staff.

Minimum Requirements:

- BA/BS with at least ten (10) years of experience.

FUNCTIONAL LEAD/FUNCTIONAL SUBJECT MATTER EXPERT (SME)

Defines opportunities for new and improved business process solutions. Provides expert analysis and advice on business matters and IT solutions, to program officials and managers. Duties include but not limited to communicates complex technical requirements to non-technical personnel, carries out feasibility studies and/or gap analysis, conducts business process reengineering, and forecasting based on industry best practices. This is a lead or management position.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

FUNCTIONAL SPECIALIST

This is designed for other than Information Technology functional expertise, but the expertise is required to support an IT task. Provides task-unique functional expertise necessary to interpret requirements, ensure responsiveness and achieve successful performance. Advises IT consultants with the analysis, evaluation and implementation of systems and other IT tasks. This is a non-management position.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

GRAPHICS/TECH WRITER I:

Produces and manipulates graphics and visuals for informative and instructional material, including formatting/editing/writing a variety of technical articles, reports, and/or manuals for a wide range of uses.

Minimum Requirements:

- Three (3) years relevant experience
- Must have experience with the following programs: MS Suite, Word, Excel, Access, Project Management, Power Point

- Must possess IT-III Non-Sensitive security clearance or Tier 1 (T1) at time of proposal submission.

HELP DESK MANAGER

Manager for helpdesk operations. Monitors, supports, and performs computer processing. Coordinates responses to trouble reports. Supervises helpdesk operations.

Minimum Requirements:

- Bachelor's degree.
- Five (5) years relevant experience
- Strong experience in computer hardware and software systems.
- Understands how programs use computer hardware.
- Manages helpdesk operations.
- Relevant certification from a nationally recognized technical authority
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

HELP DESK SPECIALIST

Provides trouble shooting support to a user community employing computer systems and networks. Diagnoses problems and provides applicable remedies. May serve as a team leader in operations.

Minimum Requirements:

- Experienced in computer hardware and software systems.
- Minimum (2) years of experience
- Understands how programs use computer hardware.
- Shift supervisor or lead diagnostician experience
- Relevant certification from a nationally recognized technical authority.
- Bachelor's Degree
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

HELP DESK TECHNICIAN

Provides troubleshooting support to a user community employing computer systems and networks. Diagnoses problems and provides applicable remedies.

Minimum Requirements:

- Experienced in computer hardware and software systems.
- Minimum six months experience.
- Relevant certification from a nationally recognized technical authority.
- High school diploma.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

IMPLEMENTATION PROJECT MANAGER - LEAD

Serves as the project manager for a large, complex contract and shall assist the Government Program Manager (PM). Under the guidance of the Government PM, responsible for the overall management of the contract and ensuring that the technical solutions and schedules in the contract are implemented in a

timely manner. Performs enterprise-wide horizontal integration planning and interfaces to other functional systems.

Minimum Requirements:

- Bachelor of Science, Bachelor of Arts, or four (4) additional years of related experience.
- Must have Project Management certification (i.e., Project Management Professional (PMP) Certification, other recognized certification (ITIL, CGFM, etc.)
- Five (5) years relevant Oracle financial application experience and 5 years of leadership experience with progressively higher responsibility in the public and/or private sector in the IT and/or consulting fields.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

IMPLEMENTATION SUBJECT MATTER EXPERT (SME) – INTERMEDIATE

Provides expert support, analysis and research into exceptionally complex problems and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation, and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Works on unusually complex technical problems and provides solutions, which are highly innovative and ingenious. Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product.

Minimum Requirements:

- Four (4) years of experience.
- Expert experience supporting DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Experience with Oracle EDQ and ODI tools for Implementation and Sustainment tasks.
- Working knowledge of the Oracle EBS application and the Federal and DoD business processes.
- Experience providing functional support for major development/upgrade efforts and postproduction.
- Expert experience in a particular area of Information Technology (e.g., Information Systems Architecture, Telecommunications Systems Design, Architecture, Implementation, Information Systems Integration, Software Development Methodologies, Security Engineering, Communications or Network Systems Management), or a specific functional area (e.g., finance, logistics, or operations research).
- Expert experience in providing end-to-end direction and functional oversight.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

IMPLEMENTATION SUBJECT MATTER EXPERT (SME)- LEAD

Provides expert support, analysis and research into exceptionally complex problems and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing

technical direction, interpretation, and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Works on unusually complex technical problems and provides solutions, which are highly innovative and ingenious. Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product.

Minimum Requirements:

- Seven (7) years' experience
- Expert experience supporting DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Experience with Oracle EDQ and ODI tools for Implementation and Sustainment tasks.
- Working knowledge of the Oracle EBS application and the Federal and DoD business processes.
- Experience in providing functional support for major development/upgrade efforts and postproduction.
- Expert experience in a particular area of Information Technology (e.g., Information Systems Architecture, Telecommunications Systems Design, Architecture, Implementation, Information Systems Integration, Software Development Methodologies, Security Engineering, Communications or Network Systems Management), or a specific functional area (e.g., finance, logistics, or operations research)
- Expert experience providing end-to-end direction and functional oversight.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

INDUSTRIAL AUTOMATED IDENTIFICATION TECHNOLOGY (AIT) SYSTEMS SPECIALIST

Provides Continental United States (CONUS) and Outside the Continental United States (OCONUS) support for Radio Frequency (RF) and Radio Frequency Identification (RFID) technologies to troubleshoot and find resolution to all RF/RFID system related problems that occur. Serves as primary POC for development of Automated Identification Technology (AIT) hardware, software, and solutions. Creates, tests, validates, and implements new technologies based on DoD directives. Enhances existing RF/RFID hardware/software, troubleshoots, and resolves all elevated RF related problems to include technical support, RF hardware/software support, and basic network troubleshooting for all specified locations. Act as qualified POC to troubleshoot and/or repair RF/RFID related issues. Serves as RF/RFID Subject Matter Expert (SME) and provides highly technical expertise for the design, installation, and maintenance of the wireless and RFID systems. Responsible for monitoring/reporting on the wireless network and RFID infrastructure, including checking for intrusions, security compliance, and rogue detection on the network. Assists end-users with access and usage problems; preparation and installation of new equipment; developing operating procedures; performing site surveys and configuration designs; and developing reports for use by the organization. Supports in the development of strategies for critical AIT initiatives and programs to include active RFID programs, passive RFID programs including the use of existing passive tags in business processes and development of passive RFID initiatives to improve internal distribution and warehousing processes. Supports AIT initiatives in support of supply and distribution management processes; and ensures DOD AIT Implementation requirements work is synchronized with program milestones, schedules, and major program events. Provides expertise and services to support the implementation and integration strategies, and technical

services for critical AIT initiatives including but not limited to the use of existing Passive Radio Frequency Identification (pRFID) in business processes and development of pRFID initiatives to improve internal distribution and warehousing processes.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

INDUSTRIAL CONTROL SYSTEM (ICS) SUPERVISORY CONTROL AND DATA ACQUISITION (SCADA) SPECIALIST

Applies Information Technology (IT) and Operational Technology (OT) security strategies such as the application of the National Institute of Standards and Technology (NIST) security controls, exploitation techniques and methods, continuous monitoring, and ICS acquisition life cycle as outlined in the NIST Special Publication (SP) 800-82 (Current version).

Minimum Requirements:

- Five (5) years of experience in control system network and security design.
- Global Industrial Cyber Security Professional (GICSP)
- Ten (10) years of practical industry, government and/or consulting experience in information technology management.
- Ten (10) years of relevant Certification and Accreditation (C&A) experience
- IT project management experience using various Microsoft tools.
- Knowledge and experience in managing information technology services and strategies.
- Proficiency in basic analytical software such as Microsoft Excel and Access, proficiency with the Microsoft Office suite, to include Word, PowerPoint, and SharePoint.
- Experience and broad knowledge of Utility Control System (UCS), Utility Monitoring and Control System (CS), Manufacturing and Distribution, and other types of control systems operating in different modes than ICS such as Emergency Management Systems, Public Safety Communication Systems utilizing system specific protocols, ports, and services.
- National Institute of Standards and Technology (NIST) C&A experience
- DOD Cybersecurity experience
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment.

INDUSTRIAL ENGINEER

Provides technical knowledge and analysis of the design, measurement, analysis, evaluation, and control of production and service operations and systems, and their associated management processes. Examines and designs the integration of people, information, equipment, automation methods, and materials to achieve optimum quality and productivity in the performance of operating systems. Includes the generation and/or application of theories, principles, practical concepts, processes, and systems related to 1) operations research and statistical methods and processes; 2) manufacturing processes and inventory control; and 3) advanced mathematics and economics. Applies statistical or other specialized techniques to assess and mitigate risks related to costs, time, and quality constraints.

Minimum Requirements:

- Bachelor's or higher Degree in Industrial Engineering or equivalent from accredited college or university.
- Three (3) years relevant experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

INFORMATION SECURITY ANALYST (DATA PROTECTION)

Serves as information security analyst performing incident response (identification, containment, eradication, recovery) for Personally Identifiable Information (PII) incidents and PII-related data breaches. Utilizes data loss prevention (DLP) tools to identify improperly stored PII data at rest and improperly transmitted PII data. Performs the quarantining of improperly stored PII data. Recommends appropriate actions to mitigate the risk of unauthorized access to PII data and ensures the implementation of appropriate security controls to safeguard PII data. Engages with stakeholders and mission partners to facilitate containment, eradication, and recovery for PII incidents. Validates remedial actions and ensures compliance with DLA and DOD information security and privacy policy.

Minimum Requirements:

- Five (5) years relevant experience
- Hands-on experience performing computer security incident handling.
- Hands-on experience with data loss prevention software/tools
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment.

INFORMATION TECHNOLOGY SUBJECT MATTER EXPERT

Serves as a Management Information System (MIS) manager. Designs, develops, and manages implementation of risk assessment and business contingency planning framework, methodology and tools to ensure business continuity of operations across a large, multi-division, decentralized organization. Supports multilanguage, multi-platform and multi-operating system operations and utilizes electronic commerce and Electronic Data Interchange (EDI) applications.

Recognizes and recommends new or emerging technology or software to satisfy functional requirements and processes. Provides highly technical and/or specialized guidance concerning automation solutions to complex information processing problems related to the subject field. Provides customer support using enterprise solutions software to integrate business areas, consistent with today's technology to operate in an open systems environment and client service architectures.

Analyzes data processing requirements to plan EDP systems to provide system capabilities required for projected workloads. Plans layout and installation of new systems or modification of existing systems. Sets up and controls analog or hybrid computer systems to solve scientific and engineering problems.

Develops applications that take advantage of Internet protocols and platforms. Internet developers extend beyond traditional software development disciplines to demonstrate advanced graphical design abilities, familiarity with new media formats, and solid understanding of Internet communications protocols and services. Deploys new applications that utilize Internet standards to enable wide access from the diverse client types found throughout the public Internet.

Integrates the following network infrastructure components: Routers, Switches, Routed Networks, Frame Relay, Static and Dynamic Routes Configuration, Token Ring Topology, Ethernet Topology, CISCO, 3COM, Network Troubleshooting, Network Polling, Network Discovery.

Minimum Requirements

- BA/BS in a technical discipline with at least ten (10) years of systems engineering experience.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Knowledgeable in Oracle, Windows NT, network administration, project management and Unix and Cobol programming
- Experience in advanced graphical design, new media formats, Internet communications protocols and services.

INFRASTRUCTURE APPLICATION AND DATABASE SUBJECT MATTER EXPERT (SME) - INTERMEDIATE

Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation, and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Has strong command of the English language. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Works on unusually complex technical problems and provides solutions, which are highly innovative and ingenious. Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product. Provides IT services in multiple technical areas (e.g., Information Systems Architecture, Telecommunications Systems Design, Architecture, Implementation, Information Systems Integration, Software Development Methodologies, Security Engineering, Communications and Network Systems Management), or a specific functional area (e.g., finance, logistics, and operations research). Administers and troubleshoots Oracle EBS Financial ERP, Oracle Database, Service Oriented Architecture (SOA), Single Sign-On (SSO)/Oracle Access Manager (OAM), Oracle Identity Manager (OIM), Oracle Business Intelligence Suite Enterprise Edition (OBIEE), Hyperion, Enterprise Data Quality (EDQ) software, Oracle User Productivity Kit (UPK), and Oracle Governance, Risk, Compliance tools, and cloning. Implements Oracle Real Application Cluster (RAC), Active Dataguard, Golden Gate, and database performance tuning within the Oracle EBS environment. Provides technical writing to ensure all reports and deliverables are delivered with timeliness and quality to the government.

Minimum Requirements:

- Seven (7) years of experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Has strong command of the English language.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

INFRASTRUCTURE APPLICATION AND DATABASE SUBJECT MATTER EXPERT (SME)

- LEAD

Provides support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation, and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Has strong command of the English language. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Works on unusually complex technical problems and provides solutions, which are highly innovative and ingenious. Administers and troubleshoots Oracle EBS Financial ERP, Oracle Database, Service Oriented Architecture (SOA), Single Sign-On (SSO)/Oracle Access Manager (OAM), Oracle Identity Manager (OIM), Oracle Business Intelligence Suite Enterprise Edition (OBIEE), Hyperion, Enterprise Data Quality (EDQ) software, Oracle User Productivity Kit (UPK), and Oracle Governance, Risk, Compliance tools, and cloning. Implements Oracle Real Application Cluster (RAC), Active Dataguard, Golden Gate, and database performance tuning within the Oracle EBS environment. Provides technical writing to ensure all reports and deliverables are delivered with timeliness and quality to the government.

Minimum Requirements:

- Ten (10) years of experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Has strong command of the English language.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

INFRASTRUCTURE APPLICATION AND DATABASE SUBJECT MATTER EXPERT (SME)

- SENIOR

Provides support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation, and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Has strong command of the English language. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Works on unusually complex technical problems and provides solutions, which are highly innovative and ingenious. Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product. Provide IT services in multiple technical areas (e.g., Information Systems Architecture, Telecommunications Systems Design, Architecture, Implementation, Information Systems Integration, Software Development Methodologies, Security Engineering, Communications and Network Systems Management), or a specific functional area (e.g., finance, logistics, and operations research). Administers and troubleshoots Oracle EBS Financial ERP, Oracle Database, Service Oriented Architecture (SOA), Single Sign-On (SSO)/Oracle Access Manager (OAM), Oracle Identity Manager (OIM), Oracle Business Intelligence Suite Enterprise Edition (OBIEE), Hyperion, Enterprise Data Quality (EDQ) software, Oracle User Productivity Kit (UPK), and Oracle Governance, Risk, Compliance tools, and cloning. Implements Oracle Real Application Cluster (RAC), Active Dataguard, Golden Gate, and database performance tuning within the Oracle EBS environment.

Minimum Requirements:

- Ten (10) years of experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Has strong command of the English language.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

INFRASTRUCTURE PROJECT MANAGER

Serves as the program manager for a large, complex project (or a group of projects affecting the same common / standard / migration system) and shall work with the Government Contracting Officer (KO), the Contractor Project Leads, Government management personnel and customer agency representatives. Responsible for the overall management of the specific project(s) and ensuring that the technical solutions and schedules in the contract are implemented in a timely manner. Performs enterprise-wide horizontal integration planning and interfaces to other functional systems. Monitors project performance of risk management, availability management, capacity management, IT service continuity management, IT architecture management, and release and deployment management, etc. Provides industry best practices for executing projects based on the Information Technology Infrastructure Library (ITIL) model. Provides technical writing to ensure all reports and deliverables are delivered with timeliness and quality to the government.

Minimum Requirements:

- Must have Project Management certification (i.e., Project Management Professional (PMP) certification or other recognized certification, (ITIL, CGFM etc.)
- Seven (7) years of relevant Oracle financial application experience and seven (7) years of leadership exp. with progressively higher responsibility in the public and/or private sector in the IT and/or consulting fields.
- Supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Has strong command of the English language.
- Bachelor of Science, Bachelor of Arts, or four (4) additional years of related experience.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

INTEGRATED MASTER SCHEDULER

Basic Level: Supports lead scheduler in the creation and management of the integrated master schedule (IMS). Works in an Agile project environment. Coordinates with key stakeholders across various program workflows to gather schedule data and incorporate multiple projects into one schedule.

Minimum Requirements:

- Five (5) years of relevant experience
- Experience in Microsoft Suite, specifically MS Project and MS Project Online
- Experience in Agile environment and familiar with Agile concepts and best practices
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Creates and manages project schedule for program or very large, highly complex implementation. Incorporates multiple large projects into one, integrated master schedule (IMS). Manages in an Agile project environment and familiar with Agile concepts and best practices. Conceptualizes, creates, and manages the IMS, ensures traceability of all activities, tasks, and milestones. Coordinates with key stakeholders across various program workflows to gather schedule data, outlining dependencies among events and schedule.

Minimum Requirements:

- Ten (10) years of relevant experience
- Relevant certification from a nationally recognized technical authority.
- Experience in Microsoft Suite, specifically MS Project and MS Project Online
- Experience managing in an Agile project Environment and familiar with Agile concepts and best practices.
- Expert ability in determining critical path and impact to the program.
- PMP or other Scheduling certification
- Bachelor's degree in Engineering or similar technical field of study.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

INVENTORY SPECIALIST:

Manages analysis and performance monitoring for the effectiveness and execution of asset control procedures. Ensure accountability and proper tracking mechanisms are used to conform to expected organizational standards and goals. Identifies and implements solutions to problematic areas of the asset control process. Verifies the accuracy of the data recorded/updated in the IT Asset Management System (ITAMS). Drafts correspondence, as required. Ensures accuracy of ITAMS data, makes sure anomalies are identified and addressed immediately. Reconciles all balances regularly and submits accurate, auditable financial year-end inventory reports. Performs physical inventories.

Minimum Requirements:

- Five (5) years of relevant experience
- Three (3) years of experience entering asset data to and extracting reports from automated inventory tracking systems.
- Two (2) years of experience in performing physical inventories.
- Must possess IT-III Non-Sensitive security clearance or Tier 1 (T1) at time of proposal submission.

IT CONTINUOUS PROCESS IMPROVEMENT (CPI) SPECIALIST:

Applies business process improvement and engineering methodologies and principles to conduct major, enterprise-wide business process evaluation and modernization projects. Key coordinator between multiple project teams to ensure enterprise-wide integration and coordination of effort. Provides guidance and multi-disciplined professional leadership to evaluate the client's needs and create cost-effective solutions. Provides Green Belt and Awareness course instruction, student mentoring and project coaching. Provides strategic guidance and assistance in deploying CPI throughout the programs. Serves as a project facilitator during the preparation, execution and post events for CPI Projects and events.

Minimum Requirements:

- A Bachelor's in Business Management or other mission-area professional discipline

- Specific areas of expertise include enterprise mission area-specific functional product and process requirements analysis, systems analysis and design and engineering, and documentation.
- Demonstrates experience at a senior level in specified mission-area or business process, written and oral communications skills including experience conducting formal presentations.
- Ability to work independently or with only general guidance and direction.
- Five (5) years relevant experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

IT MANAGEMENT SPECIALIST:

Responsible for providing project management support to an information technology (IT) organization responsible for implementing and sustaining a robust IT benchmarking capability. Responsible for identifying critical tasks, managing project meetings and suspense dates for action items, and preparing executive presentations to senior J6 leadership. Performs IT benchmarking pre-assessment visit activities which include participating in and recording the results of customer interviews, evaluating responses from pre-assessment questionnaires, and developing follow up questions for visit interviews. Provides Benchmarking Assessment visit support to include recording comments and feedback during subject matter expert interviews, collecting observations and generating an out-briefing presentation to senior J6 officials. Responsible for collecting, analyzing, and creating a final report which includes observations, recommendations, and alternatives for best practices. Responsible for tracking status of assigned actions for both best practices and IT service improvement opportunities. Develops and delivers IT benchmarking standard operating procedures, processes, templates, examples, checklists, tools, and policies for inclusion in a process library to support the advancement of the IT benchmarking program.

Minimum Requirements:

- Must possess an IT Infrastructure Library (ITIL) version 3 (V3) certification and specific knowledge and experience with the ITIL framework.
- Two (2) years of practical industry, government and/or consulting experience in information technology management.
- IT project management experience using various Microsoft tools.
- Knowledge and experience in managing information technology services and strategies.
- Technical skill in benchmarking IT services and support for best practices
- Proficiency in basic analytical software such as Microsoft Excel and Access, and proficiency with the Microsoft Office suite, to include Word, PowerPoint, and SharePoint.
- Must possess IT-III Non-Sensitive security clearance or Tier 1 (T1) at time of proposal submission.

IT SPECIALIST – MOBILITY ADMINISTRATOR:

Supports mobile computing devices. Resolves issues and maintains enterprise mobile computing environment. Responsible for mobile device management solution administration. Responsible for implementing engineering future mobile computing projects. Implements enterprise standards for office and line-of-business mobile solutions. Interacts with enterprise help desk staff as required to provide training, troubleshooting, and problem resolution. Participates in pilots to research new mobile technology.

Minimum Requirements:

- Two (2) years of experience with technical troubleshooting and hands-on experience with iOS, Android, Windows, and mobile devices in an enterprise setting. Two years of experience with an MDM tool.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Clearance: Secret

IT SPECIALIST – MOBILITY ENGINEER:

Supports mobile computing devices. Responsible for establishing and maintaining enterprise mobile computing standards, policies, and implementation practices. Responsible for mobility infrastructure design and controls. Responsible for evaluation research related to future mobile computing strategies. Defines and maintains enterprise standards for office and line-of-business mobile solutions. Defines and maintains hardware roadmaps. Interacts with enterprise help desk staff as required to provide training, troubleshooting, and problem resolution. Conducts pilots to research new mobile technology.

Minimum Requirements:

- Five (5) years of progressive experience working in a medium to large IT environment.
- Three (3) years of above experience in the integration and management of Windows application servers and the installation, configuration, and support of applications and devices.
- Two (2) or more years of experience with technical troubleshooting and hands-on experience with iOS, Android, Windows, and mobile devices in an enterprise setting.
- Two (2) years of experience with an MDM tool.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Clearance: Secret

IT SUPPORT SPECIALIST:

This position covers planning and delivery of customer support services including installation, troubleshooting, user assistance, and training. Functions may include diagnosing and resolving problems in response to customer reported incidents, planning and analysis of work processes, researching and reporting trends and patterns of problems, developing training materials and performing computing/information system training sessions, developing and maintaining problem tracking databases, installing, troubleshooting, and maintaining hardware and software, performing backup and recovery operations, consulting with users to identify needs and requirements, conducting feasibility studies and trade-off analyses, preparing business cases, and ensuring the rigorous application of information security/Cybersecurity policies, principles, and practices. May be required to support the eProcurement system(s).

Minimum Requirements:

- Six (6) years of progressive experience in the field of Information Processing, three (3) of which are specialized in Information Processing and involve a range of hardware/software solutions, two (2) of which are concentrated, hand-on experience in installing, diagnosing problems, and training customers in the use of software and hardware.

- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

IT SYSTEMS AUDIT MANAGER / AUDIT SUBJECT MATTER EXPERT (SME)

Applies accounting principles and theories to assist management in making informed decisions, solves complex problems, and help managers improve performance in accordance with laws, standards, and regulations. Manages a project and provides guidance and direction for specific projects or sub-tasks. Participates in planning of engagement and in all tasks delegated by managers. Designs, implements and manages accounting or audit projects. Analyzes and develops client solutions with team. Interfaces with the client on a day-to-day basis. Directs the completion of project specific tasks within estimated time frames and budget constraints and ensures deliverables are compliant with the PWS. Manages day-to-day activities and review work products for completeness and adherence to applicable regulations and customer requirements. Delivers presentations and leads client meetings.

Minimum Requirements

- Bachelor's Degree in relevant business or technical field
- Certified Public Accountant, in good standing.
- At least 6 years of applicable financial or business experience, including at least 2 years with the government leading and providing technical direction on audit and/or audit advisory projects.
- Skilled in Microsoft Office programs (Excel, Word, PowerPoint, MS Project, etc.)
- Excellent analytical and writing skills.
- Familiarity with Federal Acquisition Regulations
- Knowledgeable in OMB Circulars A-123, Management's Responsibility for Internal Control; A-127, Financial Management Systems; A-134, Financial Accounting Principles and Standards; and the Federal Information Systems Controls Audit Manual requirements
- Experience working with DoD/DLA
- Relevant certification from a nationally recognized authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

IT SYSTEMS AUDITOR

Senior Level: Demonstrates understanding of the Federal Financial Improvement Act (FFMIA) requirements and experience applying FFMIA requirements in assessment of financial systems. Understanding of systems development phases and related work products, including requirements and design documentation. Plans, executes, and reports on information systems controls assessments. Understanding of GAO, the Federal Information Systems Controls Audit Manual and Federal Audit Manual approaches, and ability to access information system controls in areas of Cybersecurity, access controls, change controls and segregation of duties. Demonstrated experience in evaluating controls within ERP systems. Provides summary reports and working papers with detailed results and actionable recommendations.

Minimum Requirements:

- Bachelor's Degree in relevant business or technical field
- Certified Public Accountant, in good standing.
- At least 4 years of applicable financial or business experience, including at least 1 year of government experience.

- Skilled in Microsoft Office programs (Excel, Word, PowerPoint, MS Project, etc.)
- Excellent analytical and writing skills.
- Familiarity with Federal Acquisition Regulations
- Knowledgeable in OMB Circulars A-123, Management's Responsibility for Internal Control; A-127, Financial Management Systems; A-134, Financial Accounting Principles and Standards; and the Federal Information Systems Controls Audit Manual requirements
- Experience working with DoD/DLA
- Experience with Federal accounting principles: how to apply them in various accounting systems, how data can be captured and analyzed in various environments.
- Relevant certification from a nationally recognized authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Junior Level: Demonstrates understanding of the Federal Financial Improvement Act (FFMIA) requirements and experience applying FFMIA requirements to assessments of financial systems. Understands systems development phases and related work products, including requirements and design documentation. Plans, executes, and reports on information systems controls assessments. Understanding of GAO, the Federal Information Systems Controls Audit Manual and Federal Audit Manual approaches, and ability to access information system controls in areas of Cybersecurity, access controls, change controls and segregation of duties. Demonstrates experience in evaluating controls within ERP systems. Provides summary reports and working papers with detailed results and actionable recommendations.

Minimum Requirements:

- Bachelor's Degree in relevant business or technical field
- Certified Public Accountant, in good standing.
- At least two (2) years of applicable financial or business experience
- Skilled in Microsoft Office programs (Excel, Word, PowerPoint, MS Project, etc.)
- Excellent analytical and writing skills.
- Familiarity with Federal Acquisition Regulations
- Familiarity of OMB Circulars A-123, Management's Responsibility for Internal Control; A-127, Financial Management Systems; A-134, Financial Accounting Principles and Standards; and the Federal Information Systems Controls Audit Manual requirements
- Experience working with DoD/DLA
- Experience with Federal accounting principles: how to apply them in various accounting systems and how data can be captured and analyzed in various environments.
- Relevant certification from a nationally recognized authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

JDA FUNCTIONAL ARCHITECT

Basic Level: Assists with the configuration, development, and testing of JDA supply chain planning enterprise applications. Assists with supply chain analysis to include business value mapping, organizational readiness and planning application configuration reviews. Uses JDA Planning Suite to assist with the simulation of DoD strategic, operational, and tactical supply chain impacts. Assists with the tuning and configuration of forecast models, creation of KPI dashboards, metrics, reports to enable client business objectives and priorities.

Minimum Requirements:

- One (1) year of DoD JDA experience
- Undergraduate degree in Computer Science, Statistics, Engineering, Economics, Business, Applied Math, or related field.
- Experience programming or developing statistical analyses with SAS, R, SPSS, or SQL, Microsoft Office.
- Experience integrating a JDA Planning solution with an SAP Supply Chain and Financials system within the Federal Government.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Junior Level: Assists with design, configuration, development, testing and training of JDA supply chain planning enterprise applications. Assists with supply chain analysis to include business value mapping, organizational readiness and planning application configuration reviews. Assists with the development of JDA supply chain solutions for DoD logistics networks in demand and distribution planning, collaboration, inventory optimization, and reporting. Uses JDA Planning Suite to assist with planning, preparation, and simulation of DoD strategic, operational, and tactical supply chain impacts. Assists with the reviews and validation of forecasting algorithms and configurations. Assists with the design of KPI dashboards, metrics, and reports to enable client business objectives and priorities.

Minimum Requirements:

- Three (3) years of DoD JDA experience
- Undergraduate degree in Computer Science, Statistics, Engineering, Economics, Business, Applied Math, or related field.
- Experience programming or developing statistical analyses with SAS, R, SPSS, or SQL, Microsoft Office.
- Experience integrating a JDA Planning solution with an SAP Supply Chain and Financials system within the Federal Government.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Provides architecture JDA technical and functional supply chain solution strategies for DoD logistics networks in demand and distribution planning, collaboration, inventory optimization, and reporting. Provides functional direction with design, configuration, development, testing and training of JDA supply chain planning enterprise applications. Provides technical direction of supply chain analysis to include business value mapping, organizational readiness and planning application configuration reviews. Provides technical direction of the development of JDA supply chain solutions for DoD logistics networks in demand and distribution planning, collaboration, inventory optimization, and reporting. Uses JDA Planning Suite to assist with planning, preparation, and simulation of DoD strategic, operational, and tactical supply chain impacts. Assists with the reviews and validation of forecasting algorithms and configurations. Provides technical direction of the design of KPI dashboards, metrics, reports to enable client business objectives and priorities.

Minimum Requirements:

- Eight (8) years of DoD JDA experience
- Undergraduate degree in Computer Science, Statistics, Engineering, Economics, Business, Applied Math, or related field.

- Experience as a JDA functional architect on a large-scale JDA supply chain implementation.
- Experience programming or developing statistical analyses with SAS, R, SPSS, or SQL, Microsoft Office.
- Experience integrating a JDA Planning solution with an SAP Supply Chain and Financials system within the Federal Government.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

JDA INFRASTRUCTURE OPERATIONS SPECIALIST

Addresses problems of systems integration, systems compatibility, system availability, and possesses knowledge of multiple supporting application platforms. Provides knowledge and expertise in the area of infrastructure operations within a DoD environment. Facilitates effective change control, problem management, and communication among JDA infrastructure stakeholders. Facilitates product support, maintenance, and patching of the JDA application suite and supporting components.

Minimum Requirements:

- Four (4) years of experience in JDA Application/Infrastructure Administration, JDA application architecture, test and development infrastructure operations, and production infrastructure operations.
- DoD expertise in addressing problems of systems integration, systems compatibility, system availability, and possessing knowledge of multiple supporting application platforms.
- Undergraduate degree required
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

JDA TECHNICAL ARCHITECT

Basic Level: Assists in the technical implementation of JDA Software, Inc., software by performing such activities as software installation, batch script development, system testing and troubleshooting.

Minimum Requirements:

- Two (2) years of relevant experience
- Undergraduate degree in Computer Science, Statistics, Engineering, Economics, Business, Applied Math, or related field.
- Experience in systems administration of HP-UX, AIX, Sun, and/or Windows NT
- Experience in Relational Database Management Skills, Oracle, PL/SQL skills including SQL Scripting
- Experience with UNIX, Korn Shell scripting.
- Experience working with a JDA Planning solution integrated with an SAP Supply Chain and Financials system within the Federal Government
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Junior Level: Assists the client in the technical implementation and upgrade of JDA Software, Inc., software by performing such activities as software installation, batch script development, system testing and troubleshooting,

Minimum Requirements:

- Four (4) years of relevant experience
- Undergraduate degree in Computer Science, Statistics, Engineering, Economics, Business, Applied Math, or related field.
- Experience installing, configuring, upgrading, patching, and implementing JDA Software, Inc., client/server application software and required underlying systems software.
- Experience in systems administration of HPUNIX, AIX, Sun, and/or Windows NT,
- Understanding of the typical data inputs and outputs associated with successful supply chain software implementations, Relational Database Management Skills, Oracle, PL/SQL skills including SQL Scripting,
- Experience with UNIX, Korn Shell scripting; Experience with JDA and SAP integration support.
- CompTIA Security+ Certification.
- Experience working with a JDA Planning solution integrated with an SAP Supply Chain and Financials system within the Federal Government
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Manages the team and the technical implementation and upgrade of JDA Software, Inc., software by performing such activities as software installation, batch script design and development, system testing and troubleshooting. Supports data mapping exercises and design external data integration solutions using best practice approaches and processes.

Minimum Requirements:

- Five (5) years of relevant experience
- Undergraduate degree in Computer Science, Statistics, Engineering, Economics, Business, Applied Math, or related field.
- Expertise and significant experience in the design, development, upgrade, testing, and support of business process-based integration solutions for multiple JDA client/server applications and external applications or data sources.
- Experience leading teams implementing supply chain planning systems across multiple industries and business applications,
- Significant experience in systems administration of HPUNIX, AIX, Sun, and/or Windows NT Systems
- Significant experience with Oracle relational database administration skills, PL/SQL skills including SQL Scripting
- Experience with UNIX, Korn Shell scripting, Experience with JDA and SAP integration support
- CompTIA Security+ Certification.
- Experience working with a JDA Planning solution integrated with an SAP Supply Chain and Financials system within the Federal Government
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

LABORATORY INFORMATION MANAGEMENT SYSTEM (LIMS) FUNCTIONAL SPECIALIST:

Determines and implements laboratory requirements for high-level LIMS. Generates functional area strategies for enhanced operations. Demonstrates an ability to work independently or under only general direction. Coordinates requirements and schedules with users. Provides functional direction with system analysis, design, configuration, development, testing and training of LIMS.

Minimum Requirements:

- Five (5) years in working requirements for Laboratory Information Management Systems
- Bachelor's degree in Engineering
- Specialized experience in determining and implementing laboratory requirements for high-level LIMS.
- Strong expertise in the laboratory industry and trends
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

LOCAL AREA NETWORK (LAN) LEAD:

Works under general supervision, developing the requirements of a product from inception to conclusion. Develops required specifications for simple to moderately complex problems. Coordinates with the Vendor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Five (5) years of progressive LAN experience including at least two projects in technical task areas. At least one project must have occurred within the past three (3) years.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

MANAGEMENT COACH - SENIOR: Coaches and provides virtual leadership support and guidance to executives, managers and employees in all areas of leadership individually and in group settings.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized authority.
- Documented track record of success in executive coaching and distance learning.
- Distance learning certification.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

MECHANICAL ENGINEER

Provides technical knowledge and analysis involving the design, development, commission, manufacture, operation, maintenance, and disposal of mechanical devices and systems and their equipment and/or components and the principles of motion, energy, force, and material properties to ensure mechanical devices and systems and their equipment and/or components function safely, reliably, efficiently, and economically.

Minimum Requirements:

- Bachelor's or higher Degree in Mechanical Engineering or equivalent from accredited college or university.
- Three (3) years relevant experience
- Specialized experience in the fields of automotive, aerospace, and marine along with knowledge of DOD/Government research program planning and execution.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

MICRO-SERVICES ARCHITECT

Reviews existing solutions with development team to identify proper restructure into micro-services model utilizing best industry best practices. Facilitates the development of new software solutions into micro-services model utilizing best industry best practices. Develops and sustains microservices factory utilizing COTS and open-source solutions to automate the creation, deployment, and management CI/CD pipeline.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

MIDDLEWARE ADMINISTRATOR:

Provides all activities related to the administration of Middleware Administration. Projects long-range requirements for database administrators and design in conjunction with other managers in the information systems function. Installs, designs, creates, and maintains Middleware solutions in a client/server environment. Conducts quality control and auditing of Middleware installations in a client/server environment to ensure accurate and appropriate use of data. Advises users on access to Middleware applications. Deploys user applications in the Middleware installation. Works with Application developers to ensure connectivity to databases. Applies knowledge and experience with database technologies, development methodologies, and front-end programming languages (e.g., SQL). Performs database programming and supports systems design. Includes maintenance of database dictionaries, adherence to standards and procedures, and integration of systems through database design.

Minimum Requirements:

- Five (5) years progressive experience administering Middleware solutions (e.g., Oracle Fusion Middleware).
- At least three years hands-on experience and expertise in Application deployment, testing, tuning and security.
- Experience also shall include capability to work on various operating systems and additional programming languages.
- Has experience in at least two projects in a large organization responsible for administering, operating, maintaining, and securing a large-scale application.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

MODELING AND SIMULATION SPECIALIST:

Specialist in modeling and simulation functions and operations such as, but not limited to exercises, plans, coordination, demonstrations, and instruction. Supports live, constructive, or virtual training. Develops and applies logical views of data to reflect the information structure of an enterprise through using best of class tools and methodologies to identify and determine essential data model relationships.

Minimum Requirements:

- Five (5) years relevant experience in development of data models (conceptual, logical, and physical) from both program level and enterprise level views.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

NETWORK INSTALLATION TECHNICIAN

Organizes and directs network installations on site surveys. Supervises contractor's personnel; analysis, design, and installation of local and wide area networks; and analysis and installation of communications systems. Assesses and documents current site network configurations. Directs and leads preparation of engineering plans and site installation technical design packages. Develops installation schedules. Mobilizes network installation team. Directs and leads preparation of drawings documenting configuration changes at each site. Prepares site installation and test reports. Coordinates post-installation operations and maintenance support.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority
- Experience in supervision of contractor's personnel; analysis, design, and installation of local and wide area networks; and analysis and installation of communications systems.
- Experience with engineering documentation, network configurations and topologies, X.25, TCP/IP, frame relay, bridges, and routers.
- General experience includes increasing responsibilities in technical management.
- Must possess IT-I security clearance or Tier 5 (T5) at time of proposal submission.

NETWORK SECURITY ANALYST

Defines network security requirements for local and wide area networks, evaluation of approved network security product capabilities, configuring standard communications protocols, detecting, and analyzing network vulnerabilities, and developing proper computer system security solutions. Analyzes and determines security requirements for local and wide area networks. Designs, develops, engineers, and implements solutions that meet network security requirements. Responsible for integration and implementation of the network security solution. Performs vulnerability/risk analyses of computer systems and applications during all phases of the system development lifecycle.

Minimum Requirements:

- Five (5) years relevant experience
- Experience in defining network security requirements for local and wide area networks, evaluation of approved network security product capabilities, configuring standard communications protocols, detecting, and analyzing network vulnerabilities, and

- developing proper computer system security solutions.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

OPERATIONAL TECHNOLOGY SECURITY ENGINEER

Performs a variety of routine project tasks applied to specialized information assurance problems with operational technology (OT) systems. Tasks involve integration of OT processes or methodologies with information systems to resolve total system problems, or technology problems as they relate to Cybersecurity requirements. Analyzes information security requirements. Applies analytical and systematic approaches in the resolution of problems of workflow, organization, and planning. Provides security engineering support for planning, design, development, testing, demonstration, integration of OT systems.

Minimum Requirements:

- Seven (7) years of relevant OT experience
- Experience with Modbus/TCP, EtherNet/IP, IEC 61850, IEC 61850, ICCP and DNP3, BACnet, and other OT protocols.
- DOD Secret Clearance
- Must be eligible for IT-II Non-Critical Sensitive security clearance or Tier 3 (T3)

OPERATIONAL TECHNOLOGY SPECIALIST

Basic Level: Evaluates operational technology (OT) systems, and interfaces with other information technology (IT) and OT equipment and systems. Troubleshoots bottlenecks, purposes recommendations for their elimination, and makes recommendations for system improvements that will result in optimization of development and/or maintenance efforts. Analyzes and suggests recommended improvements to the OT system programs and systems to meet industry standards and best practices. OT systems include, but are not limited to, Utility Monitoring and Control Systems (UMCS), Electronic Security Systems (ESS), Building Automation Systems (BAS), Fire and Emergency Services Systems, Fuels Supervisory Control and Data Acquisition (SCADA) systems, Fuels Dispensing, Tank Gauging systems, Material Handling systems, and all other DLA OT control systems having automated operational control functions.

Minimum Requirements:

- Five (5) years relevant experience
- Experience with various vendors and types of OT systems, including PLCs, VFDs, HMIs, and network protocols.
- Experience with Cybersecurity standards, best practices for OT systems, evaluating security vulnerabilities, developing mitigation strategies and how to integrate them, and developing policy and procedure for DoD risk management framework requirements.
- Possession of excellent research and analytical skills
- Possession of excellent oral and written communication skills
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Leads or supervises a team of specialists in developing, managing, maintaining, and evaluating OT systems and their integration with other OT and IT systems. Evaluates applications in

support of specific OT requirements and interface with other equipment and systems. Determines potential and current bottlenecks; proposes workable recommendations for their elimination; and makes recommendations for systems improvements that will result in optimal hardware and software usage. Analyzes and suggests recommended improvements to the OT system programs and systems to meet industry standards and best practices.

Minimum Requirements:

- Eight (8) years relevant experience
- Relevant certification or training certificate from a nationally recognized technical authority in the relevant OT system.
- Experience successfully leading or supervising a team of specialists in developing, managing, maintaining, and evaluation OT systems and their integration with other OT and IT systems.
- Expert knowledge of security issues, techniques, and implications across OT platforms.
- Capacity to perform risk assessments and recommend risk-based security solutions for OT systems.
- Strong conceptual thinking and communication skills — the ability to conceptualize complex business and technical requirements into comprehensible models and templates.
- Proven ability to work effectively in a team setting, as well as independently, with minimal error and guidance.
- Exceptional verbal and written communication skills with the ability to communicate with all levels of personnel to include Managers and field level employees.
- Excellent planning and organizational skills with an ability to understand the long-term ("big picture")
- Ability to think strategically and implement iteratively.
- Excellent interpersonal skills in areas such as teamwork, facilitation, and negotiation
- Experience with Cybersecurity standards, best practices for OT systems, evaluating security vulnerabilities, developing mitigation strategies and how to integrate them, and developing policy and procedure for DoD risk management framework requirements.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

OPERATIONAL TECHNOLOGY THREAT INTELLIGENCE ANALYST

Collects, reviews, and identifies cybersecurity threat intelligence from open source and government intelligence reporting to analyze and provide actionable threat reporting and briefings for Operational Technology (OT) cybersecurity analysts. Provides support to content developers and cybersecurity engineers in identifying gaps in protection and detection of OT systems. Reviews log and network events and alerts related to OT systems for signs of attack or Advanced Persistent Threats. Works closely with Cyber Intelligence analysts and Incident Response analysts to ensure expert analysis and reporting of Cybersecurity OT threats and attacks. Performs root cause analysis and supports remediation efforts for incidents related to Operational Technology cybersecurity incidents. Acts as the Subject Matter Expert on OT cybersecurity related issues.

Minimum Requirements:

- Six (6) years of relevant IT experience
- Two (2) years of experience working with OT or related technologies.
- Two (2) years utilizing cyber threat intelligence
- Two (2) years working with a SIEM in an engineering or incident response role

- Experience collecting and interpreting qualitative and quantitative data from multiple sources
- Understanding of the NIST Incident Response Framework
- Understanding of the MITRE ATT&CK framework
- Experience with OT such as Programmable Logic Controllers (PLCs) and Supervisory Control and Data Acquisition (SCADA) software
- Understanding of threats and vulnerabilities in OT environments
- Must possess a current DOD Top Secret Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

OPERATIONS MANAGER

Manages computer operations. Ensures production schedules are met. Ensures computer system resources are used effectively. Coordinates the resolution of production-related problems. Ensures proper relationships are established between customers, teaming partners and vendors to facilitate the delivery of information technology services. Provides users with computer output. Supervises staff operations.

Minimum Requirements:

- Experience managing computer operations and supervising staff operations.
- BA/BS in a related technical discipline with at least 15 years of experience.

OPERATIONS RESEARCH ANALYST

Provides experience in operations research related directly to economic analysis, cost modeling, and modeling of IT problems. Applies appropriate operations research modeling techniques to problems that model input, output, and logical flow in sufficient detail for programming. Monitors the mathematical and programming aspects of a project for adherence to the objectives of the model. Capable of developing models that can utilize simulation. Applies operations research methodology to defining and formulating economic analysis and related benefit, cost, and risk studies.

Minimum Requirements:

- Five (5) years relevant experience
- Experienced and capable of applying operations research methodology to defining and formulating economic analysis and related benefit, cost and risk studies.
- Expert in the principles, theories, procedures, and techniques of cost analysis, including statistical concepts (standard deviation, confidence limits, and expected value), financial analysis concepts (present value analysis, return on investment [ROI], discounting, and inflation), and cost-accounting concepts (depreciation, amortization, overhead identification, and distribution).
- Experience and knowledge in principles of cost modeling.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ORACLE SOFTWARE SYSTEMS ENGINEER

Provides expertise in Oracle EBS ERP, with working knowledge of R12.2.5 or higher software configuration, and technical development and maintenance in Oracle Reports, Interfaces, Conversion, Extensions, Forms Personalization, and Workflow (RICEFW) objects. Applies knowledge of DoD and Federal Business processes. Provides expertise working with RICEFW objects to develop system interface and data conversion codes/and the loading of data into the Oracle EBS database structure.

Provides expertise developing and programming in PL/SQL language, Java and experience with SOA/BPEL, and has a working knowledge of the Oracle Service Request (SR) process. Has an excellent command of the English language to write sound design documents and unit test scripts.

Minimum Requirements:

- Seven (7) years' experience.
- Experience supporting DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Experience in Oracle EBS ERP, with working knowledge of R12.2.5 or higher software configuration, and technical development and maintenance in Oracle Reports, Interfaces, Conversion, Extensions, Forms Personalization and Workflow (RICEFW) objects.
- Expert experience working with RICEFW objects to develop system interface and data conversion codes/and the loading of data into the Oracle EBS database structure.
- Expert experience developing and programming in PL/SQL language, Java and experience with SOA/BPEL, and has a working knowledge of the Oracle Service Request (SR) process.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ORACLE TRAINING SPECIALIST

Provides expertise in workforce preparation for Oracle EBS, with working knowledge and significant client experience with version R12.2 or higher, at different business organizations. Provides expertise in project management, Federal and DoD business processes, business process re-engineering, and post-production support. Provides expertise in Government departments such as federal shared service environment. Develops instructional material for learners and instructors to educate technical and non-technical personnel.

Minimum Requirements:

- Seven (7) years' experience.
- Experience supporting DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Expert experience in project management, federal and DOD business processes, business process re-engineering, and post-production support.
- Expert experience in Government departments such as federal shared service environment.

PENETRATION TESTER - INTERMEDIATE

Under general supervision, performs penetration testing of applications, systems and enclaves. Identifies security flaws in computing platforms and applications and devise strategies and techniques to mitigate identified cybersecurity risks. Performs application and network penetration testing and wireless security assessments. Applies offensive cybersecurity testing techniques, coordinate testing projects with internal and external system owners. Reports the nature of identified cyber security risks and recommends risk mitigation measures to improve the cybersecurity posture of the enterprise.

Minimum Requirements:

- Three (3) years of proven proficiency in performing vulnerability assessment and penetration testing.

- Two (2) years of experience with testing tools, including NESSUS, METASPLOIT, CANVAS, NMAP, Burp Suite, and Kismet
- Two (2) years of experience with network vulnerability assessments and penetration testing methods
- One (1) year of experience with writing testing assessment reports
- Two (2) years of experience with using, administering, and troubleshooting WINDOWS Server, IIS or LINUX server, Apache.
- Knowledge of TCP/IP protocols and networking architectures
- Two (2) years of experience with using, administering, and troubleshooting Linux.
- Understanding of PCI DSS testing
- Written documentation and oral presentation skills.
- Knowledge of open security testing standards and projects, including OWASP
- Knowledge of database, applications, and Web server design and implementation
- Experience scripting in Perl, Python, Ruby, Bash, or Java
- Experience with wireless LAN security testing
- Possess oral and written communication skills.
- Any team member assigned duties as CERT Analyst will maintain CSSP Analyst certification.
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment. Additionally, any team member assigned duties as CERT Analyst shall possess a DOD TOP SECRET Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5).
- Possess a certification in penetration testing, such as: Licensed Penetration Tester (LPT), Certified Expert Penetration Tester (CEPT), Certified Ethical Hacker (CEH), Global Information Assurance Certification Penetration Tester (GPEN)

PENETRATION TESTER – SENIOR

Independently performs penetration testing of applications, systems and enclaves. Identifies security flaws in computing platforms and applications and devise strategies and techniques to mitigate identified cybersecurity risks. Performs application and network penetration testing and wireless security assessments. Applies offensive cybersecurity testing techniques, coordinate testing projects with internal and external system owners. Reports the nature of identified cybersecurity risks and recommends risk mitigation measures to improve the cybersecurity posture of the enterprise.

Minimum Requirements:

- Six (6) years proven proficiency in performing extensive vulnerability assessment and penetration testing.
- Three (3) years of experience with testing tools, including NESSUS, METASPLOIT, CANVAS, NMAP, Burp Suite, and Kismet
- Three (3) years of experience with network vulnerability assessments and penetration testing methods
- Three (3) years of experience with writing testing assessment reports
- Two (2) years of experience with using, administering, and troubleshooting a WINDOWS Server, IIS

- Knowledge of TCP/IP protocols and networking architectures
- Two (2) years of experience with using, administering, and troubleshooting a major version of Linux.
- Two (2) years of experience PCI DSS testing
- Possess a certification in penetration testing, such as: Licensed Penetration Tester (LPT), Certified Expert Penetration Tester (CEPT), Certified Ethical Hacker (CEH), Global Information Assurance Certification Penetration Tester (GPEN)
- Excellent written documentation and oral presentation skills
- Knowledge of open security testing standards and projects, including OWASP
- Knowledge of database, applications, and Web server design and implementation
- Experience scripting in Perl, Python, Ruby, Bash, or Java
- Experience with wireless LAN security testing
- Possess oral and written communication skills.
- Any team member assigned duties as CERT Analyst will maintain - CSSP Analyst certification.
- Required to possess a DOD TOP SECRET Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5) upon assignment.

PRINCIPAL CYBERSECURITY SUBJECT MATTER EXPERT (SME)

Subject matter expert in all functional and technical requirements associated with position requirements specified in the DOD 8140 Cyberspace Workforce Management program.. Applies extensive knowledge of a variety of the Cybersecurity field's concepts, practices, and procedures to ensure the secure integration and operations of all computer enclave systems. Works independently to evaluate and solve complex Cybersecurity related problems quickly and completely. Supports, monitors, tests, and troubleshoots hardware and software Cybersecurity problems pertaining to the enclave environment. Prepares and/or oversees the preparation of Cybersecurity certification and accreditation documentation. Develops system-wide information security requirements based upon the analysis of user, policy, regulatory, and resource demands for complex network and enclave systems. Supports customers at the highest levels in the development and implementation of doctrine and policies. Provides leadership and guidance in the development, design and application of solutions implemented by more junior staff members. May have top-level management responsibilities. Coordinates with senior representatives within the customer organizations to establish and define programs, resources, and risks. Applies expertise to government and commercial common user systems, as well as to dedicated special purpose systems requiring specialized security features and procedures. Provides guidance and direction to other professionals and serves in a consulting and/or advisory capacity.

Minimum Requirements:

- MA/MS in a technical discipline with at least fifteen (15) years of experience.

PRINCIPAL SYSTEMS INFORMATION ENGINEER

Applies an enterprise-wide set of disciplines for the planning, analysis, design, and construction of information systems on an enterprise-wide basis or across a major sector of the enterprise. Develops analytical and computational techniques and methodology for problem solutions. Utilizes performance analysis to predict performance trends and identify unique and systemic performance anomalies. Provides specialized knowledge of systems operations, risk management principles, and leading-edge industry technologies to develop enterprise system information engineer level migration and

consolidation plans that result in minimum risk, optimum performance solutions. Interfaces with all levels of IT customer and operations staff. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools, such as Integrated Computer-Aided Software Engineering (I-CASE) tools. Applies reverse engineering and re-engineering disciplines to develop migration strategic and planning documents. Provides technical guidance in software engineering techniques and system design and technology issues relating to system migration and consolidation.

Minimum Requirements:

- BA/BS or MA/MS with at least ten (10) years of experience.
- Experience with methodologies such as IDEF 0 process modeling and IDEF 1x data modeling

PRINCIPAL COACH/MOTIVATIONAL SPEAKER: Speaks at symposiums, forums, and leadership development programs on topics such as executive coaching, organization development, and leadership development.

Minimum Requirements:

- Three (3) years relevant experience
- Must have ten (10) years working in Human Resource Organizational Development
- In-depth knowledge and experience supporting the mission of the Defense Logistics Agency and/or DOD.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Relevant certification from a nationally recognized authority. Must have proven virtual leadership training experience and distance learning certification.

PRINCIPAL INFORMATION ENGINEER

Applies process improvement and reengineering methodologies and principles to conduct process modernization projects. Responsible for effective transitioning of existing project teams and the facilitation of project teams in the accomplishment of project activities and objectives. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts. Provides expertise in implementing Oracle EBS, with working knowledge of R12.2 or higher, at different business organizations. Provides expertise in project management, Federal and DoD business processes, business process reengineering, and post-production support.

Minimum Requirements:

- Seven (7) years of experience.
- Experience implementing Oracle EBS, with working knowledge of R12.2 or higher.
- Experience in project management, Federal and DoD business process, business process reengineering, and post-production support.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

PROGRAM ACQUISITION ANALYST:

Provides basic knowledge of the Information Technology Acquisition lifecycle process. Reviews and documents acquisition milestones. Collects and analyzes a variety of source and acquisition documentation. Provides focused data and information by collecting, extracting, and organizing data and information received from customers and technical contacts. Receives, inputs, and maintains data and information in trackers, memos, and templates for the acquisition manager to decipher and manage. Supports program acquisition manager in meetings, briefings, and virtual sessions administratively by taking notes and organizing documents. Drafts complex and non-complex presentations for Acquisition manager review.

Minimum Requirements:

- Have one (1) year experience in program management.
- Have experience with the Information Technology Acquisition lifecycle process and acquisition milestones.
- Have experience in analyzing, inputting, and recording data and information in variety of source and acquisition documentation.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Relevant certification from a nationally recognized authority

PROGRAM ACQUISITION MANAGER:

Leads contractor Information Technology (IT) Acquisition process team to improve efficiency and effectiveness. Provides knowledge of the Information Technology Acquisition lifecycle process and management of milestones. Manages the acquisition and meeting schedule milestones. Manages and tracks the collection, input, and processing of information and data received from customers and technical contacts. Identifies discrepancies, risk, and available resources with government program manager. Collaborates on process improvement and completion with the government program manager to ensure efficiency, accuracy, and timeliness of information transmitted for review.

Minimum Requirements:

- Have three (3) years of experience in program management for Acquisition Category (ACAT) programs and non-ACAT programs.
- Have experience with the Information Technology Acquisition lifecycle process and acquisition milestones.
- Have experience in managing, reviewing, and analyzing a variety of source and acquisition documentation.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

PROGRAM ACQUISITION SPECIALIST:

Provides intermediate level knowledge for high visibility requirements of government Information Technology Acquisition lifecycle. Manages and documents acquisition milestones and contract deliverables. Collects and analyzes a variety of source and acquisition documentation. Extracts and organizes data and information for government review and awareness. Tracks, inputs, maintains data and information for the government to decipher and manage. Tracks and records receipt of contract deliverables, and reports contract discrepancies to government personnel. Supports programs in

meetings, briefings, and virtual sessions administratively by taking notes, recording, and organizing documents.

Minimum Requirements:

- Have five (5) years of experience in program management.
- Have experience with government Information Technology Acquisition processes and acquisition documents.
- Experience managing and recording schedules and acquisition milestones.
- Experience interpreting government contracts and contract deliverables.
- Experience preparing memos and recording data into acquisition trackers and templates.
- Must hold a Project Management certification (i.e., Project Management Professional (PMP) certification or other equivalent/recognized Project Management certification)
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Relevant certification from a nationally recognized authority

PROGRAM ADMINISTRATION SPECIALIST

Manages the preparation of management plans and various customer reports. Develops and presents results to program and executive management and provides direction to other administrative personnel. Coordinates schedules to facilitate the completion of task order and change proposals, contract deliverables, task order reviews, briefings, and presentations, and In Progress Review (IPR) preparation. Performs analysis, development, and review of program administrative operating plans and procedures. This labor category is offered only in conjunction with IT Professional labor categories.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Experience working with project management tools and reporting systems.
- Experience working on government contracts, work breakdown structures, management/business plans, and program reporting.
- Worked in support of a Program Manager on a government contract.
- Experience in contract administration and preparing management reports.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

PROGRAM MANAGER

Leads projects that involve the successful management of teams composed of data processing and other information management professionals who have been involved in analysis, design, integration, testing, documenting, converting, extending, and implementing automated information and/or telecommunications systems. Performs day-to-day management of overall contract support operations, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Demonstrates written and oral communication skills. Establishes and alters (as necessary) corporate management structure to direct effective contract support activities.

Minimum Requirements:

- Must hold a Project or Program Management certification (i.e., Project Management Professional (PMP) certification or other equivalent/recognized Project or Program Management certification)
- Project or Program Management certifications from accredited institutions are required. Examples from government and commercial sources include, but are not limited to, the Defense Acquisition University, The Program Management Institute, Department of Veterans Affairs as well as Universities and Colleges. Substitutes for a Project or Program Management Certification such as training, degrees, or relevant experience, will be considered and must clearly state how the credentials are equivalent to the certifications.
- Must have 5 years of experience in program management.
- Must have 10 years of leadership experience with progressively higher responsibility in the public and/or private sector in the IT and/or consulting fields; have experience with the Information Technology Acquisition process and its milestones; and have experience in analyzing a variety of source documentation and supporting the creation of acquisition documentation.
- Program Managers identified as Key Personnel are required to have a Bachelor's degree.

QUALITY ASSURANCE MANAGER

Basic Level: Determines and applies the latest commercial products and procedures for identifying software errors and evaluating software quality and efficiency. Determines the resources required for quality control. Maintains the level of quality throughout the software and system lifecycle. Duties include assistance with development and implementation of a complex program of reporting, tracking, and analyzing key performance-based system metrics; and monitoring quality procedures, evaluating system quality and efficiency.

Minimum Requirements:

- One (1) year relevant experience
- Experience determining and applying the latest commercial products and procedures for identifying software errors and evaluating software quality and efficiency.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Maintains and establishes a process for evaluating software and associated documentation. Determines the resources required for information technology quality control. Maintains the level of quality throughout the software lifecycle. Develops software quality assurance plans. Conducts formal and informal reviews at predetermined points throughout the development lifecycle. Applies subject matter knowledge to high level analysis, design, development, modeling, simulation, integration, installation, documentation, and implementation. Resolves problems, which require an intimate knowledge of the related technical subject matter. Applies principles and methods of the subject matter to specialized solutions. Includes but not limited to, environmental, scientific, maintenance and repair processes, and logistical support activities.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Experience in quality assurance and quality control of IT Systems.

- Experience in verification and validation, software testing and integration, and software metrics, and their application to software quality assessment.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

RADIO TECHNICIAN:

Embedded with the Systems Manager, and in support of the Land Mobile Radio system, the Radio Technician will have direct access to the following Motorola resources that will ensure the highest level of operational uptime, faster resolution to maintenance and troubleshooting problems and public-safety grade performance for the First Responder Safety: Motorola System Support Center (SSC), Motorola Product Engineering Staff and Support Personnel in particular R&D Staff, Motorola Infrastructure and Subscriber Depot Level Support Staff, Motorola Systems Integration Engineering and Program Management Personnel, Motorola Systems Technologist Organization and Support Staff, fully functional Motorola M3 Core system for trouble shooting, and the latest Motorola Software and Software tools.

Minimum Requirements:

- Five (5) years of progressive Information Technology (IT) experience including at least two Enterprise-wide projects in Land Mobile Radios (LMR). At least one project must have occurred within the past two (2) years.
- Relevant associate or technical degree and/or equivalent, and a minimum of 5 years of experience in the Telecommunications/LMR maintenance field with specific experience in field support of the following: ASTRO 25 technology, Project 25 technology, AES, OTAR, Dispatch console systems, Project 25 subscriber radios, System fleet mapping,
- Computer skills in all applicable databases and products.
- Relevant certification from a nationally recognized technical authority.
- Certifications: Astro 25 IV&D Radio System Administrator Course Completion Certificate
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

REQUIREMENTS ANALYST:

During the planning phase of the software development lifecycle, interviews users to understand the desired software outcomes. Responsible for documenting desired capabilities formally agreed to by the users and presenting to the software developers to ensure the application created meets operators' requirements. Listens effectively and communicates with a variety of stakeholders within the organization to identify operational and application requirements for a system's usual functions as well as error handling requirements. Responsible for identifying and prioritizing the system requirements, documented in a software requirements specification. These specifications include use cases that are statements of software user goals and non-functional requirements, such as quality standards and design restraints. Analyst will create graphic models, mathematical equations, or a story board to record system's requirements. Communicates with project stakeholders regarding test results and changes to the end-product requirements. Acts as the primary intermediary between the customer and the development team throughout a project's life cycle. Responsible for confirming that requirements reflect the end users' needs and that the capability being developed reflects the requirements. Participates in peer reviews to validate the requirements as well as reviews of the system design, code, and test cases to confirm the system adheres to documented requirements. Develops a requirements management plan that incorporates a change control process. Tracks individual requirements from baseline to the final verification of functionality following the software development.

Minimum Requirements:

- Bachelor of Arts or Bachelor of Science
- Must hold a Project Management Professional (PMP) certification or equivalent.
- Five (5) years of relevant experience.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

RFID CONSULTANT

Radio Frequency Identification (RFID) hardware and software specialist involved with the selection, installation, and configuration of RFID solutions.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

ROBOTIC PROCESS AUTOMATION (RPA) SUBJECT MATTER EXPERT (SME)

Senior: Develops RPA solutions, design documentation, RPA development and change management to support financial reconciliation processes for financial systems. Performs analysis and diagnosis of client issues using expert judgment. Identifies gaps within privacy programs and design solutions to address challenges. Develops and maintains relationships with all stakeholders and collaborates across all levels of the organization.

Minimum Requirements:

- Three (3) years relevant experience
- Experience working in an Automation Project (e.g., UiPath Automation Suite including Task Capture, RPA Developer, Orchestrator; Automation Anywhere, Blue Prism)
- Experience with Automation Tools including Microsoft Power Automate, Excel (e.g., pivot tables and macros)
- Experience writing simple SQL queries for data analysis.
- Relevant certification from a nationally recognized technical authority.
- Bachelor's Degree in IT or other technical related fields or additional 4 years of experience.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Intermediate: Supports development of RPA solutions, design documentation, RPA development and change management to support financial reconciliation processes for financial systems. Performs analysis and diagnosis of client issues. Supports the identification of gaps within privacy programs and design solutions to address challenges. Gathers non-functional requirements such as security, capacity performance, and availability.

Minimum Requirements:

- Three (3) years relevant experience
- Experience working in an Automation Project (e.g., UiPath Automation Suite including Task Capture, RPA Developer, Orchestrator; Automation Anywhere, Blue Prism)

- Experience with Automation Tools including Microsoft Power Automate, Excel (e.g., pivot tables and macros)
- Experience writing simple SQL queries for data analysis.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SaaS CITIZEN DEVELOPER SPECIALIST

Leads the onboarding of citizen developers through design of platform applications, workflows, and implementation policy. Conducts analysis and provides recommended integration methods. Documents the citizen developer onboarding process and develops/provides citizen developer onboarding materials. Addresses problems of systems integration, compatibility, and configuration across instances. Performs feasibility analysis on potential future projects for management. Coordinates with Platform stakeholders.

Minimum Requirements:

- Two (2) years relevant experience with ServiceNow and Citizen Development
- ServiceNow Certified Application Developer
- Java Script and SQL Programming experience

SaaS PLATFORM ARCHITECT

Leads the design of platform applications, workflows, and implementation policy. Conducts analysis and provides recommended integration methods. Documents the platform design and leads the impact analysis of new requirements based on business and sustainment strategies. Addresses problems of systems integration, compatibility, and configuration across instances. Performs feasibility analysis on potential future projects for management. Coordinates with Enterprise Architecture and Enterprise Engineering. The SaaS Platform Architect oversees implementation and sustainment of platform integrations and provides direction on data normalization activities for migrations.

Minimum Requirements:

- Five (5) years relevant experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- ServiceNow Certified Master Architect
- IT Infrastructure Library (ITIL) version 3 (V3) certification and specific knowledge and experience with the ITIL framework

SaaS PLATFORM DEVELOPER

Junior Level: The SaaS Platform Developer will be responsible for technical analysis, design, development, and testing of data connections, universes, and dashboards/reports within a cloud-based SaaS platform environment. Builds report/visualizations within the analytic framework to support key performance indicators (KPIs) and metrics. Reviews functional requirements, user stories, performance criteria, and data consumption needs to support the design of technical components. Leverages available platform capabilities to automate business processes, designs, configures, develops, troubleshoots, and implements baseline and custom applications to enhance the platform. Executes test activities and addresses/resolves technical issues to align with business requirements.

Minimum Requirements:

- Undergraduate Degree in Computer Science, Information Systems, Engineering, or related field required.
- Two (2) years of practical industry, government and/or consulting experience in information technology management.
- Two (2) years of ServiceNow development experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Must possess experience with Agile framework and SDLC concepts.
- ServiceNow Certified Application Developer
- Java Script and SQL Programming experience

Mid-Level: The SaaS Platform Developer will be responsible for technical analysis, design, development, and testing of data connections, universes, and dashboards/reports within a cloud-based SaaS platform environment. Builds report/visualizations within the analytic framework to support key performance indicators (KPIs) and metrics. Reviews functional requirements, user stories, performance criteria, and data consumption needs to support the design of technical components. Leverages available platform capabilities to automate business processes, designs, configures, develops, troubleshoots and implements baseline and custom applications to enhance the platform. Executes test activities and addresses/resolves technical issues to align with business requirements. Owns execution of test activities and address/resolve technical issues to align with business requirements and milestone targets.

Minimum Requirements:

- Undergraduate Degree in Computer Science, Information Systems, Engineering, or related field required.
- Two (2) years of practical industry, government and/or consulting experience in information technology management.
- Four (4) years of ServiceNow development experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Must possess experience with Agile framework and SDLC concepts.
- ServiceNow Certified Application Developer, ServiceNow Certified Implementation Specialist, and Certified Scrum Master
- Java Script and SQL Programming experience

Senior Level: The SaaS Platform Developer will be responsible for technical analysis, design, development, and testing of data connections, universes, and dashboards/reports within a cloud-based SaaS platform environment. Developer will build report/visualizations within the analytic framework to support key performance indicators (KPIs) and metrics. Reviews functional requirements, user stories, performance criteria, and data consumption needs to support the design of technical components. Leverages available platform capabilities to automate business processes, designs, configures, develops, troubleshoots and implements baseline and custom applications to enhance the platform. Executes test activities and addresses/resolves technical issues to align with business requirements. Owns execution of test activities and address/resolve technical issues to align with business requirements and milestone targets. Leads the design and development of analytical queries, reports and visualizations utilizing available platform tools and capabilities. Leads test activities and address/resolve technical issues to align with business requirements.

Minimum Requirements:

- Two (2) years of practical industry, government and/or consulting experience in information technology management.
- Senior Level: 8 years of ServiceNow development experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Must possess experience with Agile framework and SDLC concepts.
- ServiceNow Certified Application Developer, ServiceNow Certified Implementation Specialist, and Java Script Developer Certified
- IT Infrastructure Library (ITIL) version 3 (V3) certification and specific knowledge and experience with the ITIL framework.

SaaS TESTING SPECIALIST

Leads the troubleshooting of platform design, platform applications, workflows, and implementation efforts. Conducts analysis and provides recommended integration methods. Provides expertise related to deployments, testing, documentation, configuration to the Platform Team and users. Addresses problems of systems integration, compatibility, and configuration across instances.

Minimum Requirements:

- Five (5) years relevant experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- ServiceNow Certified Master Architect
- IT Infrastructure Library (ITIL) version 3 (V3) certification and specific knowledge and experience with the ITIL framework

SAP APPLICATION ADMINISTRATOR

BASIC LEVEL: Responsible for configuring, monitoring, tuning, and troubleshooting the SAP technical environment as well as scheduling and executing the SAP transport system. Collaborates to resolve SAP transport and source code problems. Responsible for the installation, upgrade and maintenance of SAP systems and ancillary components. Evaluates and design of interfaces between SAP and external systems. Maintains the SAP Data Dictionary and database objects. Manages the migration of SAP database and application configuration into production as well as analyze, develop and maintain data architectures/process models within SAP. Generates documentation for and updates to the existing SAP environment and work with IT and business units to modernize the SAP environment.

Minimum Requirements:

- Four (4) years of industry or functional skills in specific application area.
- One (1) Year of SAP Experience
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

SENIOR LEVEL: A senior level application administrator carries out all the SAP related tasks noted at the basic level in addition to more complex tasks requiring additional experience. Senior Administrators play a key role on the project team taking on responsibilities to include serving as the technical point of contact for large scale and scope projects, running small projects, managing and

reviewing work of basic level application administrators, driving analysis and process finalization, resolving process and technical issues.

Minimum Requirements:

- Six (6) years of industry or functional skills. Minimum SAP Experience 3-6 Years.
- Must possess IT-I security clearance or have a current National Agency Check with Local Agency Check and Credit Check (NACLIC) at time of proposal submission.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.
- Clearance: Secret

SAP BUSINESS OBJECTS DEVELOPER

Junior Level: The SAP Business Objects Developer will be responsible for technical analysis, design, development, and testing of data connections, universes, and dashboards/reports. Developer will build report/visualizations within the analytic framework to support key performance indicators (KPIs) and metrics. Reviews functional requirements, performance criteria, and data consumption needs to support the design of technical components. Designs and developments analytical queries, reports and visualizations utilizing the Enterprise Business Objects Suite of tools (e.g., Crystal Reports, Web Intelligence Reports, Lumira Visualizations and OLAP queries). Executes test activities and address/resolve technical issues to align with business requirements.

Minimum Requirements:

- Two (2) years of BusinessObjects development experience
- Undergraduate Degree in Computer Science, Information Systems, Engineering, or related field required.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Mid-Level: The SAP Business Objects Developer will be responsible for technical analysis, design, development, and testing of data connections, universes, and dashboards/reports. Developer will build report/visualizations within the analytic framework to support key performance indicators (KPIs) and metrics. Reviews functional requirements, performance criteria, and data consumption needs to complete the design of technical components. Designs and developments complex analytical queries, reports and visualizations utilizing the Enterprise Business Objects Suite of tools (e.g., Crystal Reports, Web Intelligence Reports, Lumira Visualizations and OLAP queries). Owns execution of test activities and address/resolve technical issues to align with business requirements.

Minimum Requirements:

- Four (4) years of SAP BusinessObjects development experience
- Undergraduate Degree in Computer Science, Information Systems, Engineering, or related field required.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: The SAP Business Objects Developer will be responsible for technical analysis, design, development, and testing of data connections, universes, and dashboards/reports. Developer will build report/visualizations within the analytic framework to support key performance indicators (KPIs) and

metrics. Reviews functional requirements, performance criteria, and data consumption needs to support the design of technical components. Leads the design and development of analytical queries, reports and visualizations utilizing the Enterprise Business Objects Suite of tools (e.g., Crystal Reports, Web Intelligence Reports, Lumira Visualizations and OLAP queries). Leads test activities and address/resolve technical issues to align with business requirements.

Minimum Requirements:

- Eight (8) years of SAP BusinessObjects development experience
- Undergraduate Degree in Computer Science, Information Systems, Engineering, or related field required.
- SAP Certified Application Professional - SAP Business Objects.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SAP CONSULTANT – BASIC LEVEL: Provides expert, professional advice for all matters related to SAP to help improve performance in terms of operations, management, structure, and strategy.

Minimum Requirements:

- Four (4) years of relevant work experience.
- Four (4) years SAP Experience.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SAP CONSULTANT – CHIEF LEVEL: Chief Consultants have extensive industry and business knowledge. Broad knowledge of business processes, IT strategies and technology with a deep knowledge in SAP solutions and SAP technologies. Possess a blended skill set in technology, infrastructure, business experience and industry experience with the capability to define the strategy to optimize enterprise-wide deployment of SAP technology solutions.

Minimum Requirements:

- Eight (8) years of relevant SAP Experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SAP CONSULTANT - PRINCIPAL LEVEL: Provide technical knowledge in carrying out all the SAP related tasks noted at the senior level and more complex tasks requiring technical advisory support. The Principal Consultant is an authority in an SAP specific functional area, leads new service offerings, deliveries, and/or account management projects in a complex vendor environment. The consultant will write scripts and programs to create user-friendly interfaces and enhanced functionalities. Deploys SAP solutions, ensures smooth system integration, and keeps abreast of the latest SAP offerings, updates, and developments.

Minimum Requirements:

- Six (6) years of relevant SAP work experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SAP CONSULTANT – SENIOR LEVEL: Carries out all the SAP related tasks noted at the basic level in addition to more complex task that require more experience. Leads or supervises a team of specialists in developing, managing, maintaining, and evaluating SAP systems and their integration with other SAP and non-SAP IT systems. Senior Consultants play a vital role on the project team taking on responsibilities that include running small projects, managing portions of a large project, driving analysis and process finalization, resolving process and technical issues.

Minimum Requirements:

- Six (6) years of relevant Enterprise Resource Planning (ERP) experience
- Three (3) years of SAP Experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SAP PROGRAM MANAGER: Management focal point between the customer, strategic partners and SAP during implementation and support of global multi-site and multi-project business processes plus solutions.

Minimum Requirements:

- Eight (8) years of relevant SAP Experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SATELLITE COMMUNICATIONS (SATCOM) MANAGER:

Directs technical work on projects. Performs analyses and prepares appropriate documentation. Prepares and makes briefings and presentations. Leads team in on-site management of installations. Assists in the development and management of project plans. This includes the review of task performance and work products for correctness, for adherence to design concepts and user requirements, and for progress in accordance with schedules. Coordinates with the Vendor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Ten (10) years of progressive Information Technology (IT) experience working with commercial and Department of Defense SATCOM systems including at least five projects in technical areas included in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Knowledge of and direct experience with deployable quad-band satellite antenna terminals (sub-1m to 3.9m), Time Division Multiple Access satellite modems and hubs (iDirect), High Assurance Internet Protocol Encryptor inline network encryptors, network acceleration devices, routers, switches, power backup and conditioning systems, voice and video over IP, and networking at the LAN and WAN levels. Knowledge of Enterprise Land Mobile Radio (LMR) and High Frequency Radio implementations is required.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret

SERVICE DESK SPECIALIST

Provides application and network monitoring and escalation, coordinates between Tier 1, 2, 3 support groups, customer support to Subject Matter Experts and end-users, responsible for Enterprise Situational Awareness, aggregates ad-hoc metrics as requested.

Minimum Requirements:

- Experience in ticket managing system, IT monitoring tools from a user perspective, customer service.
- Six (6) months of experience in related IT Position.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SERVICE DESK SPECIALIST - SENIOR

Senior technical lead and on-floor contractor supervisor. Manager for helpdesk operations and monitors, supports and performs application & network monitoring and escalation. Coordinates responses to trouble reports. Supervises and manages contractors for support of helpdesk operations and is the lead point of contact between Government Supervisors and the Contractor.

Minimum Requirements:

- Help Desk Tier II & III certification of Windows 10.
- Three (3) years of experience.
- Bachelor's degree.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SIEM CONTENT DEVELOPER

Researches and develops new threat detection use cases based on emerging threats, threat intelligence research and Threat Detection Analyst feedback. Works with stakeholders and cybersecurity tool SMEs to identify gaps in security protection and analytics capabilities. Develops custom scripts to enhance SIEM functionality. Reviews the quality of data feeds and recommend and/or implement improvements. Collaborates with stakeholders to identify critical systems and application components to develop alerting priorities and create signatures tailored to individual programs and applications.

Minimum Requirements:

- Five (5) years of relevant IT experience
- Three (3) years working with a SIEM in a content development or Incident Response role.
- Three (3) years of System and/or Network Administration experience
- Understanding of various log formats
- Understanding of the MITRE ATT&CK framework
- Strong understanding of network architecture
- Experience developing and maintaining scripts (preferably using Powershell, Python or SPL)
- Understanding of Defense-in-Depth
- Must possess a current DOD Top Secret Clearance and be eligible for an IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission.

SINGLE VENDOR INTEGRATOR (SVI)

Manage execution across the enterprise and service providers to ensure all the individual components that make up the IT services are managed in an end-to-end manner. IT support infrastructure is comprised of a range of service types, but integrator should ensure IT support is perceived by the customer as a self-contained, single, coherent entity. Intentionally deploys and actively manages a set of service support processes and service delivery processes based on ITIL guidance to enable consistent management of process-driven IT services seamlessly across a variable number of environments. Ensures that ITIL-based processes effectively integrate with the processes, functions and roles deployed within and used by end users, customers, and service providers. Develops, documents, and manages processes regarding interfaces, interaction and responsibilities with other internal or external persons or entities that may either submit or receive an IT Incident or Service Request. Designs processes and procedures to enable the effective monitoring and reporting of the IT services, ensuring that enterprise processes (e.g., change management, configuration management, and problem management) are followed across the IT infrastructure.

Minimum Requirements:

- Five (5) years relevant experience
- ITIL Foundation certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SOFTWARE ARCHITECT

Designs and develops new software products or major enhancements to existing software. Addresses problems of systems integration, compatibility, and multiple platforms. Responsible for project completion. Performs feasibility analysis on potential future projects for management.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SOFTWARE DEVELOPER

Resolves problems with software and responds to suggestions for improvements and enhancements. Acts as team leader on projects. Participates in development of software user manuals. Instructs, assigns, directs, and checks the work of other software developers on development team.

Minimum Requirements:

- Five (5) years relevant experience
- Experience with application programming interfaces (APIs) to support Low-Code/No-Code Development Platform models.
- Experience using low-code/no-code business process modeling notation (BPMN) tools.
- Experience developing application/process automation software based on BPMN models
- Experience using software tools such as Appian, Salesforce, Nintex, etc. with Microsoft SQL Server databases and Microsoft .NET development environment.
- Experience in agile and hybrid low-code application development.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of

proposal submission.

SOFTWARE SYSTEMS ENGINEER

Lead: Formulates/defines specifications for complex operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Provides top-level technical expertise, including performing in-depth and complex software systems programming and analysis. Designs architectures to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems and DoD architectures. Identifies, assesses, and presents options for meeting the functional and technical requirements including hardware and software updates or upgrades. Formulates and defines specifications for operating system applications or modifies and maintains existing applications using engineering releases and utilities from the manufacturer. Interacts with project management to plan project schedules and technical direction. Responsible for developing high level system design diagrams and for program design, coding, testing, debugging and documentation. Instructs, directs, and checks the work of other task personnel. Responsible for quality assurance review and the evaluation of existing and new software products. Provides overall operating system maintenance, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Assists all phases of software systems programming applications. Evaluates new and existing software products.

Minimum Requirements:

- Ten (10) years of experience of experience with systems engineering and software development
- Experience with MicroStrategy or Business Intelligence platforms, analytics, data modeling, and dashboard design.
- Experience implementing modern security solutions (e.g., Blockchain or related cryptographic research)
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Intermediate: Under minimal direction, provides specialized expertise within multiple systems, software disciplines, as well as general knowledge of related disciplines, and applications implications. Responsible for performing in-depth analysis and technical support of systems software products, including complex problem resolution, design, development, testing, operational integration, and user support. Assists in the planning and conversion for new hardware/software products. Maintains currency, debugs and configures related software products. Provides operating systems planning and evaluation for performance analysis, capacity planning and hardware upgrades. Works from specifications to develop or modify operating systems applications. Assists with design, coding, benchmark testing, debugging and documentation of programs. Interfaces with other system support groups to resolve problems, setting standards and improving overall efficiency of the operating system. Prepares product documentation. Interfaces with customers to gather information on system requirements or problems.

Minimum Requirements:

- Eight (8) years of experience in a relevant field (e.g., Computer Science, Engineering, or Information Systems/Technology).

- Must have experience in web component applications, XML, including schema definitions & generation (XSD), Relational Databases and serving as a Webmaster.
- Relevant certification from a nationally recognized technical authority
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

STORAGE AREA NETWORK (SAN) ADMINISTRATOR:

Performs engineering work concerned with the analysis, planning, designing, evaluating, selecting, and upgrading of Storage Area Network (SAN) systems at an Enterprise level. Performs various tests and documents results. Administers and maintains Enterprise SAN. Provides technical support and troubleshooting of all SAN components. Assists in the maintenance and operation of all SAN components and provides experience and input to support the government for the acquisition of SAN related hardware and software. Configures and administers storage arrays, fiber switches, and associated components. Configures and administers data restore and disaster recovery. Configure and administer data backup clients and servers. Configures and administers file sharing on NAS devices over various communications protocols (i.e., CIFS, NFS, and SMB). Maintains storage aspects of new server integrations, storage allocation, and change management. Sets up procedures to consolidate storage of data from different platforms (i.e., Windows, UNIX, and Linux). Troubleshoots and fixes storage issues. Performs routine equipment checks and preventative maintenance. Performs storage analysis, capacity planning, and performance planning of storage components. Documents the policies and procedures to support the operational storage environment and participates in the design and ongoing refinement of procedures and policies. Prepares reports on storage administration best practices, new technologies, etc., and recommends enhancements and configuration changes to improve and optimize storage.

Minimum Requirements:

- Five (5) years hands-on experience with enterprise SAN (Storage Area Network) management to include capabilities and technologies such as: Fiber Channel zoning, iSCSI, FCoE (Fiber Channel over Ethernet) unified fabric, HBA/CNA (Host Bus Adapter/Converged Network Adapter), storage controllers, and LUN (Logical Unit Number), RAID (Redundant Array of Independent Disks), and file sharing / NAS (Network Addressable Storage).
- Hands-on experience with enterprise hierarchical storage system management; operation of enterprise backup/restore services, using software such as Veritas NetBackup
- Two (2) years hands-on experience with Cloud vendor Storage/Backup solutions.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.
- Clearance: Secret

SUPPLY CHAIN SYSTEMS PROCESS INTEGRATION SPECIALIST

Provides technical knowledge and analysis of highly specialized applications and operational environments, detailed functional systems analysis, design, integration, documentation, and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Presents system designs for stakeholder approval at formal reviews. Performs configuration management, integrating software, interpreting software test results, and recommending solutions for unsatisfactory test results. Provides solutions to identified software problem reports.

Minimum Requirements:

- Junior Level: Three (3) years of relevant (JDA and SAP) experience within DoD agency
- Mid-Level: Five (5) years of relevant (JDA and SAP) experience within DoD agency
- Senior Level: Eight (8) years of relevant (JDA and SAP) experience within DoD agency
- Relevant certification from a nationally recognized technical authority.
- Experience presenting system designs for stakeholder approval at formal reviews.
- Experience performing configuration management, integrating software, interpreting software test results, and recommending solutions for unsatisfactory test results.
- Knowledgeable in life-cycle support, including maintenance, administration, and management.
- Experience leading others
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

SYSTEMS ADMINISTRATOR - SENIOR:

Ensures the stable operation of the in-house computer software systems and network connections. This includes planning, developing, installing, configuring, maintaining, supporting, and optimizing all network software and communication links. Organizes and directs the configuration and operation of information management systems. Analyzes and resolves end user software program and connectivity issues. Conducts capacity and performance analysis and provides system configuration change and upgrade recommendations. Increases system administrator efficiency and accuracy via the use of automated tools and scripts, develops system administrator procedures, and conducts system administrator training and skills assessment. Provides end user training. Provides recommendations on technology direction to align with business vision. Provides local and remote maintenance support to various operational systems deployed at more than one location. Support includes general maintenance, upgrades, and new installs of servers and applications. Directs the work of other system administrators to provide the day-to-day system administration to include system and resource optimization, and user assistance. Applies advanced technical knowledge of application networking, including load balancing applications, and ensuring fault tolerance. Performs vulnerability management.

Minimum Requirements:

- BA/BS in a technical discipline with at least 10 years of specialized experience. (Specialized experience is defined as progressive experience in the field of Information Processing, where the majority are specialized in numerous specialized Information Processing disciplines involving a range of hardware/software solutions, at least four years of which are concentrated, hand-on experience in installing, configuring, maintaining, and resolving issues with various software.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret

SYSTEMS ARCHITECT - SENIOR

Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Identifies, assesses, and presents options for meeting the functional and technical requirements including hardware and software updates or upgrades. Responsible for developing high level system design diagrams. Ensures these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and International Standards Organization (ISO)

reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of Information Management (IM) solution of the application platform, across the application program interface (API), and the external environment/software application. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of workflows, organization and planning and develops appropriate corrective action.

Minimum Requirements

- BA/BS with at least ten (10) years of experience.

SYSTEMS ARCHITECT - PRINCIPAL

Establishes system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Determines and identifies high level functional and technical requirements based on interactions with the user community and knowledge of the enterprise architecture. Designs architecture to include the software, hardware and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Identifies, assesses, and presents options for meeting the functional and technical requirements including hardware and software updates or upgrades. Responsible for developing high level system design diagrams. Ensures these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and International Standards Organization (ISO) reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of Information Management (IM) solution of the application platform, across the application program interface (API), and the external environment/software application. Ensures that the common operating environment is compliant. Evaluates analytically and systematically problems of workflows, organization and planning and develops appropriate corrective action. Provides daily supervision and direction to staff.

Minimum Requirements:

- MA/MS in a technical discipline with at least fifteen (15) years of experience.

SYSTEMS ENGINEER:

Responsible for effective provisioning, operation, installation/configuration and maintenance of systems hardware/software/related infrastructure. Provide technical support, guidance and hands-on delivery in the planning, implementation and ongoing operation of databases. Participates in technical research and development to enable continuing innovation within the infrastructure. Ensures that system hardware, operating systems, software systems, and related procedures adhere to organizational values and regulatory requirements. Documents specifications, project plans, configurations, test plans and results. Depicts complex ideas, issues and designs to varied audiences; communicates project objectives, scope and status to project teams.

Minimum Requirements:

- Five (5) years of overall professional experience in the engineering field.
- Five (5) years' experience in Oracle and/or SQL Server database administration and analysis support.
- Proposed Oracle systems engineer personnel shall be fully trained and experienced with the Windows and HP Unix operating systems (Windows Server 2016 / HP-UX 11.3.x), Oracle Database 11g database technology, PL/SQL programming, Oracle stored procedures, database performance tuning, E-R database design principles and

methodology, backup and recovery, systems analysis, security practices and system documentation.

- Proposed SQL systems engineer personnel shall be fully trained, and industry recognized Microsoft Certified personnel experienced and familiar with both Windows 2016 and operating systems, SQL Server 2012 database administration, T-SQL programming, database performance tuning, backup and recovery, systems analysis, security practices and system documentation.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission

TASK ORDER PROJECT MANAGER

Serves as the project manager for large, complex task orders and shall assist the Program Manager in working with the Government Contracting Officer (KO), Contracting Officer Representative (COR), the task order-level Task Order Managers, Government management personnel and customer agency representatives. Under the guidance of the Program Manager, responsible for the overall management of the specific task order(s) and ensuring that the technical solutions and schedules in the task order are implemented in a timely manner.

Minimum Requirements:

- Must have Project Management certification (i.e., Project Management Professional (PMP) Certification, other equivalent nationally recognized certification.)
- Five (5) years project management or other relevant experience with progressively higher responsibility in the public and/or private sector in the IT and/or consulting fields.
- Five (5) years of leadership experience with progressively higher responsibility in the public and/or private sector in the IT and/or consulting fields.
- BS or BA or four (4) additional years of related experience.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

TECHNICAL INFRASTRUCTURE ARCHITECT (TIA)

Provides technical planning and management to ensure the integrity of the technical plans and tasks associated with platform (hardware, software and network), performance, dependability, security, disaster recovery, performance, testing and overall operational availability and readiness of the infrastructure. Conducts hardware sizing, performance, upgradeability reviews and benchmarking to provide overall recommendations to the Government of the technical architecture baseline and any expansion directed by the Government. Provides Oracle EBS, disaster recovery, reporting and performance testing with agility and flexibility to implement new technology insertions as required. Provides technical writing to ensure all reports and deliverables are delivered with timeliness and quality to the government. Implements and manages processes for optimal maintenance of the application across the production, COOP, and T&D environments.

Minimum Requirements:

- Ten (10) years of experience.
- Have supported DoD or Federal Oracle shared service providers on an Oracle EBS R12.2 platform or higher.
- Must have Project Management certification (i.e., Project Mgt Professional (PMP) Certification, or other recognized certification, (ITIL, CGFM etc.)

- Must have strong command of the English language.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission

TECHNICAL WRITER:

Under general supervision, edits and rewrites documents for grammatical, syntactical, and usage errors, spelling, punctuation, and adherence to standards. Proofreads documentation and graphics for accuracy and adherence to original content; provides quality control checking for documents received from photocopying and word processing; assembles master copies, including graphics, appendices, table of contents, and title pages; assists in scheduling printing, and copying. Assists in document tracking and logging, and consults with technical staff to determine format, contents, and the organization of technical reports and proposals. Assists in collecting and organizing information required for preparation of user's manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user's manuals, special reports, or any other customer deliverables and documents. Produces and manipulates graphics and visuals for informative and instructional material, including formatting/editing/writing a variety of technical articles, reports, and/or manuals for a wide range of uses.

Minimum Requirements:

- Three (3) years of relevant experience
- Must have experience with the following programs: MS Suite; Word; Excel; Access; MS Project; Power Point; Adobe Creative Suite; Visio.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

TECHNOLOGY EXECUTIVE

Serves as executive information technology resource with commercial, government, and Department of Defense. Well versed in IT methodologies and templates. Expert across a broad range of technologies.

Minimum Requirements:

- Twenty (20) years of progressive commercial, government, and/or DoD experience with Enterprise Technology implementation and strategy, and/or DoD IT Leadership.
- Experience leading large scale IT deployments in organizations of at least 50K employees across CONUS and OCONUS locations in a DoD environment
- Ability to define and document point of view or technology decision outcomes
- Ability to provide access to subject matter experts across technologies
- Ability to provide staffing structure that supports pulling from a pool of technology knowledgeable resources for part-time/ad-hoc inputs
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

TELECOMMUNICATIONS ANALYST

Provides telecommunications analysis experience involving identification and analysis of alternative designs, and acquisition support involving telecommunications systems and/or services. Analyzes, designs, and develops telecommunications solutions and applications for business practices. Identifies potential problems and solutions through analysis identifying recommended solutions. Works with functional specialists, automation specialists, contractors, and customers to effectively automate the

customer's requirements into an automated application. The focal point for coordinating all disciplines in the recommended solution.

Minimum Requirements:

- Five (5) years relevant experience
- Experience defining state-of-the-art telecommunications alternatives for call centers that will effectively automate customer service operations in government business environments.
- Experience with government business practices and identifying telecommunications support requirements.
- Specialized experience includes call center design, implementation and assessing telecommunications and IT systems for call center operations.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

TELECOMMUNICATIONS NETWORK ENGINEER

Basic Level: Works independently, or under only general direction, on requirements that are moderately complex to analyze, plan, program, and implement. Analyzes and designs voice networks, LAN and WAN data networks, wireless networks, and/or network management systems to support voice and data services. Analyzes and develops telecommunications networks supporting a wide range of capabilities, including voice, data, video, and/or wireless services. Develops designs and plans for installation and maintenance of telecommunications systems from project inception to conclusion. Analyzes the problem and the characteristics of the information to be transported. Defines the problem and develops system requirements and network specifications. Closely coordinates with other information system professionals to ensure proper implementation of network services. In conjunction with functional users, develops alternative solutions and backup plans.

Minimum Requirements:

- Must possess a BS degree in electrical, electronics, or systems engineering, with at least one year of experience in that field, OR an associate degree in electrical, electronics, or systems engineering with at least eight (8) years of experience, of which four years must be related to telecommunications systems/network.
- Relevant certification from a nationally recognized technical authority.
- Experience in analysis and design of voice networks, LAN and WAN data networks, wireless networks, and/or network management systems to support voice and data services.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission

Senior Level: In addition to the basic level, the senior manages the evaluation and cost estimation of voice and data WAN services from telecommunications carriers, designing access and backbone networks using carrier services or in managing the analysis and design of wireless voice or data networks (using private radio facilities or commercial services), and networking protocols and standard Internet of Things (IoT) protocols. Provides technical and administrative direction for personnel responsible for telecommunications network design, implementation, and operations tasks, including the review of work products for correctness, adherence to the design concept and to user standards and progress in accordance with schedules. Makes recommendations, if needed, for approval of major network installations. Prepares milestone status reports, and deliveries/ presentations on network progress to colleagues, subordinates, and end user representatives.

Minimum Requirements

- Must possess a Master's Degree in electrical, electronics, or systems engineering, with at least eight years of experience in that field (five years of which must be directly related to the above description), OR a BS degree in a related field and at least 10 years of experience in the information systems/software engineering field, OR a Ph.D. with two years of experience.
- Experience with complex applications involving all phases of telecommunications network design, implementation, management, and analysis.
- Experience in managing the evaluation and cost estimation of voice and data WAN services from telecommunications carriers, designing access and backbone networks using carrier services or in managing the analysis and design of wireless voice or data networks (using private radio facilities or commercial services), and networking protocols and standard Internet of Things (IoT) protocols.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission

TELECOMMUNICATIONS SPECIALIST:

Responsible for directing technical work on projects. Performs a variety of analyses and prepares appropriate documentation. Prepares and makes briefings and presentations. Leads team in on-site management of installations. Works independently and installs, operates, maintains, configures, troubleshoots, and repairs IT systems devices, circuits, cables, components, software, and end-user devices, and connectivity. Assists in the development and management of project plans. This includes the review of task performance and work products for correctness, for adherence to design concepts and user requirements, and for progress in accordance with schedules. Coordinates with the Contractor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Seven (7) years of progressive IT experience including at least five projects in technical areas included in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission

TESTING MANAGER

Supervises a team of test specialists and manages complex, state-of-the-art test programs. Translates complex program requirements into testable objectives. Analyzes and recommends test cycle, test plans, safety reviews, and detailed test objectives. Manages and works effectively with diverse organizations and personalities to execute a successful test program. Applies complex test methodologies and compensate for limitations and restrictions. Develops overall test strategy to include objectives, methodologies, analysis, and schedules. Independently assess system performance against stated requirements. Applies test discipline to design a thorough and executable test program. Leads analysis efforts to dissect output data, interface with the client, and provide clear results and recommendations. Applies use cases and user stories to create test cases.

Minimum Requirements:

- Five (5) years relevant experience
- Experience in testing software applications, including system, regression, acceptance, end to end, performance, and automation testing.
- Experience in an Agile environment. Knowledge of System Operations, Engineering, and DevOps integration.
- Experience developing and maintaining test cases using designated automated test tools.
- Must have detailed familiarity with commercial test environments and operating procedures.
- Experience supervising a team of test specialist and managing complex, state-of-the-art test programs.
- Experience translating complex program requirements into testable objectives.
- Experience analyzing and recommending test cycle, test plans, safety reviews, and detailed test objectives.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

TESTING SPECIALIST/TESTER

Provides software testing experience (integration and acceptance). Designs and executes IT software tests and evaluates results to ensure compliance with applicable regulations. Prepares test scripts and all required test documentation. Designs and prepares all needed test data. Analyzes internal security within systems. Reviews test results and evaluates for conformance to design.

Minimum Requirements:

- Five (5) years relevant experience
- Experience in computer software development and testing software applications, including system, regression, acceptance, end to end, performance, and automation testing.
- Knowledge developing and maintaining test cases using designated automated test tools.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

TRAINING SPECIALIST

Intermediate: Develops and provides IT and end user training on computer hardware and application software. Conducts the research necessary to develop and revise training courses and prepares appropriate training catalogs. Prepares all instructor materials (course outline, background material, and training aids). Prepares all student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). Trains personnel by conducting formal classroom courses, workshops, and seminars.

Minimum Requirements:

- Five (5) years relevant experience
- Experience in information systems development, training, or related fields.
- Relevant Information Technology Instructor/Trainer certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of

proposal submission.

Senior: Responsible for virtual training review and guidance for implementation of best practices. Oversees virtual training guidance and best practices during the development of organizational training plans. Provides daily supervision and direction to contractor trainer staff.

Minimum Requirements

- BA/BS with eight (8) years of relevant experience in which five (5) years of that are specific to the position.
- Experience in information systems development, training, or related fields.
- Relevant information Technology Instructor/Trainer certification from a nationally recognized technical authority
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

UNIX ADMINISTRATOR:

Designs, configures, implements, and maintains UNIX hardware and operating system environments including AIX, HP-UX, and Solaris. Optimizes backup processes; optimizes disk space allocations; performs installations and upgrades; monitors and reviews logs; applies appropriate operating system security measures; designs and implements high availability solutions, and plans data migrations between systems. Provides technical expertise and assistance to team members as required. Monitors operating system, hardware, storage, and backup procedures. Determines execution and recovery times during disaster recovery and production environment testing, along with designing and implementing efficiency improvements. Engineers and implements redundant systems; develops and enforces policies, procedures, and tests for disaster recovery and data archiving to ensure effective protection and integrity of data assets. Participates in initial project analysis including feasibility studies, scope, timeline, task list, and duration of projects. Designs, implements, and performs UNIX authentication and security audits while providing solutions and remediation for identified discrepancies. Reviews real-time trending information, and contacts tiered support, when necessary. Maintains regular contact with users and supervisor/manager regarding status of open or pending service calls. Assesses and develops long-term strategic goals for production operating systems versions in conjunction with data owners.

Minimum Requirements:

- Seven (7) years systems administration experience on UNIX operating systems AIX, Solaris, or HP-UX.
- Five (5) years of experience with Disaster recovery and data replication.
- Five (5) years hands-on troubleshooting, tuning and patching experience.
- Five (5) years administration, configuration and troubleshooting experience with UNIX Server Cluster, Load Balancing and Virtualization.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret
- Relevant certification from a nationally recognized technical authority.

VIRTUAL PLATFORM ADMINISTRATOR:

Manages and maintains virtualized infrastructure for on-premises data centers, DoD and commercial cloud-based offerings for private, public, and hybrid clouds. Performs host, hypervisor and virtual

application software implementations and upgrades for on-premises hypervisors and supporting hardware, software, and applications. Performs corresponding cloud-based infrastructure support for virtual machines, virtual appliances, software, programs, applications, and all applicable virtualized infrastructure components. Ensures high availability, security and integrity of hosts and virtual management applications and resources. Monitors hypervisor, infrastructure, and virtualization applications, including setting alerts to maintain the stability of the environment and application, monitoring error logs, and automating administration tasks wherever possible. Installs host and virtualization infrastructure application patches and releases on development, test, pre-production, and production systems. Serves as key person in troubleshooting system problems on hosts, hypervisors, and virtual infrastructure. Creates and maintains accurate system documentation for assigned systems. Maintains current descriptions and documentation of virtualized infrastructure application and system configurations, including tracking and documenting any changes to environments. Assists in capacity planning, performance monitoring and tuning on assigned virtualized systems. Participates in virtualization disaster recovery planning, including assisting with fault tolerance and disaster recovery plans. Analyzes performance trends to optimize virtualized systems and application performance.

Minimum Requirements:

- Seven (7) years of progressive experience in the management and maintenance of virtualized server environments and hosted applications. At least two years of qualifying experience must include managing successful large scale, multi-disciplinary (network, virtualization, systems administration) projects involving virtual servers.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret

VOICE COMMUNICATIONS TECHNICIAN

Monitors and responds to complex technical control facility hardware and software problems. Interfaces with contractor support service groups to ensure proper escalation during outages or periods of degraded system performance. Maintains PBX/systems and associated hardware.

Minimum Requirements:

- Five (5) years relevant experience
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

VOICE SERVICES - LEAD:

Works under general supervision, developing the requirements of a product from inception to conclusion. Develops required specifications for simple to moderately complex problems. Coordinates with the Vendor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Five (5) years of progressive Information Technology (IT) experience including at least two projects in technical areas included in the related Task Areas specified in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission

- Clearance: Secret

VTC ADMINISTRATOR:

Works under general supervision, providing support for AV/VTC equipment, to include CODECs, AV/VTC network connections and controllers, wired/wireless interfaces, audio controllers, data interfaces, Cable TV, CCTV other miscellaneous AV/VTC equipment and other commonly used peripherals within the Government computing environment.

Minimum Requirements:

- Three (3) years of progressive Information Technology (IT) experience in the Video Teleconferencing arena, including deployment, trouble shooting, supporting VTCs in a dynamic environment.
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret

VTC LEAD:

Works under general supervision, developing the requirements of a product from inception to conclusion. Develops required specifications for simple to moderately complex problems. Coordinates with the Contractor PM, government COR, government Technical Representatives, and government users to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Five (5) years of progressive Information Technology (IT) experience including at least two projects in technical areas included in the related Task Areas specified in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret

VULNERABILITY MANAGEMENT ANALYST (APPLICATION)

Serves as vulnerability management analyst for assigned applications. Analyzes vulnerabilities and characterizes risk. Engages with stakeholders and mission partners to facilitate application vulnerability assessments. Performs code review, software assurance testing, and application vulnerability scanning. Facilitates the coordination of remediation efforts, prioritizing remediation efforts based on risk. Recommends appropriate actions to remediate vulnerabilities and mitigate risks and ensures the implementation of appropriate security settings to include those required by Defense Information Systems Agency (DISA) Security Technical Implementation Guides (STIG). Tracks and reports security and compliance issues. Validates remedial actions and ensures compliance with information security policy.

Minimum Requirements:

- Five (5) years relevant experience
- Hands-on experience developing code
- Hands-on experience performing code review and software assurance testing
- Hands-on experience working with application vulnerability scanners

- Understanding of application vulnerabilities and remediation techniques
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment.

VULNERABILITY MANAGEMENT ANALYST (OS/INFRASTRUCTURE)

Serves as vulnerability management analyst for assigned information systems and computer networks. Analyzes vulnerabilities and characterizes risk to networks, operating systems, applications, databases, and other information system components. Engages with stakeholders and mission partners to facilitate vulnerability discovery through manual review and/or the use of vulnerability scanners. Facilitates the coordination of remediation efforts, prioritizing remediation efforts based on risk. Recommends appropriate actions to remediate vulnerabilities and mitigate risks and ensures the implementation of appropriate security settings to include those required by Defense Information Systems Agency (DISA) Security Technical Implementation Guides (STIG). Supports and ensures compliance with DOD Information Assurance Vulnerability Management (IAVM) program. Tracks and reports security and compliance issues. Validates remedial actions and ensures compliance with DLA and DOD information security policy.

Minimum Requirements:

- Five (5) years relevant experience
- Hands-on experience working with vulnerability scanners
- Understanding of vulnerabilities and remediation techniques
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment.

VULNERABILITY MANAGEMENT ANALYST (WEB APPLICATIONS)

Serves as vulnerability management analyst for assigned web applications. Analyzes vulnerabilities and characterizes risk. Engages with stakeholders and mission partners to facilitate vulnerability discovery through manual review and/or the use of web application vulnerability scanners. Facilitates the coordination of remediation efforts, prioritizing remediation efforts based on risk. Recommends appropriate actions to remediate vulnerabilities and mitigate risks and ensures the implementation of appropriate security settings to include those required by Defense Information Systems Agency (DISA) Security Technical Implementation Guides (STIG). Tracks and reports security and compliance issues. Validates remedial actions and ensures compliance with DLA and DOD information security policy.

Minimum Requirements:

- Five (5) years relevant experience
- Hands-on experience working with web application vulnerability scanners
- Understanding of web application vulnerabilities and remediation techniques
- Relevant certification from a nationally recognized technical authority.
- Required to possess a DOD SECRET Clearance and be eligible for an IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) upon assignment.

WEB CONTENT ANALYST

Provides for development of content that will motivate and entertain users so that they regularly access the website and utilize it as a major source for information and decision-making. Manages website editorial activities including gathering and researching information that enhances the value of the site.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

WEB DESIGNER

Designs and builds web pages using a variety of graphics software applications, techniques, and tools. Designs and develops user interface features, site animation, and special-effects elements. Contributes to the design group's efforts to enhance the look and feel of the organization's online offerings. Designs the website to support the organization's strategies and goals relative to external communications.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

WEB DEVELOPER/ENGINEER

Basic Level: Responsible for the development of middle to high-end client server-based applications, designing and developing web pages, and porting applications to a web interface. Interfaces with clients to determine requirements. Performs assigned tasks with minimal supervision.

Minimum Requirements:

- Relevant certification from a nationally recognized technical authority.
- Associate degree in Computer Science or related field
- One (1) years of experience in scripting, software development, web page design and development.
- Experience with SharePoint Online (SPO), DreamWeaver or related applications.
- Relevant certification from a nationally recognized technical authority.
- Good customer relation skills
- Experience utilizing HTML, XML, PERL, and or Apache
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

Senior Level: Responsible for the development of high-end client server-based applications, designing and developing web pages, and porting applications to a web interface. Interfaces with clients to determine requirements.

Minimum Requirements:

- Master of Science Degree in Computer Science or related field
- Five (5) years of experience in scripting, software development, web page design and development, hands-on software development/web-page development.
- Experience with FrontPage, DreamWeaver or related applications.
- Relevant certification from a nationally recognized technical authority.
- Strong customer relation skills
- Experience utilizing HTML, XML, PERL, and or Apache
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of

proposal submission.

WEB SECURITY ANALYST

Performs all procedures necessary to ensure the safety of the organization's website and transactions across the Internet/intranet. Applies Internet firewall technologies to maintain security. Ensures that the user community understands and adheres to necessary procedures to maintain security. Updates and deletes users, monitors, and performs follow-up on compliance violations, and develops security policies, practices, and guidelines.

Minimum Requirements:

- Five (5) years relevant experience
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-II Non-Critical Sensitive security clearance or Tier 3 (T3) at time of proposal submission.

WIDE AREA NETWORK (WAN) - LEAD:

Responsible for direct technical work on projects. Performs a variety of analyses and prepares appropriate documentation. Prepares and makes briefings and presentations. Assists in on-site management of installations. Works independently and installs, operates, maintains, configures, troubleshoots, and repairs IT systems devices, circuits, cables, components, software, and end-user devices, components, software, and connectivity. Assists in the development and management of project plans. This includes the review of task performance and work products for correctness, for adherence to design concepts and user requirements, and for progress in accordance with schedules. Coordinates with the Vendor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Five (5) years of progressive IT experience including at least three projects in technical areas included in the related Task Areas specified in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Amazon Web Services Certified Cloud Practitioner (AWS CCP)
- Relevant certification from a nationally recognized technical authority.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret

WINDOWS SERVER LEAD:

Responsible for directing technical work on projects. Performs a variety of analyses and prepares appropriate documentation. Prepares and makes briefings and presentations. Leads team in on-site management of installations. Works independently and installs, operates, maintains, configures, troubleshoots, and repairs IT systems devices, circuits, cables, components, software, and end-user devices, components, software, and connectivity. Assists in the development and management of project plans. This includes the review of task performance and work products for correctness, for adherence to design concepts and user requirements, and for progress in accordance with schedules. Coordinates with the Vendor PM, COTRs, and government user representatives to ensure accurate solutions and user satisfaction on technical matters.

Minimum Requirements:

- Seven (7) years of progressive IT experience including at least five projects in technical

- areas included in the related task areas specified in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Hands-on knowledge and experience in all aspects of Windows Server Administration.
 - Relevant certification from a nationally recognized technical authority.
 - Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
 - Clearance: Secret

WINDOWS SYSTEM CENTER CONFIGURATION MANAGER (SCCM) ADMINISTRATOR:

Creates and upkeep workstation images. Packages and installs patches/updates for the workstations and ensures they are deployed to workstations in a timely manner. Creates and maintains Software and Endpoint-Configuration-Script Packages for publishing in Microsoft's Software Center for both Classified and Unclassified Enclaves. Mitigates all vulnerabilities found on the workstations for both Classified and Unclassified computing environments as well as all other SCCM related functions to ensure the ability of Workstation Imaging, Software Installation, and optimized end user experience. Develops required security compliance and End-User Knowledge-Base-Article documentation as required.

Minimum Requirements:

- Minimum three (3) years of progressive experience in the requirements, analysis, design, development, testing, and maintenance of IT systems and networks with specific experience in administration of environments using Microsoft's System Center Configuration Manager (SCCM) or Microsoft's Endpoint Configuration Manager (MECM).
- Experience shall include at least five projects in technical areas included in the related Task Areas specified in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret

WINDOWS SYSTEM CENTER CONFIGURATION MANAGER (SCCM) ADMINISTRATOR -

SENIOR: Oversees the creation and upkeep of workstation images for Classified and Unclassified computing environments. Ensures patches/updates for the workstations are packaged and pushed in a timely manner. Mitigates all vulnerabilities found on the workstations for Classified and Unclassified enclaves and provide security compliance Plans of Actions & Milestones for planned deployments and required security changes. Evaluates new software requests and develops / maintains software packaging scripts for hosting of approved software within Microsoft's Software Center. Maintains Enterprise-Wide Microsoft System Center Configuration Manager (SCCM) -or- Microsoft Endpoint Configuration Manager (MECM) infrastructure for Classified and Unclassified computing environments which includes patching Server OS and Application, administering Active Directory Security Groups and Policy Objects, assigning / troubleshooting Internet Protocol (IP) address configurations to ensure enterprise-wide availability. Coaches team in on-site management of all SCCM related functions.

Minimum Requirements:

- Seven (7) years of progressive senior level experience in the requirements, analysis, design, development, testing, and maintenance of IT systems and networks with specific experience in administration of environments using Microsoft's System Center

Configuration Manager (SCCM) or Microsoft's Endpoint Configuration Manager (MECM).

- Experience shall include at least five projects in technical areas included in the Statement of Work. At least one project must have occurred within the past three (3) years.
- Must possess IT-I Critical Sensitive security clearance or Tier 5 (T5) at time of proposal submission
- Clearance: Secret